

## JAKE VON DOHREN

Brisbane | Jake.Vondohren@outlook.com | 0466 365 685 | [LinkedIn](#) | [GitHub Profile](#) | [Project Portfolio](#)

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## Education

Queensland University of Technology (QUT) | *Currently Enrolled Expected to graduate 2027*

### Bachelor of IT (Computer Science) / Master of Data Science

- High Distinction: IT Systems Design
  - Distinction: Database Management, Programming Principles
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## Technical Skills

- **Programming:** Python (*Pandas, NumPy, Matplotlib, Seaborn, Scikit-Learn, BeautifulSoup, Airflow, Kafka*), R (*dplyr, tidyverse, ggplot2, plotly, leaflet, shiny*), C#, C++, Java (*JavaFX, JDBC*), JavaScript (*Node.JS, Express.JS, Axios*), HTML, CSS
- **Persistent Systems:** MySQL, SQLite, AWS microservices (*S3, EBS, DynamoDB*)
- **Data Analytics & BI:** Tableau, Microsoft Power BI, Microsoft Excel, Google Sheets, data lifecycle management
- **Software Development:** OOP, API Development, Git Version Control, Docker
- **Security:** HTTPS, AWS (*Secrets manager, Cognito*), network isolation, backup verification, recovery testing
- **Networking:** PoE concepts, layer 2/3 networking, managed switching, port forwarding, VPN, NFS
- **Infrastructure:** Linux, Windows, RAID, hardware troubleshooting (*HDDs, NAS, network switches*)
- **Artificial Intelligence:** LLM's, machine learning, Generative AI, prompt engineering

## Soft Skills

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|-------------------------------------------|-------------------------------|
| • High Attention to Detail                | • Data-Driven Decision Making |
| • Great Time Management                   | • Parallel thinking           |
| • Excellent Communication & Collaboration | • Swift Problem solving       |
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## Experience

### Domino's Morayfield | Team Leader (*March 2020 – Present*)

- Managed **cash handling and EFTPOS transactions**, handling up to **\$15,000 in daily sales** with a **high accuracy**.
  - **Resolved customer complaints** regarding product quality, providing solutions such as **remakes, refunds, or discounts** to maintain satisfaction and brand reputation.
  - **Led and mentored** a team of 40-60 employees, improving service efficiency and team performance.
  - Ensured strict **compliance with health, safety, and hygiene standards**, conducting regular quality control checks.
  - Thrived in a **fast-paced environment**, managing peak-hour operations efficiently.
  - Assisted in **stock control and inventory management**, reducing waste and ensuring product availability.
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## Certificates

- IBM Data Analytics with Excel and R
- IBM Data Science

Able to provide certificates upon request.

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## Referees

### Casey Benson

[Casey.benson@bigpond.com](mailto:Casey.benson@bigpond.com) | +61 409 475 493

Franchisee for Dominos Morayfield – Contact on email or mobile.

### Adam Prendergast

+61 400 738 130

Senior Assistant Manager for Dominos Morayfield – Contact on mobile.

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