John Ryan A. Almadin

#95 Sabalo St. Blk38 c Lot 10 Ph3 F1 Dagat-dagatan Caloocan City.
639455912385
Email Address   : almadin.jra@gmail.com

Objectives

My mission is give your company the best in IT solutions and best support in all branches. Detail-oriented IT Professional as an IT Assistant and systems/network technician. Skilled at operating in a wide range of platforms.

Educational Attainment

2004-2008	**Bachelor of Science in Computer Science** STI College 10th ave. Caloocan City
2001-2004	**Tinajeros National High School** Malabon City
1994-2000	**Kaunlaran Elementary School** Aromahan St. Caloocan City

Experience

Assisstant IT Manager
MSC Cruises Shipboard
Pursers I.T Department (November 2019 – March 2020)

- Assistance and support to Systems Manager for the integrity and operation of the Fidelio and/or other computerized cashless system and associated Information network.
- Assist as required with the integrity of all network and stand-alone computers and Peripherals onboard.
- Administered and maintain all Shipboard servers, workstations, printers, networks, POS Unit, Digital and RFID system. Provided support for well more than 200 plus user's onboard.
- Fidelio Cruise System is the Main system that connected to all live systems transaction from financing, embarkation/disembarkation, POS, Security etc.

Assisstant Information Technology Officer
Princess Cruise Line Shipboard
I.T Department (August 2014 – April 2018)

✔**Projects Achievements, Ship's Dry Dock and New Build**

- 2 years involved for Ocean Medallion Projects from Princess Cruises Shipboard the systems are now running in our Medallion Class Ship, M/V Regal Princess, Royal Princess and Caribbean Princess and the rest of the ships are setup in first stage development to be prepared for to be incoming Ocean Medallion Class.
- Working many times on the Ship's Dry Dock and first time building M/V Majestic Princess.

- **Part of Team IT Ocean Medallion Projects such as:**
- **Upgrading the Guest's Cabin Door Lock System**
  - The system is running on Linux it has a Monitoring dashboard running on Nagios Linux as well.
  - This Door system has involve in five systems including application, server, backend and product.
    1. **xiLodging Web Application** – The new big Main Hotel Application that will run the Ocean Projects and control Guests all information, cabin assignments, bookings, billings, etc. via Web API**.**
    2. **Visionline Server -** Door Server System Application running by ASSA Abloy lock manufacturer.
    3. **Back End API Gateway –** running under Linux System where all the Guests Cabin Assignment, loyalty card image, and information must be filtered here and correct before the data send to **Door Panel.**
    4. **Door Panel –** A Special Modify device tablet created by Nytec Company that place outside the Guest Cabins side wall. This also run in Linux with App and other running commands that will detect the Guests Ocean Medallion Cabin Key to give them Access their Cabin. This Door Panel has communicating also in Door Lock Handle with special hardware components to allow the Door Open and Close once the Medallion keys sensing successfully sensing the Door Tablet Panel.
    5. **Ocean Medallion Access Keys –** This Quarter Size of Guests Cabin Keys that will get rid of Cruise Card and wearable has encoded with proper credentials from Visionline Server to open the Cabin Door.

- **VM Ware Airwatch Enterprise MDM Application**
This enterprise mobility software is a powerful application to help us to prepare, setup and deploy all our devices and Ocean Application to make it easy and well organize and secure and manage mobile devices even handling thousands of users and application. We giving a better security for our smartphones devices and it has also an agent has the ability to quickly

enroll devices, configure and update the settings and all policy that we want secure over the air.

- **Location Services Readers and Sensor -** This one of the challenging part I involved in this project it needs a time and patient to make sure all the sensors and readers Onboard are perfectly working to make sure that the Ocean Medallion keys will guide to detect to where should go correctly anywhere in the ship. Sensor is sensing the Medallion and detect where is your medallion last stop not just also this looking for your location it also using for ordering system with the app on their devices to make the Guests Order a quick and fast request if anything need to buy from the bar and the waiter will deliver it to them following the location map. Without giving the guests hassle to stand at the bar and waiting to approach the Bar Tender to serve what they needs.

Shipboard Duties and Responsibilities

✔Service and Support

- Supporting all I.T Corporates as what they need including updates and hardware replenish, maintenance to make shipboard IT maintain well organize and working as expected.
- Supporting all user's Onboard in terms of IT request Networking issue, PC, Printers, POS System/PC Refresh.
- Supporting third company for giving the shipboard IT well maintain systems and running perfectly.
- Mail to Mail exchange, Project conference call to Shoreside I.T regarding issues and troubleshooting support to rectify onboard I.T problems.
- Maintaining several Server Application as giving assistant to Senior I.T Officer Onboard such as Microsoft Server 2012 and Microsoft Active Directory, I café Server, Palo Alto for internet etc.,. And other department's server that we giving support likes Casino server and Boutiques server.
- Maintaining/Making E-Mail Lotus Notes setup to all crew and officers have access onboard and giving Assistant to Senior I.T Officer onboard for all user's support and calls.
- Repair/Troubleshoot hardware, software's support for all Users onboard, Installation of software as per I.T Shore Side policy & other computer peripherals.
- Maintaining Symantec Anti-virus is working properly and updated to all user's computers.
- Maintaining Server Apass Security Systems Syncing Up and running to make sure all souls are present onboard before the time of sailing.
-

✔Networking

- Assisting Senior I.T Officer Onboard to rectify issues and maintaining all the IDF's networking switches UP and running.
- Maintaining all Wireless Access Point is working properly and tracing ship networking issues.

✔Operations

- Check daily, weekly and monthly maintenance for Check-in Embarkation Laptops running, updating and scanning the shipboard Symantec Antivirus and networking system usage backup of all users onboard.
- Printing Passengers Cruise Card using Shipstar Hotel Application before the day of Turn-Around (Passenger Embarkation) and Correlation of all passengers cruise cards via Apass Security System.
- Giving Assistant to I.T Office onboard During Turn-Around day Passenger Embarkation and Disembarkation. Setting Up Check-In Laptops for Embarkation Process.
- Downloading and Uploading data passengers during Embarkation process to Hotel Systems to balance the current attendance of all passengers sailing onboard. ● Updating RMA Database for Offload and On load Items.

✔Help Desk

- Service supports calls and helps solve problems of each employee for the PC System defect via Onboard IT Support, call and chatting support.
-

I.T Administrator Assistant

Jenny's Garments Incorporated Management Information System

JG-Bldg. C. Raymundo Ave., Rosario Pasig City.

I.T Department

(April 1, 2011 up to March 25, 2013)

RMA / Hardware Engineer

Product Development Team

Asian Technologies Computer Corporation

1465 Golden Bldg., E.Rodriguez Sr., Ave. Q.C

Technical Department

August 21, 2008 - January 15, 2011.

Customer Care and Technical Support Representative	**Asian Technologies Computer Corporation**
	1465 Golden Bldg., E.Rodriguez Sr., Ave. Q.C
	Service Department
	July – August 2008

Seminar / Training Proper

- **"Developing Applications in JAVA"**
  42-hour course successful completion at
  MFI Foundation, Incorporated
  MFI Building, Ortigas Avenue, City of Pasig, Philippines
  December 10 2011 to February 04 2012
- **"JAVA Programming Fundamentals"**
  42-hour course successful completion at
  MFI Foundation, Incorporated
  MFI Building, Ortigas Avenue, City of Pasig, Philippines August
  06 2011 to October 01 2011
- **"Programming in C++"**
  36-hour course successful completion at
  MFI Foundation, Incorporated
  MFI Building, Ortigas Avenue, City of Pasig, Philippines
  April 30 2011 to June 25 2011
- **"Programming Logic Formulation, PLF"**
  30-hour course successful completion at
  MFI Foundation, Incorporated
  MFI Building, Ortigas Avenue, City of Pasig, Philippines
  February 19 2011 to March 19 2011

.

Special Skills

- ✓ Knowledge in Creating Flow Chart, Creating Programs using C++ and basic Java, Python, Script,
- ✔ Web development Programming.
- ✔ Create designs, concepts, and sample layouts based on knowledge of layout principles and esthetic design concepts.
- ✔ Determine size and arrangement of illustrative material and copy, and select style and size of type.
- ✔ Use computer software to generate new images.
- ✓ Mark up, paste, and assemble final layouts to prepare layouts for printer.
- ✓ Hardworking, flexible and Multi-tasking
- ✓ Work relation to other people especially to the employee.

- ✓ Knowledge in Programming Languages such as:
  - Python
  - Web Development
  - Java
  - C++
- ✓ Knowledge in Web Designing Tools such as:
  - Adobe Photoshop

- Good in Graphic and Web designing
- HTML
- Adobe Photoshop

✓ Knowledge in Databases such as:
  - Oracle
  - MySQL
  - MS Access

Personal Background

Nickname	:	Ryan
Birthday	:	June 20, 1987
Age	:	33 y/o
Gender	:	Male
Civil Status	:	Married
Citizenship	:	Filipino
Religion	:	Roman Catholic
Height	:	5'6
Weight	:	140 lbs.

Interest

I am an individual who loves to work hard & give importance to the outcome of what; I'm doing especially in delivering the goals of the company that I work with.

Character References

Brad Du Preez IT Manager Onboard Virgin Cruise Line
Virgin Cruise Line

Jhon Michael Cabanatan – Senior Graphic Designer
Hamad AL-Wazzan Group of Companies
63905-6834948

Christopher Hugo – Programmer
Accenture
639467290538