G 18001413

	18001413	Reg. No....................................
		Name......................................

M.Com. DEGREE (C.S.S.) EXAMINATION, JUNE 2018

Second Semester

Faculty of Commerce

HR 02 C09—HUMAN RESOURCE MANAGEMENT

(2012 Admission onwards)

Time : Three Hours   Maximum Weight : 30

Section A

Answer any five questions.
Each question carries 1 weight.

1. What is job analysis ?

2. How will you conduct an unstructured interview ?

3. What is maslows need hierarchy.

4. Narrate X theory of motivation.

5. What do you mean by job enlargement ?

6. Define morale.

7. Write notes on role playing.

8. Give the benefits of 360 degree appraisal.

(5 × 1 = 5)

Section B

Answer any five questions.
Each question carries 2 weight.

9. Write down the responsibilities of HR manager.

10. Narrate the factors lead to change in HRM policy.

11. What are the qualifications of qualities of a good HRM manager ?

12. Explain the importance of motivation.

13. Distinguish between selection and recruitment.

14. Discuss the factors to be considered in framing a good recruitment policy.

Turn over

15. Define HRM. How does it differ from HRD ?

16. Differentiate a leader with manager.

(5 × 2 = 10)

Section C

Answer any **three** *questions.*
Each question carries 5 weight.

17. Who is a leader ? Explain the leadership traits and also the forces determining effective leadership.

18. What is performance appraisal ? Discuss the process of performance appraisal.

19. Explain the features of Human Resource Management.

20. Discuss the characteristics of sound HR policy.

21. What do you mean by Motivation ? Narrate the features of motivation.

22. Explain the importance of Human Resource Planning.

(3 × 5 = 15)