Craig Edwards

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Most recently, I have worked as a NetSuite SuiteScript & SuiteQL Developer for 15 of Soution Source's clients. My support work included trouble-shooting, fixing bugs, quoting, and coding customizations. I also participated in the complete SDLC for large projects. For instance, when Grand Design RV ($130M annual revenue) decided to add motorized units to their towable RV's, I was given multiple development tasks for this major NetSuite expansion. I was also asked to develop a central component of a new Solution Source product. My task was to create all the functionality for a third-party integration that allowed clients to migrate and store all their supporting documents in AWS S3 buckets. Because the cost of AWS' storage is much less than NetSuite's, this new product can save clients over 10K annually. Prior to Solution Source, my experience with AWS included becoming a certified AWS Cloud Practitioner, securing a customized URL through Route 53, creating a static website in an S3 bucket, and hosting my portfolio on AWS CloudFront, using distributed edge caching and the Elastic Container Service.

In addition to this professional work, my personal passion projects include my Bird on the Brain app for birders, which uses Python in a Flask framework and Jinja templating, HTML, CSS, and Bootstrap. This app also employs SQLAlchemy for RESTful API calls to a PostgreSQL database. Furthermore, it allows users to search Cornell's international, crowd- sourced, token-protected eBird database, using a Python API wrapper. My JavaScript Bird Brain Philanthropy React app is a riff on an eCommerce site, has a Python backend, API calls to public endpoints, a Firebase authentication system (allowing Google account login), and a Realtime Database-- providing users cart persistence across sessions.

My first career was in higher education. I spent over 20 years as an English Professor, Dean, and VP. During that time, I developed advanced soft skills, such as creative problem solving, written documentation, public presentation, collaboration, multi-tasking, strategic planning, leadership, conflict resolution, adaptability, crisis management, foreign language learning, and customer service. I also had significant success using data analysis. For example, as VP for Enrollment Management, I used data to drive marketing and call center scripting, resulting in breaking enrollment records and bringing in more than $400,000 in additional annual tuition revenue. At two universities, I had opportunities to gather, analyze, and present data in such a way that my universities successfully earned 10-year re-accreditations, securing over 1 million in federal financial aid for our students.

I thrived on this work in higher education. However, like many universities that are cutting faculty and staff due to financial exigency, my institution eliminated two of my positions, within the last eight years. Wanting to launch a new career in an expanding field, I recalled the joy I found, years ago, when I built a website that hosted hundreds of pages of documents my college's accreditors required. So, I decided to put my liberal arts analytical and soft skills to work in a new tech career. As a result, I enrolled in Coding Temple's Software Engineering / Python / Data Bootcamp and started my new career at Solution Source as a NetSuite developer.

Good headhunters prize reference checks over cover letters. So, I would encourage you to review these recommendations: LinkedIn, GE/Delta Software Engineering Manager, Art & Design Chair, and Clients & Employees.

I look forward to the possibility of using my growing tech skills and my seasoned analytical and soft skills to further the mission of your company.

J. A. Craig Edwards