

# Jared Whitney

📅 03/10/1989 📍 United States of America 📍 4513 Southwest 9th Avenue, Cape Coral 33914, United States  
📞 913-222-9827 ✉️ jp.whitney@hotmail.com 🌐 [https://j-whit.github.io/Jared\\_Whitney/](https://j-whit.github.io/Jared_Whitney/)

## Profile

A dedicated and innovative Cloud Solution Specialist with over 7 years of experience in integrating development and operations to enhance collaboration and efficiency. Skilled in automating and optimizing mission-critical deployments in on-premises and cloud environments, utilizing a wide array of tools within AWS. A background in software development, technical support, and a deep understanding of system administration, I possess a unique blend of technical acumen and a collaborative mindset. Passionate about fostering collaboration between development and IT operations, I strive to align technical solutions with organizational goals, ensuring reliability, efficiency, and quality. With a constant drive to learn and adapt in the rapidly changing tech landscape.

## Work Experience

📅 2022 – PRESENT 📍 REMOTE, UNITED STATES

### Cloud Solution Engineer 2 Hyland Software

- Design, develop, and implement innovative cloud solutions tailored to the client's needs.
- Evaluate and recommend cloud technologies and services to meet project objectives efficiently.
- Configure, deploy, and maintain cloud services and resources to support client applications.
- Implement best practices for security, performance, and cost optimization.
- Develop and maintain cloud operational procedures.
- Troubleshoot and resolve issues related to cloud services and resources.
- Stay updated on new cloud technologies and service offerings to continually improve the quality of solutions provided.

📅 2017 – 2022 📍 OLATHE, UNITED STATES

### Cloud Support Engineer 3 Hyland Software

- Troubleshooting issues involving Brainware Intelligent Capture (BIC)
- Provide technical support to customers using our cloud services and products, resolving issues via

## Work Experience

email, phone, and remote sessions.

- Troubleshoot cloud systems to diagnose and resolve unique, non-recurring problems.
- Collaborate with the engineering team to optimize performance of cloud systems and applications.
- Maintain and enhance cloud security operations by ensuring proper set-up, preventive measures, and incident response.
- Assist in managing cloud environments in accordance with company security guidelines.
- Train clients and users on cloud-based services and technologies.
- Document procedures, create support guides, and maintain support logs.
- Stay up-to-date on the latest cloud technologies and updates.

📅 2016 – 2017 📍 KANSAS CITY, UNITED STATES

### System Engineer Cerner Corporation

- Testing scalability of Cerner applications
- Analyzing the system metric results of the tests Documenting test results in JIRA
- Manage a multiplatform environment: RHEL, Oracle Databases, and Citrix
- Querying, creating columns, and updating tables for SQL Database
- Automate tests with Bash and Cron

📅 2014 – 2015 📍 WICHITA, UNITED STATES

### QA Engineer NetApp

- Worked in an Agile environment
- Testing and certification of high-performance RAID storage systems.
- Tested storage systems to validate host software, firmware, and other features.
- Update the systems to meet the test configurations.
- Assembling and manage storage systems for test configurations.
- Documenting test results via test management tools.

## Education

📅 2009 – 2015 📍 WICHITA, UNITED STATES

### **Bachelor of Science in Computer Science** **Wichita State University**

## Skills

Cloud architecture	Professional
Infrastructure management	Professional
Problem-solving	Professional
Collaboration	Professional
Python	Professional
JavaScript/Typescript	Professional
Windows	Professional
Linux	Professional
Kubernetes	Professional
Ansible	Professional
Octopus Deploy	Professional
Microsoft SQL	Professional
Load Balancing	Professional
Dynatrace	Professional
IIS	Professional

## Strengths

Technical expertise

Problem-solving skills

Communication abilities

Project management

Analytical mindset

Cloud architecture

Adaptable

## Certificates

05/2023

### **Introduction to Kubernetes 2023** **Linux Foundation**

<https://courses.edx.org/certificates/0fcd0cc7eda34453ab5d1273d9ca3e3e>

06/2023

### **AWS Certified Cloud Practitioner** **Amazon Web Services**

[https://www.credly.com/badges/1c3352b6-3f35-44cd-b4aa-f65391e33169/linked\\_in?t=rwjzt5](https://www.credly.com/badges/1c3352b6-3f35-44cd-b4aa-f65391e33169/linked_in?t=rwjzt5)

## Social Media



Jared Whitney