

# JESSE MCKINNEY

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## PROFILE

Self-starter, dedicated individual willing to put in the hard work to achieve requested results. Professional, high attention to detail, innovative, willingness to learn and adapt. Multiple years in fast paced environment delivering high quality service.

## SKILLS

Customer service, typing skills, computer languages, software proficiency, adaptability, decision making, leadership, multitasking, high work ethic, health and safety

## EXPERIENCE

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|---------------------------------------|--|
| <b>Feb<br/>2016-<br/>Aug<br/>2019</b> | <b>Capital City Club</b><br>Bartender/All-Rounds-Man <ul style="list-style-type: none"><li>• Assisted 50+ members per day with purchases, scheduling, and client retention</li><li>• Processed orders and payments through a point-of-sale system</li><li>• Restocked inventory on a weekly basis, ensuring items were counted and shelves were re-merchandised</li><li>• Collected guest food and beverage orders, ensuring the up-sell of sides, sizes and drinks whenever possible</li><li>• Maintained OSHA cleanliness standards and protocol</li></ul> |
| <b>Oct<br/>2014-<br/>Feb<br/>2016</b> | <b>Marietta Country Club</b><br>Server <ul style="list-style-type: none"><li>• Maintained high revenue of sales</li><li>• Memorized restaurant's wine stock and maintained high daily wine sales</li><li>• Significantly increased guest check averages by promoting appetizers, specialty items, and bar selections</li></ul>   |

## EDUCATION + CERTIFICATIONS

**Associate of Applied Science:** Business Administration and Management, Sante Fe College, Gainesville, FL

**Full Stack Coding:** Georgia Tech, Trilogy (currently completing)

**Certifications:** CPR, Pouring Permit, Google Analytics Certification