



Jason Bangie

Senior Consultant(2IC)

Languages: English, Tswana & Afrikaans

Driver's Licence: Code 08

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LinkedIn profile: www.linkedin.com/in/jason-bangie-852ab3115

Education

Qualification	Year Obtained	Institution
Google analytics	2023	Google
Learning how to learn	2023	Coursa
MUB	2023	Umuzi
Introduction to SQL	2023	Solo Learn
Java Intermediate	2023	Solo Learn
Introduction to Java	2023	Solo Learn
Java certification	2023	Udemy
Cloud computing online course	2023	Bookboon
Programming foundations : Fundamentals	2023	Linkedin Learning
Introduction to career skills in Software development	2023	Linkedin Learning
Bank seta certificate NQF 4	2021	Capitec Bank
National Senior Certificate	2015	West ridge high school

I.T Proficiency

- Microsoft Office advanced
- Microsoft Teams
- SAP
- ESS
- Verint
- JAVA scripting
- ITSM
- CSS
- HTML

- JAVA
- Web Development

Product Knowledge

- Short term insurance i.e Funeral Cover
- Fixed and Revolving credit i.e (Credit cards, Home loans, Multiple income earners, Purpose leading, Access Facility and Team loan)
- Sim cards
- Travel wallet cards, Fleet cards, Cheque and Debit Master card and Visa cards

Certifications

- Bank seta NQF4 -Capitec bank- 2021
- Java Certification– Udemy – 2023
- Assistant branch management program -Capitec Bank- In progress
- Bank seta NQF5 -Capitec Bank- In progress
- Programming foundations : Fundamentals – Linkedin Learning 2023
- Introduction to career skills in Software development – Linkedin Learning 2023
- Cloud computing online course – Bookboon 2023 **Achievements**
- Gauteng colours in Hockey -West ridge high school- 2015
- Best performing branch in debit orders-Capitec bank -2018
- Most influential person in the branch – Capitec Bank – 2019
- Fire Marshall – Capitec Bank- 2022
- Leaderships development – Capitec Bank -2023
- Google analytics- Google- 2023
- Learning how to learn- Coursera -2023
- MUB(Make Us Better)-Umuzi-2023
- Introduction to SQL – SOLOLEARN-2023
- Introduction to JAVA- SOLOLEARN-2023
- Intermediate JAVA- SOLOLEARN-2023

Skills

- Excellent Written and Verbal Communication
- Exceptional Customer Service
- Product Knowledge
- Risk and Compliance Management
- Problem Solving
- Technology savvy
- Numerical
- Meticulous and highly organised
- Leadership

- JAVA
- HTML
- CSS
- JAVASCRIPT
- DOCKER

Projects Undertaken

- Driving branch targets : Setting out a business objective towards the targets and goals and ways on reaching these objectives within the time period given with ensuring to always review and amend the action plans to keep it within the best ways of getting the products to be taken up while improving clients daily lives .
- Fire marshal : Ensuring to do research on different ways to create safety measures and have everyone within the branch trained on the all the exit points if a fire were to take place, also running fire drills frequently to keep people always aware while always ensuring that all exit points that need to be available do not have obstructions and are always accessible.
- Build a basic PACMAN ghost Collision not included yet as well as losing a life and collecting cherries to be added
- Worked on a design thinking project where as a group we had to come up with a fin-tech solution to an everyday problem that people face.

Employment Summary

Company	Date	Title
Capitec Bank	July 2023 - Current	Trainee programmer
Capitec Bank	May 2020 – July 2023	Senior consultant(2IC)
Capitec Bank	May 2018 – 2020	Service consultant
Nutshell research	August 2016 – April 2018	Call centre agent
Collective dynamics	March 2016– August 2016	Call centre agent

Employment History (Most recent first – Last 8 years)

Capitec Bank

July 2023 – Current

Trainee Programmer

Duties:

- Currently on a learnership with UMUZI to learn JAVA
- We have to learn the basics of coding and web development
- Learning MySQL, Docker, IntelliJ and so much more IDE's
- Learning how to build websites using HTML and CSS as well as JAVASCRIPT
- Creating containers and running websites through containers
- Learning how to use GIT and GITHUB

Capitec Bank

December 2020 – July 2023

Senior Consultant (2IC)

Duties:

- Managing the branch in the absence of the Branch Manager.
- Driving the team to reach sales targets for the branch.
- Handling client complaints and also upskilling consultants to dealing with different clients
- Training the team to do inbound calls(Alpha)
- Training the team to do outbound calls(Telemarketing)
- Verint planning to ensure that we have enough consultants to serve clients.
- Handling all IT tasks and logging them on ITSM
- Cultivate own and staff energy and ownership by supporting and motivating team members.
- Responsible for the execution of the human/ people resource management functions ▪ Responsible for card stock and ensuring consultants have enough cards on a daily basis. ▪ Coaching consultants on gaps identified.

Capitec Bank

May 2018 – 2020

Service Consultant

Duties:

- Driving Daily and monthly targets
- Performance management
- Training and developing the team
- Managing and maintain clients savings accounts
- Cross-sell products that would benefit client in saving money
- Providing different investment options for client to either save over a short term or long term
- Handling client complaints and ensuring to try solve problems through company processes within branch.
- Driving service delivery
- Dealing with credit cards and other Capitec products
- Fire Marshall
- Dealing with different Product Knowledge:
- C-connect(capitec sim)
- Funeral cover
- Fica
- Debit orders

Nutshell Research

August 2016 – May 2018

Research survey agent

Duties:

- Customer research and behavioral analysis
- Data capturing and also fraud back ground checks
- Telephonic surveys and also providing management team with best suggestions to improve delivery
- Surveys for fnb wealth clients
- Surveys for DSTV clients who cancelled and reasons why and what DSTV could do differently
- Surveys for Momentum clients
- Multitasking(Taking calls while data capturing)

Reason for leaving: Career growth

Collective Dynamics

March 2016 – July 2016

Call centre agent

Duties:

- Focused on sales
- Life cover sales
- Funeral cover sales
- Roadside assistance
- Really good at hardcore selling
- Driving daily sales target

Reason for leaving: Better opportunity

References available on request

Google Analytics Academy

Google Analytics for Beginners
Certificate of Completion

Jason bangie

Awarded for successfully completing
the course "Google Analytics for
Beginners"



Certificate expires November 16, 2026

DEEP TEACHING SOLUTIONS

Oct 18, 2023

Coursera Learner

has successfully completed

Learning How to Learn: Powerful mental tools to
help you master tough subjects

an online non-credit course authorized by Deep Teaching Solutions and offered through
Coursera

Barbara A. Oakley *Thomas Sejnowski*

Barb Oakley
Terry Sejnowski

COURSE
CERTIFICATE



Verify at:
<https://coursera.org/verify/N8EXG1YC8968>
Coursera has confirmed the identity of this individual and their
participation in the course.

UMUZI



CERTIFICATE OF COMPLETION + INNOVATIVE CONCEPT GENERATION

IS AWARDED TO:

JASON BANGIE

For successfully participating in
"MUB" Make us Better - Design Thinking,
and for generating an innovative solution to the South African.



UMUZI

October 2023

COURSE CERTIFICATE

This is to certify that

Jason Bangie

has successfully completed the course by demonstrating
theoretical and practical understanding of

Introduction to SQL



Certificate CC-6RVHMMWGV
Issued 04 December, 2023

A handwritten signature in black ink, appearing to read "Yeva Hyusyan".

Yeva Hyusyan
Chief Executive Officer

COURSE CERTIFICATE

This is to certify that

Jason Bangie

has successfully completed the course by demonstrating
theoretical and practical understanding of

Java Intermediate



Certificate CC-HFL7Z0D7
Issued 30 November, 2023

A handwritten signature in black ink, appearing to read "Yeva Hyusyan".

Yeva Hyusyan
Chief Executive Officer

COURSE CERTIFICATE

This is to certify that

Jason Bangie

has successfully completed the course by demonstrating
theoretical and practical understanding of

Introduction to Java



Certificate CC-D8XNI090
Issued 15 November, 2023

A handwritten signature in black ink, appearing to read "Yeva Hyusyan".

Yeva Hyusyan
Chief Executive Officer



Certificate no: UC-6281b50-1688-4ff9-8276-039a4bc0914d
Certificate url: [udemy/UC-6281b50-1688-4ff9-8276-039a4bc0914d](https://udemy.com/UC-6281b50-1688-4ff9-8276-039a4bc0914d)
Reference Number: 0004

CERTIFICATE OF COMPLETION

The Complete Java Certification Course

Instructors **Imtiaz Ahmad**

Jason

Date **Feb. 9, 2023**

Length **17.5 total hours**

CERTIFICATE of ACHIEVEMENT

The **Cloud Computing** online course has been completed with a score of 88%.

This certificate is proudly presented to

Jason Bangie



Thomas Buus Madsen
COO & Head of content
bookboon

bookboon
LEARNING

Your unique ref ID: e678830e-ab24-4360-8e5f-ee0357b24d45

December 28, 2022

Learning Time = 1 hour



LinkedIn LEARNING

Certificate of Completion
Congratulations, Jason Bangie

Programming Foundations: Fundamentals

Course completed on Mar 24, 2023 at 10:01PM UTC • 2 hours 10 min

By continuing to learn, you have expanded your perspective, sharpened your skills, and made yourself even more in demand.

A handwritten signature in black ink, appearing to read "David Roberts".

Head of Content Strategy, Learning

LinkedIn Learning
1000 W Maude Ave
Sunnyvale, CA 94085

Certificate ID: AU5aAwLsnhEoWwbJ9XASZUZuBaIo



LinkedIn LEARNING

Certificate of Completion
Congratulations, Jason Bangie

Introduction to Career Skills in Software Development

Course completed on Mar 24, 2023 at 05:51PM UTC • 1 hour 57 min

By continuing to learn, you have expanded your perspective, sharpened your skills, and made yourself even more in demand.

A handwritten signature in black ink, appearing to read "David Roberts".

Head of Content Strategy, Learning

LinkedIn Learning
1000 W Maude Ave
Sunnyvale, CA 94085

Certificate ID: AS7_e-5VJKSl8zRa6l7m9tgXic1



CERTIFICATE of Achievement

THIS IS TO CERTIFY THAT

Jason Bangie

ID NUMBER

9702095884088

has satisfied all the requirements for the successful
completion of

Further Education and Training Certificate: Banking

at NQF level 4

NLRD NUMBER

20185

2022/09/22

Date of issue

A handwritten signature in black ink, appearing to read 'Janisch'.

Charmaine Janisch
Manager: Quality Management

52005

Registration Number



Issued in terms of ETQA Regulation 9 and as required by the South African Qualifications Authority, established by Act 58 of 1995.