

Jared Whitney

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Profile

A dedicated and innovative Cloud Solution Specialist with over 7 years of experience in integrating development and operations to enhance collaboration and efficiency. Skilled in automating and optimizing mission-critical deployments in on-premises and cloud environments, utilizing a wide array of tools within AWS. A background in software development, technical support, and a deep understanding of system administration, I possess a unique blend of technical acumen and a collaborative mindset. Passionate about fostering collaboration between development and IT operations, I strive to align technical solutions with organizational goals, ensuring reliability, efficiency, and quality. With a constant drive to learn and adapt in the rapidly changing tech landscape.

Work Experience

📅 2022 – PRESENT 📍 REMOTE, UNITED STATES

Cloud Solution Specialist 2 Hyland Software

- Design, develop, and implement innovative cloud solutions tailored to the client's needs.
- Evaluate and recommend cloud technologies and services to meet project objectives efficiently.
- Configure, deploy, and maintain cloud services and resources to support client applications.
- Implement best practices for security, performance, and cost optimization.
- Develop and maintain cloud operational procedures.
- Troubleshoot and resolve issues related to cloud services and resources.
- Stay updated on new cloud technologies and service offerings to continually improve the quality of solutions provided.

📅 2017 – 2022 📍 OLATHE, UNITED STATES

Cloud Support Analyst 3 Hyland Software

- Troubleshooting issues involving Brainware Intelligent Capture (BIC)
- Provide technical support to customers using our cloud services and products, resolving issues via

Work Experience

email, phone, and remote sessions.

- Troubleshoot cloud systems to diagnose and resolve unique, non-recurring problems.
- Collaborate with the engineering team to optimize performance of cloud systems and applications.
- Maintain and enhance cloud security operations by ensuring proper set-up, preventive measures, and incident response.
- Assist in managing cloud environments in accordance with company security guidelines.
- Train clients and users on cloud-based services and technologies.
- Document procedures, create support guides, and maintain support logs.
- Stay up-to-date on the latest cloud technologies and updates.

📅 2016 – 2017 📍 KANSAS CITY, UNITED STATES

System Engineer Cerner Corporation

- Testing scalability of Cerner applications
- Analyzing the system metric results of the tests Documenting test results in JIRA
- Manage a multiplatform environment: RHEL, Oracle Databases, and Citrix
- Querying, creating columns, and updating tables for SQL Database
- Automate tests with Bash and Cron

📅 2014 – 2015 📍 WICHITA, UNITED STATES

QA Engineer NetApp

- Worked in an Agile environment
- Testing and certification of high-performance RAID storage systems.
- Tested storage systems to validate host software, firmware, and other features.
- Update the systems to meet the test configurations.
- Assembling and manage storage systems for test configurations.
- Documenting test results via test management tools.

Education

📅 2009 – 2015 📍 WICHITA, UNITED STATES

Bachelor of Science in Computer Science
Wichita State University

Skills

Cloud architecture	Professional
Infrastructure management	Professional
Problem-solving	Professional
Collaboration	Professional
Python	Professional
JavaScript/Typescript	Professional
Windows	Professional
Linux	Professional
Kubernetes	Professional
Ansible	Professional
Octopus Deploy	Professional
Microsoft SQL	Professional
Load Balancing	Professional
Dynatrace	Professional
IIS	Professional

Strengths

Technical expertise	Problem-solving skills
Communication abilities	
Project management	Analytical mindset
Cloud architecture	Adaptable

Certificates

05/2023

Introduction to Kubernetes 2023
Linux Foundation

<https://courses.edx.org/certificates/0fcd0cc7eda34453ab5d1273d9ca3e3e>

06/2023

AWS Certified Cloud Practitioner
Amazon Web Services

https://www.credly.com/badges/1c3352b6-3f35-44cd-b4aa-f65391e33169/linked_in?t=rwjzt5