#### WORK EXPERIENCE

# **Frontend Developer**

Sedam IT / Telelink Business Services

March 2023 - present

- Currently preparing the app for launch by resolving critical bugs and improving existing features.
- Successfully migrated, a legacy Angular project to React, aligning it with our stack and improving code maintainability (web app for creating educational content).
- First experience working within an Agile framework, where I actively participate
  in task planning and estimation, code reviews, and sprint activities. This
  improved my sense of responsibility for my contributions and provided me with
  a broader perspective on the project lifecycle.

#### **Frontend Developer**

CARNET - Croatian Academic and Research Network

March 2022 - March 2023

- e-Class Register (e-Dnevnik) Transitioned the app from legacy JavaScript libraries to modern ES6 JavaScript and incrementally migrated to Vue.
- Migrated our entire build process to Webpack 5, thus reducing the amount of JavaScript shipped to a user (faster load times) which lead to better user experience. Also, the developer experience improved because of the faster build times.
- Web extension (CN Helper) Created a few simple API endpoints, combined them with our CRM system API for getting current user info which created more personalized autocomplete options.
- Maintained and led my web extension project, devising and implementing new features in collaboration with the Helpdesk. The extension is still in use to this day.

## Help Desk Agent & Developer (student)

CARNET - Croatian Academic and Research Network

February 2019 - March 2022

- Created a SPA using Svelte, Bulma and headless CMS for quickly building an
  entire response out of predefined parts. The app resulted in a faster process of
  composing a response, eliminated the need for typing and copy-paste methods
  and ensured no typos.
- Learned vanilla JavaScript and built a web extension that saves more than 500 clicks per agent shift, eliminates tedious tasks, and helps agents focus on their work, not their tools.
- Initiated and designed a new knowledge base with a search option using WordPress that cut information retrieval by a margin, resulting in easier onboarding and faster response time.
- Main responsibility: 1st and 2nd level user support on "e-Škole" and "Škola za Život" projects; started three internal projects described above.

#### **PROJECTS**

- **Grammar checker (2022).** Recreated the grammar checker app "ispravi.me" and initiated contact with the original authors for potential collaboration. Partnered with a back-end developer friend and submitted a redesign proposal, though we were ultimately unable to reach an agreement.
- Filozofijada (2019/2020). Co-organized student excursion to Filozofijada 2019, the first time our faculty attended this event. We managed to organize the trip for 36 students less than two months before the event. Next year, we acquired a total of 15,000 euros from a student funding competition and planned to lead more than 100 students but were unfortunately stopped by COVID-19 (non-technical experience).

#### CONTACT

Zagreb, Croatia filip.jugkala@yahoo.com +385 91 1376533

#### SOCIAL

filip-jugkala.com linkedin.com/in/filip-jugkala github.com/J-Filip

## TECHNICAL SKILLS

## Most proficent in:

- TypeScript/JavaScript
- React
- Ant Design
- Redux

### Worked with:

- Webpack
- Tailwind CSS
- Vue
- Next JS

# EDUCATION

# Bachelor of Information Sciences

Faculty of Humanities and Social Sciences, University of Zagreb 2015 - 2018

**Graduate study of Informatics**Faculty of Humanities and Social
Sciences, University of Zagreb
2018 - 2020

 completed 57 ECTS credits towards my M.A. degree