

# James Seymour

Programmer

## Contact

### Address

Andalusia, AL, 36420

### Phone

334-343-0677

### E-mail

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### LinkedIn

<https://www.linkedin.com/in/james-william-seymour/>

### WWW

<https://github.com/J-William>

## Skills

Process-oriented



Very Good

Version Control (Git)



Average

Python



Very Good

SQL



Very Good

Cloud Technology (AWS)



Basic

Team Player



Excellent

Ambitious recent Computer Science graduate with previous professional sales/service/support experience in a variety of environments. Passionate about the field of Computer Science, and dedicated to gaining knowledge and skills at every opportunity.

## Work History

2021-05 -  
Current

### Programmer/Analyst II

*PowerSouth Energy Cooperative, Andalusia, AL*

- Gathering and analyzing business requirements
- Designing and implementing software solutions
- Managing small projects
- Oracle Database Development with SQL and PL/SQL
- Report design and implementation with SQL and Oracle Report Builder

2014-05 -  
2018-12

### Service Representative

*Lincare Inc, Andalusia, AL*

- Coordinated medical care between multiple healthcare organizations
- Clinical review of submitted medical documentation
- Provided training, consultation, and support to patients, doctors, administrators, and other stakeholders
- Represented the business to customers and stakeholders at all levels in the office, in the field, and on-call 24/7 every other week

2012-01 -  
2014-02

### Customer Service Representative

*Sitel Operating Corp, Andalusia, AL*

- Answered product and service questions, suggesting other offerings to attract potential customers.
- Managing hotel/event reservations providing complementary products and services for Casino customers
- Provided primary customer support to internal and external customers.

Docker

Basic

Databases

Average

Data Science

Average

## Education

2019-05 - 2020-05	<b>Bachelor of Science: Computer Science</b> <i>Troy University - Troy, AL</i> Intro to Database Systems, Business Systems Programming, Fundamentals of AI, Data Communication and Networking, Concepts of Object-Oriented Programming, Software Engineering I
2017-01 - 20182	<b>Associate of Science: General Science</b> <i>Lurleen B Wallace Community College - Andalusia, AL</i>

## Certifications

2022-07	Data Science, IBM - 2022
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