

Google Passkey Quick Start Guide

What is a Passkey?

A passkey is a modern, secure way to sign in to an account (In this case, your Google account) without using a password. It uses your device's built-in security (like Windows Hello, fingerprint, or Face ID) for fast, phishing-resistant sign-in.

Pre-requisites

- Windows Hello
 - If you have not set up Windows Hello, please follow our [Windows Hello quick start guide](#).
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1 Create a Passkey for Your Google Account

1. **Open Google Passkey Settings:**
 - Go to g.co/passkeys in your browser and sign in to your Google account.
 2. **Start Passkey Setup:**
 - Click "**Create a passkey**".
 3. **Choose Your Device:**
 - Select your current device (recommended) or another device if prompted.
 4. **Authenticate:**
 - Follow the on-screen instructions. You may be asked to use Windows Hello, your fingerprint, or another device unlock method.
 5. **Finish:**
 - Once complete, you'll see your new passkey listed.
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2 How to Use Your Passkey to Sign In

1. **Go to a Google Sign-In Page:**
 - For example, accounts.google.com
2. **Enter Your Email:**
 - Type your Google email and click **Next**.
3. **Choose "Use a passkey" (if prompted):**
 - If you see the option, select "**Use a passkey**".
4. **Authenticate:**
 - Use Windows Hello, fingerprint, or your device's unlock method.
5. **You're In!**

Troubleshooting

Problem	Solution
Don't see passkey option	Make sure you created a passkey and are using a supported browser (Chrome, Edge, Safari)
Device not listed	Try creating a new passkey on this device
Passkey not working	Remove and re-add the passkey in your Google account settings

Tips

- Passkeys are device and site/platform specific.
 - You'll need to create a new passkey on each device and site/platform you would like to use passkeys on.
 - You will still be able to sign in with other methods such as a password + 2FA code.
- You can remove old passkeys from your Google account at g.co/passkeys.
- Passkeys are more secure than passwords and protect you from phishing.
- You can use a passkey on many sites, not just Google. To find out if a site / platform uses passkeys, please check out [Passkeys.Directory](#) and search for the site / platform in question.

Need Help?

Contact your IT support

Primary Contact is Joey Maffiola: [650-581-4478]

Secondary Contact is KMS: [650-581-4500]

Google passkey help

visit [Google Passkey Help](#).