July 26, 1994 | Zagreb, Croatia| filip.jugkala@yahoo.com | +385 91 1376533
GitHub (@j-filip) | **Portfolio** (filip-jugkala.com)

Filip Jugkala

Work experience

FULL-TIME

Software developer
CARNET - Croatian Academic and Research Network

March 2022 – present

- upgrading the **e-Class Register** (e-Dnevnik) to modern Javascript.
- maintaining and upgrading **CN Helper** – Chrome extension for our Helpdesk team.

STUDENT

Help Desk Technician
CARNET - Croatian Academic and Research Network

February 2019 – March 2022

- provided 1st and 2nd level user support.
- mentored and supervised 1st level agents.
- started two internal projects: CN Helper and internal knowledge base.

Education

Faculty of Humanities and Social Sciences, University of Zagreb

Graduate study of Informatics (71 ECTS, unfinished)   2018 - 2022
Bachelor of Information Sciences   2015 – 2018

Natural Sciences Highschool of Vladimir Prelog

Chemical Technician   2009 - 2013

Additional info

- co-organized student excursion to Filozofijada 2019 and 2020.
- volunteered in three Croatia's national football team qualifying campaigns.
- volunteered at Weekend Media Festival 2019.
- included in University of Zagreb All-star futsal team 2019.
- **interests:** football, hiking, philosophy, Balašević' music, lake Jarun.

Skills

- Web development:
  - Intermediate: **JavaScript**
  - Basic: **Svelte** | **Bulma**| **Webpack** | **HTML**&**CSS** | **Git** | **AutoHotkey**
  - Familiar: **11ty** |**Nunjucks** | **SQL** | **Node.js** | **Python**
- CMS:
  - **WordPress**: maintaining websites, publishing content; Elementor.
  - **Netlify CMS***: used as a headless CMS with Static Site Generator.

Other projects

- Small business website, Weather mApp, Portfolio redesign… - *see Portfolio*