

GROUP ASSIGNMENT

TECHNOLOGY PARK MALAYSIA

AAPP008-4-2-VBDN

VISUAL BASIC .NET

UCDF1905ICT(SE)/UCDF1905ICT/UCDF1905ICT(ITR)/UCDF1905BIT/ UCDF1905ICT(DI)

HAND OUT DATE: 6 APRIL 2020

HAND IN DATE: 1 JUNE 2020

WEIGHTAGE: 50%

INSTRUCTIONS TO CANDIDATES:

- 1 Students are advised to underpin their answers with the use of references (cited using the Harvard Name System of Referencing).
- **2** Late submission will be awarded zero (0) unless Extenuating Circumstances (EC) are upheld.
- 3 Cases of plagiarism will be penalised.
- 4 The assignment should be bound in an appropriate style (comb bound or stapled).
- Where the assignment should be submitted in both hardcopy and softcopy, the softcopy of the written assignment and source code (where appropriate) should be on a CD in an envelope / CD cover and attached to the hardcopy.

Name: LEE JUN LAM TP: TP055697 Intake: UCDF1905ICT(SE)

Version 3.2 AssCv 2007-09-24

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1.0 Introduction

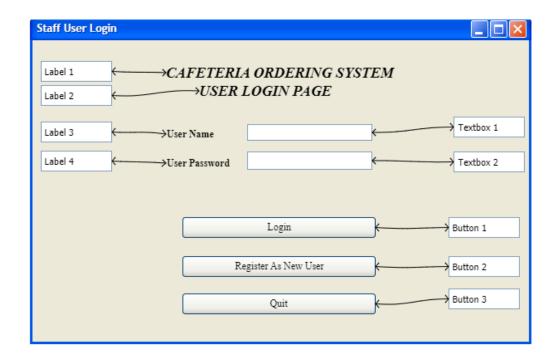
The project name Cafeteria Ordering System is created to assist the staffs in ordering process as this system can automatically carry out its function. With this system, staffs are able to save time as the ordering process is more efficiency due to the system can automatically calculates the amount of price and record data about items that customer order and total amount of payment made by just selecting buttons. Not only that, this system also provides opportunity for the staffs to choose whether to continue serving customer like usual or consider it as self serving kiosks. Thus, staffs are able to reduce cost and to improve business performance with the records made. This system structure contains six pages which is staff user login, customer login page, customer registration form, menu list, payment system and hidden menu. In staff user login page, staffs are required to input their user name, user password and for staffs who wish to become new user are required to obtain proper permission as the registration required registration password in order to prevent unauthorised user to access. Besides that, customers are required to fill in their data in customer login page as their ID number will be used in record. For those customers who do not register as the member can register in customer registration form with few restrictions in order to ensure proper data is obtain. Next, customers can order through menu list and the menu list contains list boxes to display the orders that customers made alongside with few restrictions in order to prevent manipulating data occurs. Once customers confirm their orders, customers will proceed with payment system to select amount of cash or coins through combo boxes and calculate the changes amount. Customers are required to confirm one last time to ensure no changes will be made soon followed by preceding the orders. Then, the items that have been order and total amount will be record alongside with customers' ID number. Last but not least, if customer manages to fulfil hidden criteria, the customer will be introducing to hidden menu to choose one item within the time limit as a small reward. Staffs also can refer to the records to see the hidden item that chose the most as their new recipe and renew for the hidden menu for the upcoming time.

In short words, this system can reduce staffs workload and staffs can refer to the records in order to further improve sales rate alongside with the hidden menu introduce to attract the customers' attention.

2.0 Storyboard

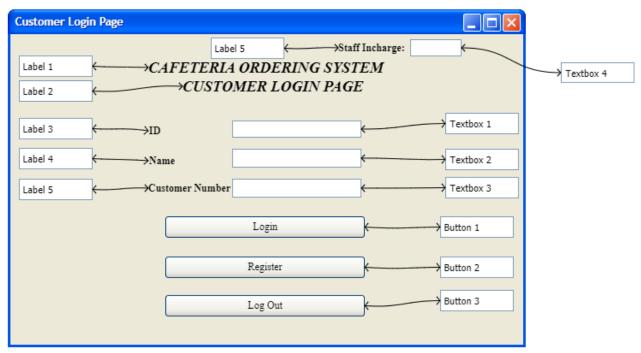
A modified Storyboard with 6 pages

2.1 Staff User Login



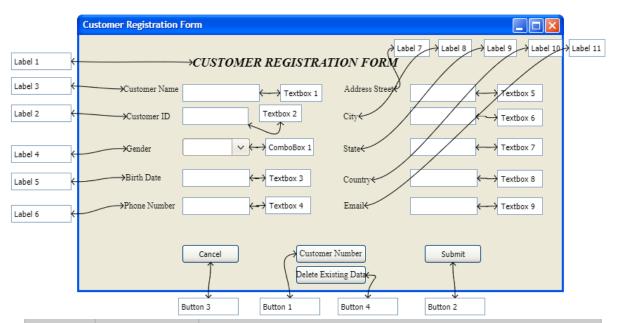
Control	Control Name	Description	
Label 1	lblSystem	System Name	
Label 2	lblTitle	Label for Form Title	
Label 3	lblUser_Name	Label for User Name	
Label 4	lblUser_Password	Label for User Password	
Textbox 1	txtboxUser_Name	Textbox input field for User Name	
Textbox 2	txtboxUser_Password	Textbox input field for User Password or Registration Password	
Button 1	btnLogin	Button for user to login the system	
Button 2	btnRegister	Button for user to register as new user and obtain user password	
Button 3	btnQuit	Button for user to quit the system	

2.2 Customer Login Page



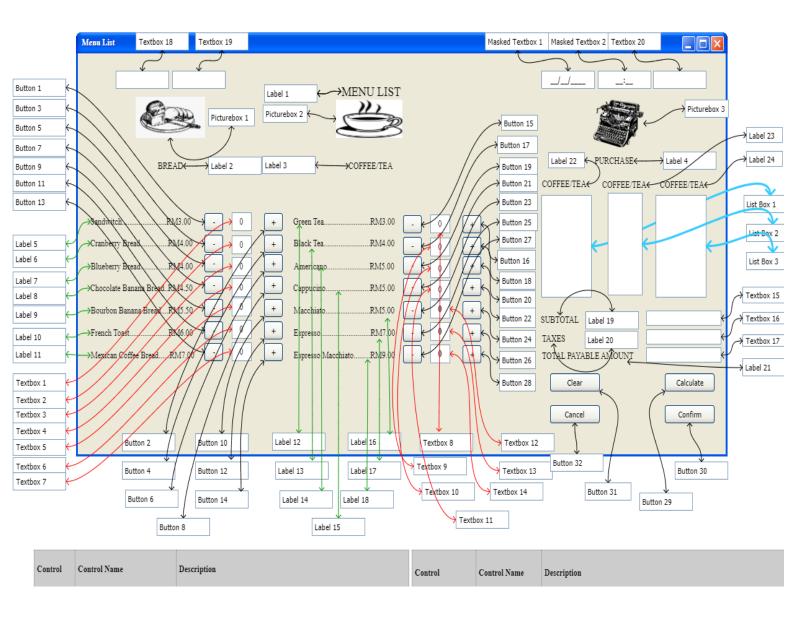
Control	Control Name	Description	
Label 1	lblSystem	System Name	
Label 2	lblTitle	Label for Form Title	
Label 3	IbIID	Label for Customer ID	
Label 4	lblName	Label for Customer Name	
Label 5	lblCustomer_Number	Label for Customer Number	
Textbox 1	txtboxID	Textbox input field for Customer ID	
Textbox 2	txtboxName	Textbox input field for Customer Name	
Textbox 3	txtboxCustomer_Number	Textbox input field for Customer Number	
Textbox 4	txtboxUser	Textbox output display Staff that currently login and incharge of the system	
Button 1	btnLogin	Button for staff or customer to login the system	
Button 2	btnRegister	Button for staff or customer to enter registeration page	
Button 3	btnQuit	Button for user to log out	

2.3 Customer Registration Form



Control	Control Name	Description
Label 1	lblTitle	Form title
Label 2	lblCustomer_ID	Label for Customer ID
Label 3	lblCustomer_Name	Label for Customer Name
Label 4	lblGender	Label for Gender
Label 5	lblBrith_Date	Label for Birth_Date
Label 6	lblPhone_Number	Label for Phone Number
Label 7	IblAddressStreet	Label for Address Street
Label 8	lblCity	Label for City
Label 9	IblState	Label for State
Label 10	lblCountry	Label for Country
Label 11	lblEmail	Label for Email
Textbox 1	txtboxCustomer_ID	Textbox input field for Customer ID
Textbox 2	txtboxCustomer_Name	Textbox input field for Customer Name
Textbox 3	txtboxBirth_Date	Textbox input field for Birth Date
Textbox 4	txtboxPhone_Number	Textbox input field for Phone Number
Textbox 5	txtboxAddressStreet	Textbox input field for Address Street
Textbox 6	txtboxCity	Textbox input field for City
Textbox 7	txtboxState	Textbox input field for State
Textbox 8	txtboxCountry	Textbox input field for Country
Textbox 9	txtboxEmail	Textbox input field for Email
ComboBox 1	cboGender	Combo Box for Gender selection
Button 1	btnNumber	Button for Customer Random Number selection
Button 2	btnSubmit	Button for submit Customer Registration Form information
Button 3	btnCancel	Button for cancel Customer Registration Form information and return to Customer Login Page
Button 4	btnDelete	Button for delete existing data

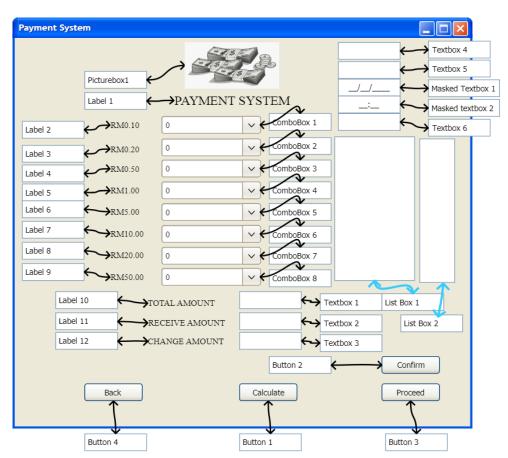
2.4 Menu List



Label 1	lblTitle	Form Title
Label 2	lblBread	Label for Bread categories
Label 3	lblCoffee_Tea	Label for Cofee and Tea categories
Label 4	lblPurchase	Label for Purchase
Label 5	IblSandwitch	Label for Sandwitch and RM3.00
Label 6	lblCranberry_B	Label for Cranberry Bread and RM4.00
Label 7	lblBlueberry_B	Label for Blueberry Bread and RM4.00
Label 8	lblChocolate_Banana_B	Label for Chocolate Banana Bread and RM4.50
Label 9	lblBourbon_Banana_B	Label for Bourbon Banana Bread and RM5.50
Label 10	lblFrench_Toast	Label for French Toast and RM6.00
Label 11	lbl_MexicanCoffeeBread	Label for Mexican Coffee Bread and RM7.00
Label 12	lblGreen_T	Label for Green Tea and RM3.00
Label 13	lblBlack_T	Label for Black Tea and RM4.00
Label 14	IblAmericano	Label for Americano and RM5.00
Label 15	IblCappucino	Label for Cappucino and RM5.00
Label 16	IblMacchiato	Label for Macchiato and RM5.00
Label 17	lblEspresso	Label for Espresso and RM7.00
Label 18	lblEspresso_Macchiato	Label for Espresso Macchiato and RM9.00
Label 19	IblSubtotal	Label for Subtotal price
Label 20	IblTaxes	Label for Taxes
Label 21	lblTotal_Payable_Amount	Label for Total Payable Amount price
Label 22	IblOrders	Label for items Order
Label 23	IblQuantity	Label for items Quantity
Label 24	lblPrice	Label for items Price
Textbox 1	txtboxSandwitch	Textbox output display quantity of Sandwitch order
Textbox 2	txtboxCranberry_B	Textbox output display quantity of Cranberry Bread order
Textbox 3	txtboxBlueberry_B	Textbox output display quantity of Blueberry Bread order
Textbox 4	txtboxChocolate_Banana_B	Textbox output display quantity of Chocolate Banana Bread orde
Textbox 5	txtboxBourbon_Banana_B	Textbox output display quantity of Boubon Banana Bread order
Textbox 6	txtboxFrench_Toast	Textbox output display quantity of French Toast order
Textbox 7	txtboxMexicanCoffeeBread	Textbox output display quantity of Mexican Coffee Bread order
Textbox 8	txtboxGreen_T	Textbox output display quantity of Green Tea order
Textbox 9	txtboxBlack_T	Textbox output display quantity of Black Tea order
Textbox 10	txtboxAmericano	Textbox output display quantity of Americano order
Textbox 11	txtboxCappucino	Textbox output display quantity of Cappucino order
Textbox 12	txtboxMacchiato	Textbox output display quantity of Macchiato order
Textbox 13	txtboxEspresso	Textbox output display quantity of Espresso order
Textbox 14	txtbox Espresso_Macchiato	Textbox output display quantity of Espresso Macchiato order
Textbox 15	txtboxSubtotal	Textbox output display Subtotal price
Textbox 16	txtboxTaxes	Textbox output display Taxes
Textbox 17	txtboxTotal Payable Amount	Textbox output display Total Payable Amount price

ш			
+[Textbox 19	txtboxName	Textbox output display Customer Name
1	Textbox 20	txtboxUser	Textbox output display Staff Name that currently incharge
+[Masked Textbox 1	mtxtboxDate	Masked Textbox output display current Date
1	Masked Textbox 2	mtxtboxTime	Masked Textbox output display current Time
1	Button 1	btnSub_1	Button for Subtract one quantity of Sandwitch order
+	Button 2	btnAdd_1	Button for Add one quantity of Sandwitch order
+[Button 3	btnSub_2	Button for Subtract one quantity of Cranberry Bread order
+[Button 4	btnAdd_2	Button for Add one quantity of Cranberry Bread order
4	Button 5	btnSub_3	Button for Subtract one quantity of Blueberry Bread order
+	Button 6	btnAdd_3	Button for Add one quantity of Blueberry Bread order
+[Button 7	btnSub_4	Button for Subtract one quantity of Chocolate Banana Bread order
+[Button 8	btnAdd_4	Button for Add one quantity of Chocolate Banana Bread order
4[Button 9	btnSub_5	Button for Subtract one quantity of Bourbon Banana Bread order
+	Button 10	btnAdd_5	Button for Add one quantity of Bourbon Banana Bread order
1	Button 11	btnSub_6	Button for Subtract one quantity of French Toast order
4	Button 12	btnAdd_6	Button for Add one quantity of French Toast order
4	Button 13	btnSub_7	Button for Subtract one quantity of Mexican Coffee Bread order
4	Button 14	btnAdd_7	Button for Add one quantity of Mexican Coffee Bread order
4	Button 15	btnSub_8	Button for Subtract one quantity of Green Tea order
4	Button 16	btnAdd_8	Button for Add one quantity of Green Tea order
4	Button 17	btnSub_9	Button for Subtract one quantity of Black Tea order
4	Button 18	btnAdd_9	Button for Add one quantity of Black Tea order
4	Button 19	btnSub_10	Button for Subtract one quantity of Americano order
4	Button 20	btnAdd_10	Button for Add one quantity of Americano order
-[Button 21	btnSub_11	Button for Subtract one quantity of Cappucino order
4	Button 22	btnAdd_11	Button for Add one quantity of Cappucino order
4	Button 23	btnSub_12	Button for Subtract one quantity of Macchiato order
4	Button 24	btnAdd_12	Button for Add one quantity of Macchiato order
4	Button 25	btnSub_13	Button for Subtract one quantity of Espresso order
4	Button 26	btnAdd_13	Button for Add one quantity of Espresso order
1	Button 27	btnSub_14	Button for Subtract one quantity of Espresso Macchiato order
+[Button 28	btnAdd_14	Button for Add one quantity of Espresso Macchiato order
$\ \ $	Button 29	btnCalculate	Button for Calculate the Subtotal Price, Taxes and Total Payable Amount price
+	Button 30	btnConfirm	Button for Confirm the order and proceed to Payment System
+	Button 31	btnClear	Button for Clear the order and reset all order quantity to zero
+[Button 32	btnCancel	Button for Cancel the order and return to Customer Login Page
+	Picturebox 1	picboxl	Picturebox output display the image of Bread
+	Picturebox 2	picbox2	Picturebox output display the image of Coffee/Tea
+	Picturebox 3	picbox3	Picturebox output display the image of a Mechanism
+[List Box 1	listboxl	List Box output display items name order by customer
+	List Box 2	listbox2	List Box output display items order quantity by customer
1	List Box 3	listbox3	List Box output display items price order by customer

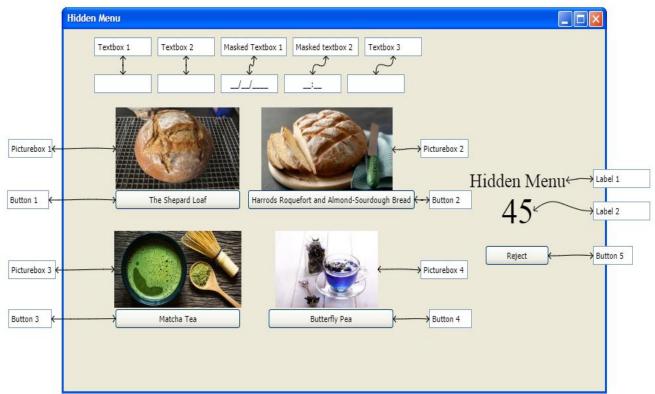
2.5 Payment System



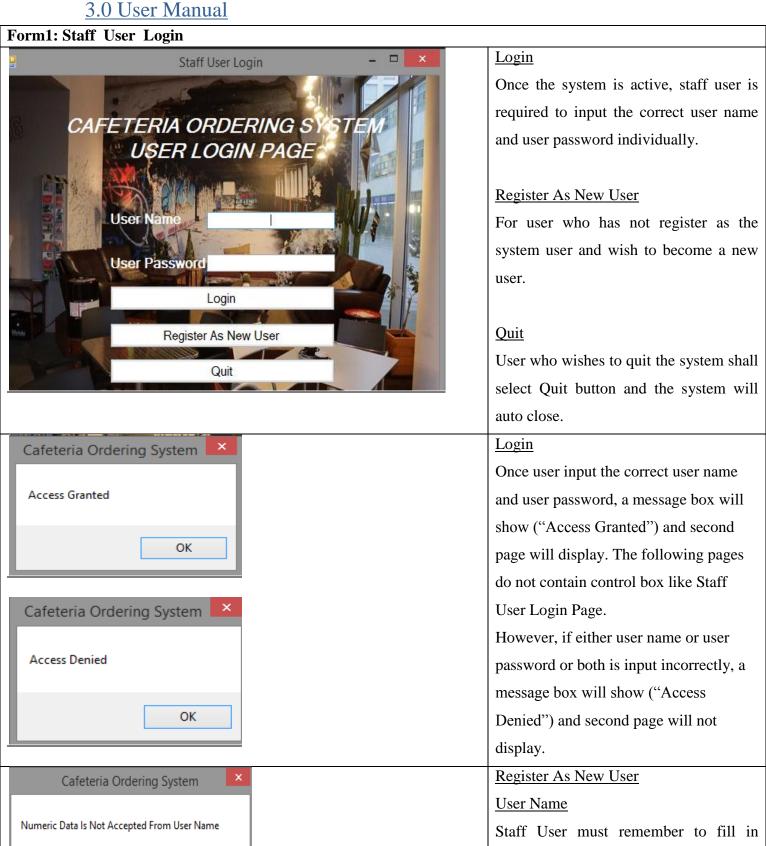
Control	Control Name	Description	С
Label 1	lblTitle	Label for Form Title	C
Label 2	lblTen_sen	Label for RM0.10	C
Label 3	lblTwenty_sen	Label for RM0.20	C
Label 4	lblFifty_sen	Label for RM0.50	C
Label 5	lblOne_ringgit	Label for RM1.00	0
Label 6	lblFive_ringgit	Label for RM5.00	C
Label 7	lblTen_ringgit	Label for RM10.00	C
Label 8	lblTwenty_ringgit	Label for RM20.00	C
Label 9	lblFifty_ringgit	Label for RM50.00	В
Label 10	lblTotal_Amount	Label for TOTAL AMOUNT	В
Label 11	lblReceive_Amount	Label for RECEIVE AMOUNT	В
Label 12	lblChange_Amount	Label for CHANGE AMOUNT	В
Textbox 1	txtboxTotal_Amount	Textbox output display Total amount of price	P
Textbox 2	txtboxReceive_Amount	Textbox output display Receive Amount of cash	L
Textbox 3	txtboxChange_Amount	Textbox output display total Change Amount of cash required	L
Textbox 4	txtboxID	Textbox output display Customer ID	٦٢
Textbox 5	txtboxName	Textbox output display Customer Name	
Textbox 6	txtboxUser	Textbox output display Staff Name that currently incharge	
Masked Textbox 1	mtxtboxDate	Masked Textbox output display current Date	
Masked Textbox 2	mtxtboxTime	Masked Textbox output display current Time	

Control	Control Name	Description			
ComboBox 1	cbo1	Combox Box for number of RM0.10 selection			
ComboBox 2	cbo2	Combox Box for number of RM0.20 selection			
ComboBox 3	cbo3	Combox Box for number of RM0.50 selection			
ComboBox 4	cbo4	Combox Box for number of RM1.00 selection			
ComboBox 5	cbo5	Combox Box for number of RM5.00 selection			
ComboBox 6	cbo6	Combox Box for number of RM10.00 selection			
ComboBox 7	cbo7	Combox Box for number of RM20.00 selection			
ComboBox 8	cbo8	Combox Box for number of RM50.00 selection			
Button 1	btnFinal_Calculate	Button for Calculate Total Amount, Receive Amount and Change Amount			
Button 2	btnFinal_Confirm	Button for Confirm the order			
Button 3	btnProceed	Button for Proceed the order			
Button 4	btnBack	Button for return to Menu List Page			
Picturebox1	picbox1	Picturebox output display the image of Payment System			
List Box 1	1 listbox1 List Box output display items name order by customer from Menu List				
List Box 2	listbox2	LIst Box output display items quanity order by customer from Menu List			

2.6 Hidden Menu



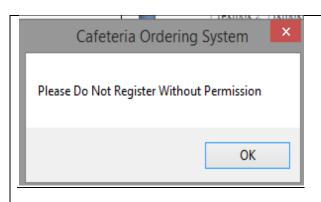
Control	Control Name	Description	Control	Control Name	Description
Label 1	lblTitle	Label for Form Title	Button 1	btnTSL	Button for user to select The Shepard Loaf
Label 2	lblTimer	Label for Time Limit	Button 2	btnHR_AS	Button for staff or customer to select Harrods Roquefort and Almond-Sourdough Bread
Textbox 1	txtboxID	Textbox output display Customer ID	Button 3	btnMT	Button for staff or customer to select Matcha Tea
Textbox 2	txtboxName	Textbox output display Customer Name	Button 4	btnBP	Button for staff or customer to select Butterfly Pea
Textbox 3	txtboxUser	Textbox output display Staff Name that currently incharge	Personal and	2000000	
Masked Textbox 1	mtxtboxDate	Masked Textbox output display current Date	Button 5	btnReject	Button for staff or customer to reject any choices and return to Customer Login Page
Masked Textbox 2	mtxtboxTime	Masked Textbox output display current Time	Picturebox 1	pbox1	Picturebox output display the image of The Shepard Loaf
			Picturebox 2	pbox2	Picturebox output display the image of Harrods Roquefort and Almond-Sourdough Bread
			Picturebox 3	pbox3	Picturebox output display the image of a Matcha Tea
			Picturebox 4	pbox4	Picturebox output display the image of a Butterfly Pea



OK

proper user name in as numeric data will

not be accepted.





Register As New User

User Password

User shall input registration password in User Password Textbox which is:

(Antidises tablish mentarian is mPath finder Peebee)

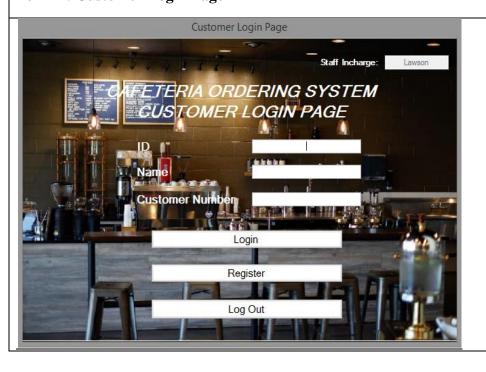
User is not allowed to input any password that based on their favourites as a message box will show ("Please Do Not Register Without Permission"). User is advised not to simply share registration password to others.

Register As New User

Once user successful register, user will be given random password number. User is advised remember their password as there is no second chance to view their password again.

Then the textbox input will auto clear and user shall input their user name and new password to login the system.

Form2: Customer Login Page



Login

Once Customer Login Page is display, user should enter Customer ID, Name and Customer Name to login to Menu Page. Any information that type on the textbox will be auto clear.

Register

For customer who has not registered as a member, they should select register button. Any information that type on the textbox will be auto clear.

Log Out

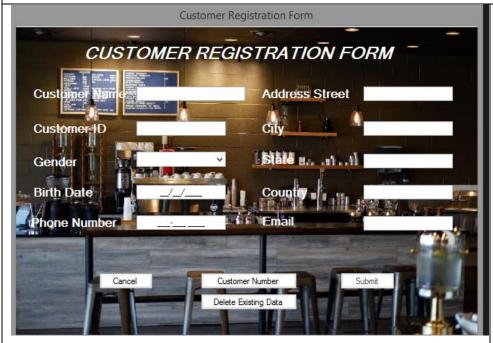
To log out and return to Staff User Login Page, staff user should enter their user name into Name textbox and user password to ID textbox then select Log Out button. Any information that type on the textbox will be auto clear.

Staff Incharge: Lawson CAFETERIA ORDERING SYSTEM COUSTOMER LOGIN PAGE Cafeteria Ordering System Login Successful, Welcome Back Morrigan OK Register Log Out

Login

If login successful, a message box will display and welcome the customer with their name to ensure is the correct customer.

Form3: Customer Registration Form



Disable Submit Button

Once Customer Registration Form is display, the Submit button will initially disable. Thus staff user is unable to select the button. Staff User should enter all data into the textbox.

Cancel

If customer decided not to make registration, user should select Cancel button to cancel registration. Any changes in the textbox will auto clear.

Delete Existing Data

If customer decided to delete their customer data, customer should input their name into Customer Name and Customer Number into Customer ID textbox then select delete existing data button.

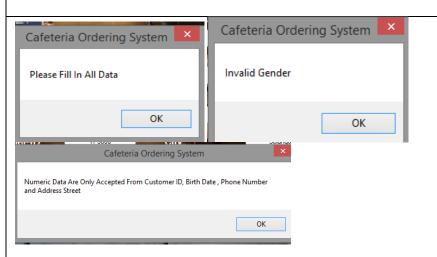
Customer Registration Form CUSTOMER REGISTRATION FORM Cha Young Jin Address Street 5, Jalan Kenyalang TP5000 Customer ID Bandar Kinrara Cafeteria Ordering System Selangor Gender Your Customer Number Is 213, Please Remember Birth Date Malaysia Phone Number OK youngjin05@gmail.com 213 Delete Existing Data

Customer Number

User should not forget to select Customer Number button to provide customer number. The message box will then display random customer number. Customer is advised to remember their number as there is no second chance to view their customer number again.

Submit Button Enabled

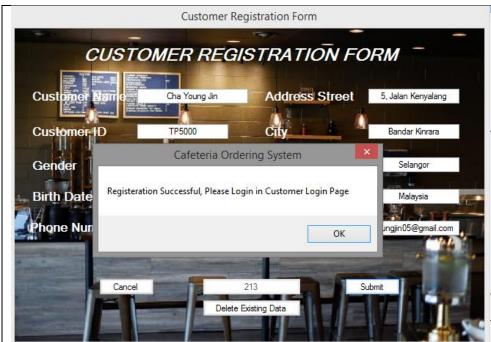
After close the message box, the Customer Number button will be disabled and Submit Button will be enabled



Submit Button (Submit Failed)

User is advised to input all data and no numeric data is accepted besides from Customer ID, Birth Date, Phone Number and Address Street.

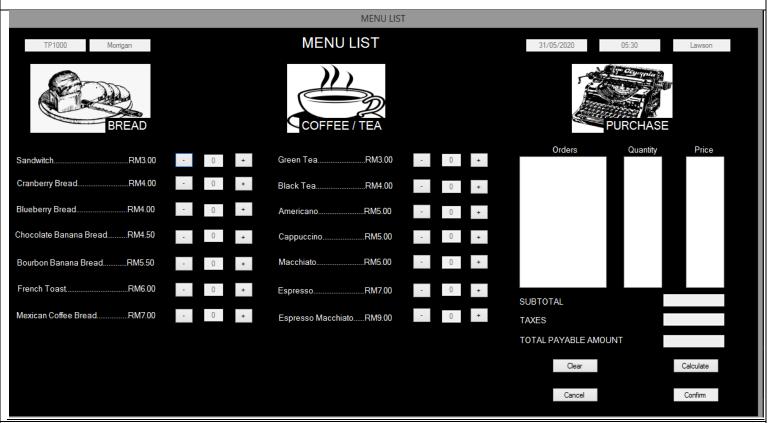
User is also advised input the correct gender Male or Female. Any gender besides the proper gender will consider as Invalid Gender.



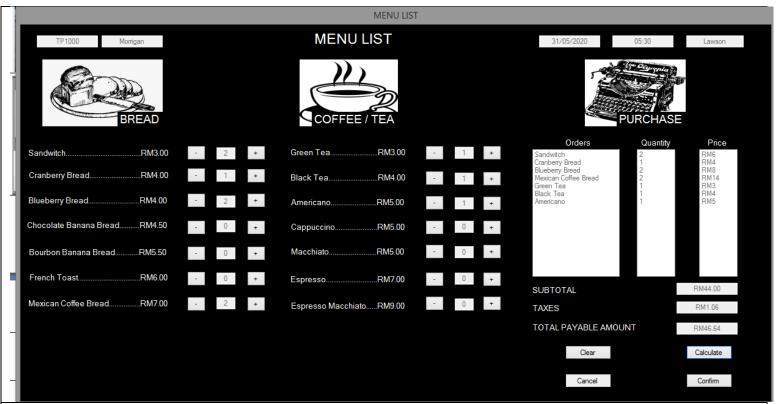
Submit Button (Submit Success)

Once the registration is successful, user is required to input again the Customer Name, Customer ID and Customer Number in Customer Login Page. At the same time, all input data in Customer Registration Form will be auto clear.

Form4: Menu List



Once user reaches to Menu List Page, all textbox, masked textbox, list box and Confirm button are auto disable in order to prevent user from simply manipulating the data. To choose item that customer requested, user just need to select the (+) button to add order quantity or (-) button to subtract the order quantity



Calculate Button

Once customer decided the items order, user should select Calculate button to calculate the Subtotal, Taxes and Total Payable Amount. If Subtotal is less than or equals to RM30.00, the taxes will remain RM1.08, if Subtotal more than or equals to RM31.00, the taxes will reduce to RM1.06. The Calculate button also refresh the listbox to display Orders name, Quantity of order and Price. Once Calculate button is select, Confirm button will enabled but Cancel button will disabled.

Confirm Button

Once Confirm button is select, Payment System will display.

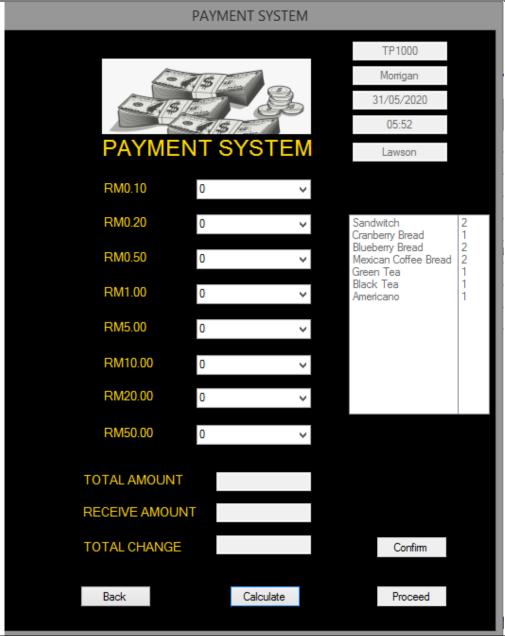
Clear Button

If customer changes their decision, user can select Clear button to reset all orders to zero and clear Subtotal, Taxes and Total Payable Amount. However the listboxes will not be clear in order for customer to refer what they have order previously to make new decision. Once Clear button is select ,Cancel button will enabled but Confirm button will disabled.

Cancel Button

Once customer decided cancel their order, user can select Cancel button to return to Customer Login Page and all data will be reset automatically.

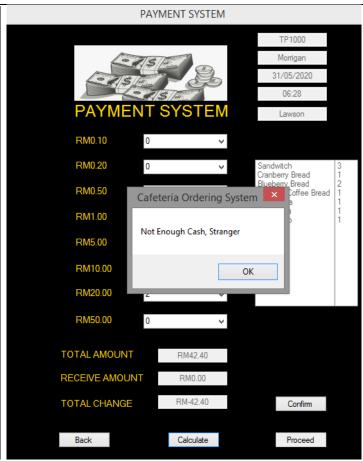
Form5: Payment System



Once user reaches Payment System Page, the orders name and quantity of order from Menu List Page list box will transfer to Payment System list box. All textbox, masked textbox, list box, Confirm button and Proceed button are auto disable in order to prevent user from simply manipulating the data.

User should use combo box to select based on the amount of customer purchase.





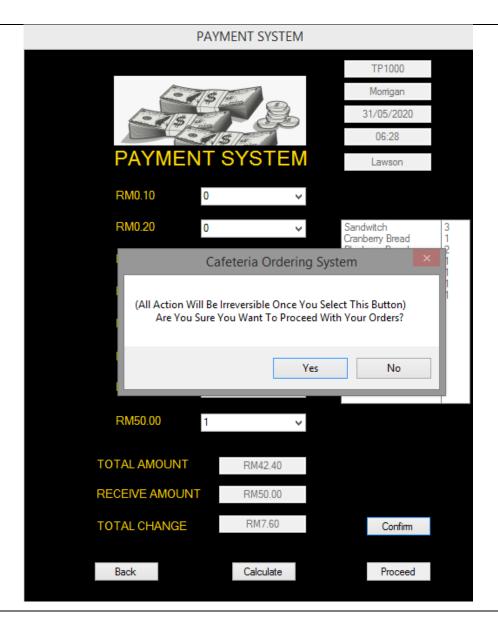
Calculate Button

Once user selected the amount of cash or coins from the combo box, user should select Button calculate to calculate the Receive Amount. The Total Amount will be transferred from Menu List Total Payable Amount. If user select amount wrongly, user can always select amount in combo box again and reselect Calculate Button.

If the Receive Amount is more than Total Amount then Total Change will display change amount and Confirm button will enabled. If customer cheats after selecting Calculate Button by changing the amount in combo box then select Confirm Button, the data in textbox will not be change and customer are still forced to pay proper amount. However, if Receive Amount is less than Total Amount then Total Change will display negative value which is owed by customer and message box will display.

Back Button

If customer wants to make changes to their orders, they can select back button to return to Menu List. All data will be reset automatically.



Confirm Button

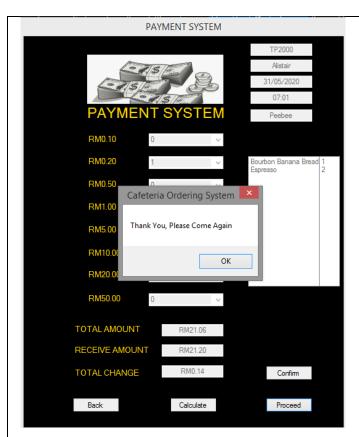
Once the calculation is complete and no negative value in Total Change amount, the confirm button will be enabled. Customer has to carefully consider since no changes will be allowed if select yes button from the message box. If customer select no, then nothing will happen. However if yes button is select, all combo box and buttons are disabled, thus all action will be irreversible. Then, Proceed Button is enabled.

Proceed Button (Outcome 1)

When Proceed Order is select to end the order, Outcome 1 will display with message box ("Thank You, Please Come Again").

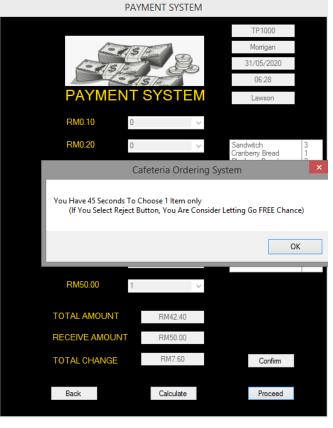
Proceed Button (Outcome 2)

If customer fulfil Hidden Criteria which is spend RM41.00 or above with order at least 5 breads and 2 drinks (both repetition is allowed), then Outcome 2 is display to allowed user to choose 1 hidden item within 45 Seconds.



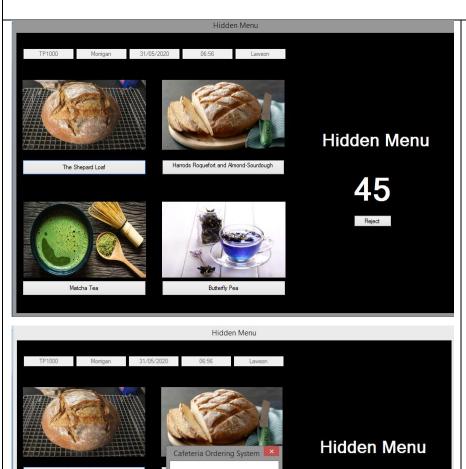
(OUTCOME 1)





(OUTCOME 2)

Form6: Hidden Menu



In this hidden menu, customer has to choose 1 item within the time limit, 45 Seconds. If time reaches to zero, customer will lose the chance to select an item. Customer can also reject to choose by selecting Reject Button and return to Customer Login Page.

4.0 Testing

Test Case	Function Name	Test Objective	Expected Result	Actual Result	Remarks
1	Addition (btnAdd) and Subtraction Button (btnSub)	To add and subtract quantity	Able to add and subtract quantity	Addition and Subtraction Button works accordingly	To ensure user does not edit negative quantity, all textbox quantity has been enabled FALSE.
2	Calculate Button	To display list boxes items ,calculate Subtotal, Taxes, Total Payable Amount, Receive Amount, Total Change	Able to display list boxes items and calculate Total Change whether need to change for customer or owed by customer	Not be able to calculate the Subtotal accordingly due to mistakes in Loop Function	Due to calculate button has heavy work load, the function code should be check frequently
3	Random Number	To generate Random Number for Customer Number	Able to generate Random Number	Customer Number works accordingly	-
4	Access database connection (ddrraamm, 2013)	To connect the Access database	All forms except Menu List can connect to Access database	All forms successfully connected to Access database	-
5	Insert Into (Anon., 2007) and Delete (Anon., 2017)	To make changes to Access database	Correct data has been insert and delete unwanted data	Syntax Error in INSERT INTO statement	Statement has to check frequently to avoid input wrong symbol.
6	For Next in Confirm Button (Anon., 2013)	To transfer list boxes items to another form list boxes	Correct data has been transfer	Data unable to be transfer	.ToString is required to returns a string to represent current object
7	Date and Time in Masked textbox (Anon., 2011)	To returns the current date and time respectively	Correct date and time generate	Date and time generate accurately	-
8	Array	Creates an array, containing a supplied set of values	The price value successful set into array and assist in calculation	Price calculation is successful	-
9	"RM" & Format (Cost, "0.00") (Anon., 2007)	To format the Subtotal, Taxes, Total Payable Amount, Receive Amount, Total Change into 2 decimal point	Able to display "RM0.00"	Display successful	-
10	Timer Tick (Anon., n.d.)	To make time limit countdown	Time limit countdown occurs	Time limit countdown too fast	Time interval = 1000 is required to ensure countdown 1 second until times up

5.0 Critical Assessment

The project name Cafeteria Ordering System is constructed to enhance the ordering process performance by optimizing and controlling the ordering steps. With the usage of the system, chances of random mistakes will be reduced as the staffs' workload will be greatly reduced to improve efficiency of the business performance. However, there would be various strength and weakness presents as the system has limited capabilities. Recommend solution is provided as an alternative way for system improvement.

The strength of this system is speed, accurate and storage capabilities. First and foremost, the system can accept user input swiftly and give immediate response. It can improve ordering speed by overcoming staffs problem as they will had to frequently double confirm with the customer and fatigue after continuously taking orders and the ordering speed is further delay. With this system that can analyse input data quickly, customers do not need to line up and wait for long period of time and the sales rate can increases. Secondly, the system able to accept user input and perform calculation accurately, this can overcome random mistakes occur as the staffs will made mistakes sometimes by taking the wrong orders or calculate incorrect amounts. The system can calculate accurately through array functions and also to provide correct amount of total changes so that the lost can be avoided. In additional, the system has storage capabilities to store staff user login data, customer personal details and customer order and payment in Access Database. With storage capabilities provided, the security of the system can be enhanced by allowing authorised user to access the system. Not only that, staffs can use customers' order record for their business future reference.

However, no system is perfect as the system is facing two major weaknesses which is data repetition in Access Database and dishonest in customer registration. First of all, certain customer will likely input the wrong data during customer registration or wishes to update latest data such as address, phone number or email. Thus customer will create another new registration causing two customer info are belongs to the same customer. The recommend solution is to provide delete button to allow customer to delete existing data and register new one. Next, certain customer will likely dishonest during customer registration by simply input random data. The recommend solution is to enhance validation to restrict from input incorrect data.

6.0 Reference

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