Variety of filters for search(location, specialties, ratings, pricing). •

Transparency in pricing and services offered.

Real-time availability and booking features.

Integration of both in-person and telemedicine options.

Personalized recommendations based on pet profiles and history.



24/7 online consultation options.

Verified veterinary profiles with credentials and photos.

Local and home veterinary services.

Management tools for clinics: appointments, patients, promotions.

+

Emergency and urgent care accessibility.

PetVetBenchmarking

Evaluated Competitors:

- Vetster
- Gvet
- WhereVets
- CuidaPet
- BuddyVet 📱

Reliance on external communication channels like Whatsapp.

Barriers to quick emergency access.

Fragmentation of services across multiple platforms.

Overload of unnecessary text in search results.



Overly complex data entry processes before booking.

Text-heavy clinic profiles without visuals.

Limited availability of filters for users.

Interfaces focused only on clinics, neglecting pet owners.

Legend or Symbols

1

Increase



Reduce



Include



Remove