

## Work experience

FULL-TIME

**Software developer - e-Class Register (e-Dnevnik)**  
*CARNET - Croatian Academic and Research Network*

- transferred entire project **from Gulp to Webpack**.
- upgrading code to **modern Javascript**.
- maintaining and upgrading **CN Helper** – Chrome extension for our Helpdesk team.

Filip Jugkala

March 2022 – present

STUDENT

**Help Desk technician**  
*CARNET - Croatian Academic and Research Network*

- provided 1st and 2nd level **user support**.
- **mentored and supervised** 1st level agents.
- **started three internal projects**: CN Helper 1&2 and internal knowledge base.

February 2019 – March 2022

## Education

*Faculty of Humanities and Social Sciences, University of Zagreb*

**Graduate study of Informatics** (71 ECTS, unfinished)  
**Bachelor of Information Sciences**

2018 - 2022  
2015 – 2018

*Natural Sciences Highschool of Vladimir Prelog*

**Chemical Technician**

2009 - 2013

## Additional info

- co-organized student excursion to Filozofijada 2019 and 2020.
- volunteered in three Croatia's national football team qualifying campaigns.
- volunteered at Weekend Media Festival 2019.
- included in University of Zagreb All-star futsal team 2019.
- **interests**: football, hiking, philosophy, Balašević' music, lake Jarun.

## Skills

- Development:
  - Proficient in: **JavaScript** | **Chrome Extensions**
  - Knowledge of: **Webpack** | **Vue** | **Bulma**
  - Familiar with: **React** | **Svelte** | **Express** | **SQL** | **Python** | **AutoHotkey**
- CMS:
  - **WordPress**: maintaining websites, WP as REST API.
  - **Netlify CMS**: as a headless CMS with Static Site Generator (11ty).

## Other projects

- Small business website, Weather mApp, Portfolio redesign... - see [Portfolio](#)