July 26, 1994 | Zagreb, Croatia| filip.jugkala@yahoo.com | +385 91 1376533
GitHub (@j-filip)  |  Portfolio (filip-jugkala.com)

# Filip Jugkala

## Work experience

STUDENT

**Help Desk Technician**
*CARNET - Croatian Academic and Research Network*

*February 2019 – present*

- providing 1st and 2nd level user support
- mentoring and supervising 1st level agents
- **PROJECT**: an internal knowledge base for our department - **WordPress**
- **PROJECT:** Chrome extension for productivity boost **- JavaScript + Svelte**

PART-TIME

**Doping Control Chaperone**
*Croatian Institute for Public Health*

*January 2016  –  present*

- doping control notification
- chaperoning selected athletes in domestic and international competitions

FULL-TIME

*March 2014  –  September 2014*

**Pharmaceutical Production Technician**
Pliva Croatia

- monitored processing operations
- operated equipment for processing operations

## Education

Faculty of Humanities and Social Sciences, University of Zagreb

Graduate study of Informatics – Research-oriented study  *2018 - ongoing*
**Bachelor of Information Sciences**  *2015 – 2018*

Natural Sciences Highschool of Vladimir Prelog  *2009 - 2013*

**Chemical Technician**

## Additional info

- co-organized student excursion to Filozofijada 2019 and 2020
- volunteered in three Croatia's national football team qualifying campaigns
- volunteered at Weekend Media Festival 2019
- included in University of Zagreb All-star futsal team 2019
- **interests:** football, hiking, philosophy, Balašević' music, lake Jarun

## Skills

- Web development:
  - Intermediate: **JavaScript** | **HTML**
  - Basic: **Svelte** | **Bulma** | **CSS** | **Git** | **AutoHotkey**
  - Familiar: **11ty** |**Nunjucks** | **SQL** | **Node.js** | **Python**
- CMS:
  - **WordPress**: maintaining websites, publishing content; Elementor
  - **Netlify CMS***: used as a headless CMS with Static Site Generator

## Other projects

- Small business website, Weather mApp, Portfolio redesign… - *see Portfolio*