

**oneisall**



## **Thermal Mug Infuser 400ml with Handle**

**Model: TCI-400h-BS**

**Instructions and safety advice apply to all users**

## Table of Contents

|                                    |            |
|------------------------------------|------------|
| 1. What's included in the box      | p1         |
| 2. Warranty                        | p2         |
| 3. How to Read these Instructions  | p2         |
| 4. Description of your Thermal Cup | p3         |
| 5. Directions for Use              | p4         |
| 6. Cautions                        | p4         |
| 7. Warnings                        | p5         |
| 8. Troubleshooting                 | p6         |
| 9. Contact Details                 | Back Cover |

## What's included in the box

- Thermal cup with lid
- Instructions
- Return packaging

## Warranty\*

**Oneisall** guarantees to supply products that are free of defects in workmanship and materials. If, on receipt of your product, you believe that it is not in perfect condition, please contact us immediately via the details supplied on the back page.

*Make sure you read the instructions in this manual to ensure proper operation and to avoid unintended damage to your product or injury.*

## How to Read these Instructions

- ♦ **Bullet points** are instructions that you should follow for the optimal use of your thermal cup.
-  **Cautions** alert you to the potential for moderate injury or serious damage.
-  **Warnings** alert you to the potential for serious injury or death.

**Notes:** add to the instructions giving tips or suggestions on how to use your thermal cup more effectively.

\*This warranty does not cover defects or malfunction due to alteration, misuse or accident.

## Description of your Thermal Flask

- ◆ The thermal cup comes in silver, gold, or black and is fully recyclable.
- ◆ The thermal cup consists of two parts, the cup and its lid. The lid attaches to the cup by a threaded rubberised seal.
- ◆ To attach the lid, turn the lid clockwise, until it is hand tight.
- ◆ The cup may be used with hot and cold liquids from just above freezing to 90°C/194°F (just starting to simmer).



Do not overtighten the lid as this may damage or reduce the lifetime of the seal making the lid difficult to unscrew.

## Directions for use

- ◆ Always wash your cup before use, especially before the first use.
- ◆ Only wash your cup in warm soapy water, by hand.
- ◆ To preheat your cup, use hot tap water only, **no boiling water**, and leave the hot water in the cup for 5 minutes **with the lid off**. Then empty out the hot water and fill the cup with your hot beverage.
- ◆ With the cup still upright, i.e., before lifting to drink, open the drinking slot to release pressure.

**Note:** To remove stubborn stains, soak overnight in a solution of warm water and baking soda (3 tea spoons per litre of water).

## Cautions

-  Do not wash your thermal cup in the dishwasher as the salts and detergent will prematurely age your cup.
-  Do not use bleach or cleaners containing chlorine or bromide as these will prematurely age your cup.
-  Do not use a steel brush or any abrasive cleaner as these will damage the surfaces on your cup.

## Cautions continued

-  Do not heat liquids in your cup in the microwave; the metal parts will melt the plastic parts.
-  Do not use your cup for baby food; warm temperatures facilitate the growth of bacteria that can cause acute illness.

## Warnings

-  Do not use your cup for carbonated or fermented drinks; pressure build up can cause the lid to fail resulting in a forceful ejection of liquid.
-  Do not fill with liquids over 90°C; very hot liquids can cause pressure build up resulting in a forceful ejection of scalding liquid.
-  Do not fill above 1cm from the bottom of the seal threads; overfilling can cause spilling and scalding.
-  Keep out of reach of children; hot liquids can cause scalding injuries.
-  Make sure the lid is on securely; hot liquids can cause scalding injuries.

## Troubleshooting

| Problem   | Possible Cause  | Recommendation   |
|---|---|--|
| Your cup does not seal properly                                   | The seal might be dirty, oily, or dusty                                   | Wash the cup thoroughly in warm soapy water, rinse, and dry. If this does not solve the problem, contact us*   |
| The beverage has a metallic or plastic taste while the cup is new | The cup might have a faint plastic or metallic taste while the cup is new | Wash the cup thoroughly in warm soapy water, rinse, and dry. The taste should fade after a few uses. If this does not solve the problem, contact us* |
| The liquid does not come out when you open the drinking slot      | The mechanism might be stuck  | While washing the cup in warm soapy water, try to free up the mechanism gently. If this does not solve the problem, contact us*                      |

\* contact details are on the back page

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## **Thank-you for purchasing a Oneisall Thermal Cup!**

You can access the Oneisall website  
via the QR Code below



**Contact Customer Services UK:**

**+861 598 673 6503**

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