



## JULIAN WEST

IT Systems Architect / PM

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## SOCIAL MEDIA

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julianwest

## PROFILE

An IT professional specializing in driving strategic initiatives and managing system complex tech projects at-scale, I possess a breadth of skillsets in multiple systems architecture domains, from both Ops and PM perspectives. I have a broad range of Cloud Engineering / Design project lead experience, and a proven track record in IT Project Management-to-Ops pipelines. I have expertise in aligning technology solutions with business objectives, optimizing operations, and leading high-performing teams to deliver transformative results. Seasoned PM that can pivot between in-depth cloud architecture and high-level KPIs.

## SKILLS

Project Mgmt ██████████  
Azure ██████████  
PowerShell ██████████  
\*nix & Bash ██████████  
Intune/CM ██████████  
Javascript ██████████  
Git ██████████

## LANGUAGES

English ★★★★★  
German ★★★★★

## EXPERIENCE

### SYSTEMS ARCHITECT / NETWORK OPS MANAGER

IT Department | McKool Smith - Dallas, Texas

October 2017 - present

Since transitioning into management I lead high-level systems architecture design in our Cloud-first strategy, while overseeing Network Operations team. In 2018 I implemented project management processes to IT and aided our first PM in the role. In 2019 I helped forge strategic MSP partnerships to improve ROI in our M365 tenant and PC endpoint mgmt systems. Additionally, I redesigned our AD tenant integration (Entra ID Connect) to further expand device metadata into our MS tenant, so we could migrate to a hybrid Intune/CM model for modern management of device endpoints. I developed our Cisco Viptela SDWAN design, and I am migrating our WAN to a Palo Alto solution to reduce complexity/costs. I authored two open-source PowerShell solutions for data migration and remote endpoint mgmt. Through extensive automation and telemetry, via my personal extensive Bash / PS script DevOps code repos, I continually reduce systems operational costs while enhancing our scale & capability.

### NETWORK ARCHITECT / PM

IT Department | McKool Smith - Dallas, Texas

March 2008 - October 2017

Lead network design and implementation projects for a leading U.S. Patent and Commercial Litigation Firm. Designed and launched a multi-site virtualization and FC/iSCSI SAN infrastructure supporting 200TB of multi-tier storage, reducing downtime costs fivefold and enhancing service availability via a Tier-4 Data Center DR site in North Texas. Increased email and app uptime to "Five Nines" reliability by implementing Exchange cross-site DAG, before migrating to O365/Exchange Online. Added highspeed Layer-2 links for alternate iBGP pathing, reducing DR site RTO. Co-developed SLA and Business Continuity strategies, which lead LAN topology redesigns and eventual migration from MPLS to DMVPN failover. Achieved higher network availability through strategic Cisco deployments of redundant management planes and failover, improving L2 and L3 network operations. Implemented Syslog, SNMP, and NetFlow monitoring to enhance security and performance visibility.

### NETWORK ENGINEER

Information Technology | Baron & Budd - Dallas, Texas

September 1998 - March 2008

Designed and deployed EIGRP-based multi-site LAN/WAN for 130+ servers across multiple network segments in two data centers in TX and Louisiana. Scoped / managed multiple IT projects, coordinating with stakeholders in all levels of management. Oversaw rollout of Win 2000 AD & Clients, making B&B the first mid-sized Microsoft Enterprise in North TX to do so shortly after Y2K project closeouts. Reduced storage TCO by implementing Compaq StorageWorks FC SAN while enhancing ROI with outgoing EMC Clariion systems. In 2005 I reduced ops costs by decreasing power consumption via a vSphere migration. Designed KiXtart/PowerShell-based automation, GPO/GPP standards, and lowered PC endpoint support costs by 60%. Deployed Microsoft SMS (later SCCM) for workstation inventory and endpoint / app lifecycle mgmt.

## CERTIFICATES

- 2019  
ITIL v3 Foundation
- 2014  
PMI Certified Project Management Professional (PMP)
- 2002-2012  
Microsoft Certified Systems Engineer (MCSE) - 2002 / MCITP - 2008  
Cisco Certified Network Professional (CCNP) - 2012

## EDUCATION

### Business Info Systems

McLennan Community College - Waco

1994 - 1995

### Secondary Education

Waco High School

1989-1993