JUDE ENETE

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Enthusiastic about driving impactful projects.

TECHNICAL COMMUNICATOR • USER EXPERIENCE (UX) DESIGNER

High-achieving and results-oriented professional with a versatile skill set. Holds dual master's degrees in Technical Communication and Geology, along with a UX Design Professional Certificate from Google. Proven leadership history backed by a comprehensive professional development portfolio. Demonstrated ability to improve team performance and align with business and research priorities. Open to new challenges and continuous learning.

EDUCATION

- Master of Science (M.S.), Technical Communication, CGPA: 4.0/4.0 Missouri University of Science and Technology, Rolla, Missouri 05/2024
- Master of Science (M.S.), Geology and Geophysics, CGPA: 3.83/4.0 Missouri University of Science and Technology, Rolla, Missouri 05/2024
- Google UX Design Professional Specialization Certificate <u>Verify</u> Google • 2021
- Bachelor of Science (B.Sc.), Geology, CGPA: 4.05/5.0 *University of Nigeria, Nsukka, Nigeria* 07/2019

EMPLOYMENT

Content Author

Missouri University of Science and Technology, Missouri, USA • 09/2022 – Present Responsibilities:

- Create, edit, and curate business and technical documentation in liaison with other staff members.
- Train and mentor staff members to use the *Terminal 4* Content Management System.
- Write and publish content for the Kummer Center for STEM Education's microsites.
- Use the T4 Content Management System (CMS) to manage and maintain—edit, expand, and revise—the Kummer Center for STEM Education's microsite.

Graduate Teaching Assistant

Missouri University of Science and Technology, Missouri, USA • 08/2022 - Present

I assumed all the roles of the class' active professor for the Eng 1120 Exposition and Argumentation and TCH COM 3560 Technical Writing courses.

Responsibilities:

- Hold office hours to meet with and counsel students.
- Teach, research and assign materials as necessary.
- Proctor and grade quizzes and homework.
- Perform assigned duties to assist professors, the department head, and other faculty members.
- Redesigned TCH COM 3560 under faculty supervision to improve the course's learning outcome and experience.

Head of Products

Nestuge, Enugu, Nigeria • 08/2019 – present

From the idea stage, I led the product development of the SaaS Nestuge until now with over 1,500 live users. Responsibilities:

- Developed the user experience framework of the product.
- Supervised and managed product design and development.
- Closely worked with the engineers during the product development stage.

- Planned, developed goals and questions for, and conducted user interviews.
- Used insights from competitive audits to inform Ideation.
- Integrated design findings with the marketing department to maximize profitability.
- Sketched and prototyped wireframes and mockups.
- Defined problem statements, crafted user stories and modeled user journey maps based on user research.

Co-founder

Nestuge, Enugu, Nigeria • 08/2019 – present

I made key conception, development, and strategization decisions on the Nestuge executive management board. Responsibilities:

- Managed and documented the company's finances including budgeting, expenditure and revenue.
- Hired and managed employees, establishing operational processes, and ensuring the startup runs smoothly.
- Ensured company operates within legal and regulatory frameworks.
- Adapted and addressed business challenges that face the SaaS startup.

Lead Summer Camp Counselor

Missouri University of Science and Technology, Missouri, USA • 06/2023 - 08/2023

I supervised counselors and assisted camp directors in running camp operations to positively impact campers' experience. Responsibilities:

- Implemented swift technical documentation and communication at each camp.
- Prepared camp, campers, counselor, and staff data for each camp.
- Supervised camp counselors.
- Supervised camp activities.
- Ensured campers safety and wellbeing.
- Documented feedback from staff, parents, counselors, and campers.

Geology Intern

Challion Integrated Services Ltd. , Ebonyi state, Nigeria • 03/2018 - 10/2018 Responsibilities:

- Used electrical geophysical methods to investigate faults in the Southern Benue Trough.
- Interpreted VES data and characterized Lead-Zinc ore-bearing faults in probed locations.
- Assisted in managerial administration.

Geoscience Intern

Imperial Barrel Award (IBA); Basin Evaluation Competition (BEC), University of Nigeria, Nigeria • 09/2019–02/2020. Responsibilities:

- Reconstructed the regional tectonic and geologic framework of the Barents Sea basin.
- Interpreted fault systems and sediment stratigraphy using 3-D seismic reflection data.
- Conducted petrophysical analysis with provided data for insights into the hydrocarbon-in-place in the covered
 area.
- Correlated lithologies and structures across 9 well logs.
- Analyzed the sequence stratigraphy of deposits in quest for the petroleum plays in the area.
- Analyzed core samples from the basin for lithologic and paleogeographic reconstruction.

Teacher, National Youth Service Corps

Comprehensive Secondary School, Idu-Uruan , Akwa-Ibom state, Nigeria • 03/2020 – 03/2021. Responsibilities:

- Taught geography and math to over 300 senior and junior students.
- Researched, developed and delivered lessons to students.
- Recorded and analyzed students' daily attendance to school.
- Recorded students' academic performances and compiled their results.

PROFESSIONAL CERTIFICATES (SELECTED)

• Understanding Research Methods Verify

University of London • 03/2021

This course was designed to aid researchers plan, design, and execute their research.

• Learning to Learn as a Priority Verify

Udemy • 05/2020

The module delivers "Learning to learn" as the ability to pursue and persist in learning, to organize one's own learning, including through effective management of time and information, both individually and in groups.

• Excel 2019 Power Users Verify

Plural sight • 04/2020

The module delivers "Learning to learn" as the ability to pursue and persist in learning, to organize one's own learning, including through effective management of time and information, both individually and in groups.

• Energy Transition: Innovation To A Low-Carbon Future

IFP School; Total Foundation; Foundation Tuck • 04/2020

This certificate was awarded by IFP School in conjunction with Total Foundation and Foundation Tuck. The MOOC equipped learners with essential and tested knowledge towards a low-carbon technology for the future.

• Python: The Big Picture **Verify**

Plural sight • *04/2020*

This course overviews the Python language and elaborates on its applications to problem solving.

• Poster Presenter

Nigerian Association of Petroleum Explorationists • 11/2019

I presented the findings of my B.Sc. thesis to top industry professionals and academics at the 2019 AICE of NAPE.

PROJECTS (SELECTED)

• DITA CCMS Directory Project at Missouri S&T

An author- and user- accessible technical documentation for multiple channel publishing • 05/2023

I used Vasont Inspire DITA CCMS to create directories of courses and faculty in the Department of Tech. Comm. at S&T.

• Nestuge Online Help Articles and Videos

Guide documents designed to ensure a positive user experience and minimize user frustration \cdot 05/2023 I used Atlassian and Camtasia to create content and design the Nestuge Help documentation.

• Panoply Newsletter <u>Visit</u>

The annual newsletter of the Department of English and Technical Communication at S&T • 10/2022 I researched sources, created content, and used Adobe InDesign to design a *Panoply* 2023 issue.

Proposal: Creating a New Biking Experience to Enhance Community Development in Rolla, Missouri

A grant proposal for the City of Rolla in response to the CFP of the Trail Accelerator Grant Program • 04/2023 I researched, curated technical information, designed and wrote the proposal to meet client's and CFP needs.

• 50 Days of Technical Communication Resources Newsletter Visit

A 50-entry series of summaries of published technical communication resources \bullet 09/2023 – present I conceptualized, produced and published this daily newsletter on LinkedIn.

• A Step in the Assessment of the Petroleum Play of Sediments in Ngodo, Abia state, South-Eastern Nigeria

A B.Sc. thesis carried out in partial fulfillment of the requirements of my bachelor's degree • 11/2019 I attempt to assess the Petroleum plays of the given area using Sedimentological and Palynological tools.

VOLUNTEER EXPERIENCE

- Delegate, African Students Association
 Missouri University of Science and Technology, Rolla 09/2023 11/2023
- Cast Member, Little House on the Prairie
 Fine Linen Theatre, Rolla, Missouri 01/2022 03/2022
- Provost, National Association of Catholic Corps members Uyo, Nigeria • 03/2020 - 03/2021
- **President, Nigerian Mining and Geosciences Society** University of Nigeria, Nsukka, Nigeria 03/2018 08/2019

KEY COMPETENCIES

- Expert Content Author and T4 CMS Specialist.
- Excellent communicator with proven interpersonal and negotiation skills.
- Efficient leadership—management, team building and organizational skills—with proven ability to lead international teams and deliver complex projects on schedule.
- Agile professional, able to respond to changing business needs and objectives and lead new initiatives.

REFERENCES

Available upon request