

Stephen Howe

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EXPERIENCE

Community Administrator/Front-End Developer (Remote)

February 2019 - Present

Mandala | Denver, CO

- Monitoring over 2000 users within our Telegram and Discord communities for content and adherence to guidelines.
- Utilizing rises in cryptocurrency prices and market activity to drive user engagements.
- Providing support for customer onboarding and KYC processes.
- Debugging React components and updating dependencies for the front-end.

Crypto Specialist

January 2018 - October 2018

ShapeShift.io | Denver, CO

- Contributed to overnight operations by responding to system alerts and working with developers to provide 24/7 customer support.
- Reduced the processing time for returns from 14 days to 24 hours by creating documentation and Zendesk macros for common issues.
- Successfully simplified the process of balancing liquidity by creating a Slack bot connected to our API to monitor trade limits and send alerts.
- Regularly solved and documented AML & compliance tickets for the legal team.

Research Analyst

January 2017 - December 2017

Berry Appleman & Leiden LLP | Richardson, TX

- Created and maintained client facing pages with HTML4 and CSS2.
- Researched immigration legislation and visa requirements by communicating with international partners from over 30 countries.
- Led the project to consolidate existing client-facing web pages into one page PDFs.

EDUCATION

University of Denver | Full-stack Coding Bootcamp

November 2019

University of Colorado Boulder | Political Science (B.A.)

May 2016

SKILLS

Javascript, JQuery, APIs, Node, Express, MongoDB, MySQL, HTML5, CSS3, Bootstrap, Material-UI

LEARNING

React Native, Python