Jose Reyes

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EXPERIENCE

Server/Lead Server

The Edison | Tallahassee, FL

July 2021-Present

- Provided exceptional customer service while working at an efficient pace.
- Collaborated with other members to work efficiently as a team to ensure guests have a pleasant experience.
- Handled customer complaints by working with management to find the best solution to satisfy customers.

Team Member February 2019 - April 2021

Einstein's Bagel | Tallahassee, FL

- Utilized culinary skills to prepare food safely and efficiently for customers
- Accurately detailed store inventory to ensure smooth operations on a daily basis
- Facilitated an open line of communications between customers and managers to mitigate any issues that occurred throughout the day

PROJECT

The Sterling Engine, Florida State University

September 2020 - October 2020

- Effectively utilized machinery such as the lathe, drill press and computer numerical control (CNC) to process raw materials into specialized parts that met specific requirements
- Constructed 3-D CADs of all required parts using PRO-E
- Properly assembled all parts to produce a working sterling engine

EDUCATION

Florida State University | Bachelor of Science in Mechanical Engineering

Expected April, 2024

SKILLS

Languages: MATLAB, HTML, CSS, Javascript, React

Programs: Microsoft office, Creo Pro-E, Visual Studio Code