

# Filip Jugkala

## Work experience

STUDENT

### Help Desk Technician

CARNET - Croatian Academic and Research Network

February 2019 – present

- providing 1st and 2nd level user support
- mentoring and supervising 1st level agents
- **PROJECT:** an internal knowledge base for our department - **WordPress**
- **PROJECT:** Chrome extension for productivity boost - **JavaScript + Svelte**

PART-TIME

### Doping Control Chaperone

Croatian Institute for Public Health

January 2016 – present

- doping control notification
- chaperoning selected athletes in domestic and international competitions

FULL-TIME

### Pharmaceutical Production Technician

Pliva Croatia

March 2014 – September 2014

- monitored processing operations
- operated equipment for processing operations

## Education

Faculty of Humanities and Social Sciences, University of Zagreb

Graduate study of Informatics – Research-oriented study

**Bachelor of Information Sciences**

2018 - ongoing

2015 – 2018

Natural Sciences Highschool of Vladimir Prelog

**Chemical Technician**

2009 - 2013

## Additional info

- co-organized student excursion to Filozofijada 2019 and 2020
- volunteered in three Croatia's national football team qualifying campaigns
- volunteered at Weekend Media Festival 2019
- included in University of Zagreb All-star futsal team 2019
- **interests:** football, hiking, philosophy, Balašević' music, lake Jarun

## Skills

- Web development:
  - Intermediate: **JavaScript** | **HTML**
  - Basic: **Svelte** | **Bulma** | **CSS** | **Git** | **AutoHotkey**
  - Familiar: **11ty** | **Nunjucks** | **SQL** | **Node.js** | **Python**
- CMS:
  - **WordPress:** maintaining websites, publishing content; Elementor
  - **Netlify CMS:** used as a headless CMS with Static Site Generator

## Other projects

- Small business website, Weather mApp, Portfolio redesign... - see [Portfolio](#)