

José Carlos de Mendonça Barbosa

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Job Objective

.Net Developer / Web Developer (C#/Node JS/Python)

Education

Bachelor's degree in Information Systems - Estácio de Sá University – Niterói-RJ/Brazil- (2013 - 2019)

Certification

Microsoft® Specialist: Programming in HTML5 with JavaScript and CSS3

Professional Experience

Freelance - Rio de Janeiro, Jan 2019

Web Developer (MCP) C#/NodeJs/Python

Main activities:

- Back-End Web Development/ RESTful APIs using .Net Core
 - SOLID, DI, Azure, SQL Server, Integration Tests, Dapper, Entity Framework
- Full-stack Web Development/ RESTful APIs using Node Js
 - Express, Jwt, json, ajax, Web Scraping, MongoDB, Heroku, Scalability, MapBox
- Android Development/Java
 - Retrofit, SQLite, Sensors, API Integrations Hardware/Software, Publishing to PlayStore, Webview

Stefanini - Rio de Janeiro, October 2018 - Jan 2019

Junior Programmer

Main activities:

- Allocated @IBM's client as Web Developer, working with .net framework.
- Systems support and documentation.

Bodytech Company - Rio de Janeiro, May 2018 - October 2018 (6 months)

Jr Systems Analyst

Main activities:

- Automation of internal processes using programming language (Python, C#).
 - Back-End Web Development/ RESTful APIs using Python
 - C# applications
- Development of views / scripts in SQL Server database, MySQL and SQLite.
- Maintenance of internal systems - C# Asp.Net Web and desktop.
 - Support and fixing bugs
- System Documentation/Requirements gathering.

Quality Software S/A - Rio de Janeiro, January 2017 - April 2018 (1 year 4 months)

Jr Systems Analyst

Main activities:

- Support and administration of CRM, ERP, web services, API, among other systems;
- Interact with software providers to implement new features or fix bugs/errors
- Track systems rules, new functionality changes and Manage the delivered packages.
- Systems Update and support in the UAT and production environment.
- Maintenance and manage SQL server database
- Quote/buy equipment, cloud servers and systems.
- Access Management of Active Directory, emails and other applications.
- Develop and document IT processes
- Manage and solve the requests made to the IT Support team through system, calls and walk-up.
- Support Level 1 and 2;
- VMs support and Configuration.
- Participate in infrastructure and system design and implementation activities.
- Register and maintain biometrics system updated.
- raise and monitor tickets of incidents and requests with the headquarters in London for resolution of infrastructure incidents level 3

Atos - Rio de Janeiro, July 2016 - August 2016

Server Support Analyst III Temporary

Main activities:

- Provide helpdesk support and resolve problems to the end user's satisfaction.
- Perform routine backup of server's data.
- Monitor and troubleshoot windows and communication links.
- Bilingual support to VIP users from Bridgestone at the Olympics.
- Perform routine Support, installation and maintenance for printers.
- Support and configuration of Samsung mobile phones.
- Support, installation and maintenance of Windows and Mac platforms.
- Perform other duties as assigned.
- Provide technical assistance and support for issues related to computer systems, software, and hardware.

SONDA PROCWORK INFORMATICA LTDA- Rio de Janeiro, November 2015 – June 2016

Help Desk Analyst

Main activities:

- Provide International support for clients from Houston(main clients) and throughout the world by phone and email advising about a Petrobras/Petronect's website..
- Provide support to end-users and assist users with day-to-day questions and problems
- Manage incidents and escalations in ticketing system

Saipem do Brasil - Rio de Janeiro, February 2013 - October 2015

Systems Assistant

Main activities:

- Development of web applications for the company's internal and Global usage, using ASP.NET MVC 4, webforms with C #, Entity Framework, SQL Server, JAVASCRIPT, Bootstrap, HTML, CSS, jQuery, workflow, etc..
- Fixing bugs in applications (ASP.NET web forms) reported by users
- Monitoring and Maintaining of existing systems and new ones.
- Provide software training and support for end users, managers
- Translation and creation of tutorials and systems technical documents
- Using and providing support for Microsoft SharePoint
- Assist in meetings with developers from other branches (India and Italy)
- Create systems usability Reports
- SQL Server 2008/2012 Database management

Service Desk Agent L1, February 2013 - June 2014

Main activities:

- Providing Level 1 technical support for incoming calls, passing complex issues up in ticketing system.
- Checking active incidents, problems and change tickets against service level targets.
- Answering, prioritizing, and responding to incoming calls and e-mail requests for assistance from users experiencing problems with hardware, software, networking, and other computer-related technologies as well as all telecommunications and Administrative issues

Languages

Portuguese: Native reading, writing, and conversation

English: fluent reading, writing, and conversation

Basic Russian and German

Courses

ASP.NET Core: Security, lynda.com (Completed in jan/2019).

ASP.NET Core: Test-Driven Development, lynda.com (Completed in jan/2019).

Building Applications with Angular, ASP.NET Core, and Entity Framework Core, lynda.com (Completed in jan/2019).

Connecting Android Apps to RESTful Web Services, lynda.com (Completed in April/2016).

Foundations of programming: design patterns, lynda.com (Completed in April /2016).

Foundations of programming: object-oriented design, lynda.com (Completed in April /2016).

Foundations of programming: test-driven development, lynda.com (Completed in April /2016).
Foundations of programming: web services, lynda.com (Completed in March /2016).
Node.js essential training, lynda.com (Completed in March /2016).
SharePoint 2013, Linda.com (Completed in March /2016).
AngularJS, Linda.com (Completed in March /2016).
I590 - Systems and Object Oriented design with UML, InfNet Training (Completed in July /2014).
20-480: programming in HTML5 with JavaScript e CSS3, InfNet Training (Completed in July /2014).
20-483: Programming in C#, InfNet Training (Completed in August/2014).
20-486: Developing ASP.NET MVC 4 Web Applications, InfNet Training (Completed in September/2014).
20-487: Developing Windows Azure and Web Services, InfNet Training (Completed in October/2014).
Programming Logic, Estácio de Sá University (Completed in October /2015).
SQL Server, JavaScript, HTML, PHP/ASP/FLASH, ADOBE PHOTOSHOP, - Universidade Estácio de Sá
(Completed in December/2013).

Travel Abroad

Country: India, Chennai

From 01/18/2015 to 01/24/2015

Reason: Work - Integration/meetings with Indian developers to get to know their software portfolio and check which one fits the software needs for Brazilian subsidiaries.