

21001667



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Reg. No.....

Name.....

M.Com. DEGREE (C.S.S.) EXAMINATION, MARCH 2022

First Semester

Faculty of Commerce

PM 01 C02—PRINCIPLES OF MANAGEMENT AND ORGANISATIONAL BEHAVIOUR

(2012—2018 Admissions—Supplementary/Mercy Chance)

Time : Three Hours

Maximum Weight : 30

Section A

*Answer any **five** questions.*

Each question carries a weight of 1.

1. What do you mean by organizational development ?
2. Define Management.
3. What is Transactional Analysis ?
4. What is BPR ?
5. Describe project organisation.
6. What is group dynamics ?
7. What is MBO ?
8. Define Conflict.

(5 × 1 = 5)

Section B

*Answer any **five** questions.*

Each question carries a weight of 2.

9. Explain the concepts of six sigma and bench marking.
10. Define Conflict. What are the sources of conflict ?
11. What do you understand by CSR ? Explain its significance.
12. Why study Organizational Behaviour ?

Turn over





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13. "People sometimes resist to change for the sake of resistance." Comment.
14. What do you understand by 'Management by Objective' ? What are the steps involved in it ?
15. What is organizational change ?
16. What is delegation of authority.

(5 × 2 = 10)

Section C

*Answer any **three** questions.
Each question carries a weight of 5.*

17. Explain the contributions of various disciplines of OB ?
18. What are the different theories of group formation ?
19. Explain the different schools of management thought.
20. Discuss the nature of group dynamics which prevail in informal organization and its impact on the effectiveness of the organization as a whole.
21. Why does inter group conflict arise ? What are its consequences ? How do you prevent such conflict ?
22. Explain in detail about the functions of management.

(3 × 5 = 15)

