## Work experience

#### FULL-TIME

# Filip Jugkala

### Software developer - e-Class Register (e-Dnevnik)

CARNET - Croatian Academic and Research Network

March 2022 - present

- transfered entire project from Gulp to Webpack.
- upgrading code to modern Javascript.
- maintaining and upgrading CN Helper Chrome extension for our Helpdesk team.

**STUDENT** 

#### Help Desk technician

CARNET - Croatian Academic and Research Network

February 2019 - March 2022

- provided 1st and 2nd level user support.
- mentored and supervised 1st level agents.
- started three internal projects: CN Helper 1&2 and internal knowledge hase

### Education

Faculty of Humanities and Social Sciences, University of Zagreb

Graduate study of Informatics (71 ECTS, unfinished)
Bachelor of Information Sciences

2018 - 2022 2015 – 2018

Natural Sciences Highschool of Vladimir Prelog

Chemical Technician 2009 - 2013

## Additional info

- co-organized student excursion to Filozofijada 2019 and 2020.
- volunteered in three Croatia's national football team qualifying campaigns.
- volunteered at Weekend Media Festival 2019.
- included in University of Zagreb All-star futsal team 2019.
- interests: football, hiking, philosophy, Balašević' music, lake Jarun.

### Skills

- Development:
  - o Proficent in: JavaScript | Chrome extensions
  - O Knowledge of: Svelte | Bulma | Webpack | AutoHotkey
  - o Familiar with: Express | 11ty | SQL | Python
- CMS:
  - o **WordPress**: maintaining websites,WP as REST api.
  - o **Netlify CMS**: used as a headless CMS with Static Site Generator.

## Other projects

Small business website, Weather mApp, Portfolio redesign... - see Portfolio

