

UX DESIGN FOR MOBILE APPLICATIONS

IE418





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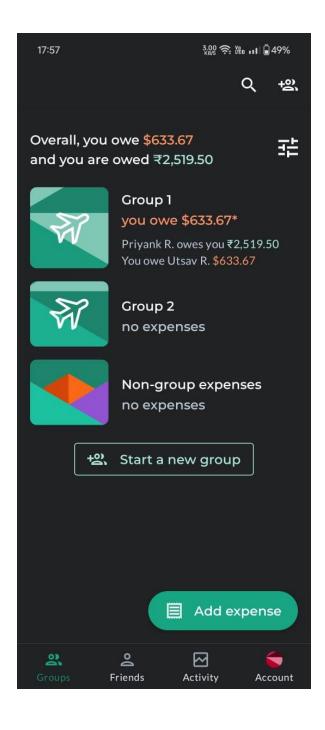
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Analysis of Splitwise Using 8 Laws of UX Design

1. Hick's Law (More options = More time to decide)

Good Aspects:

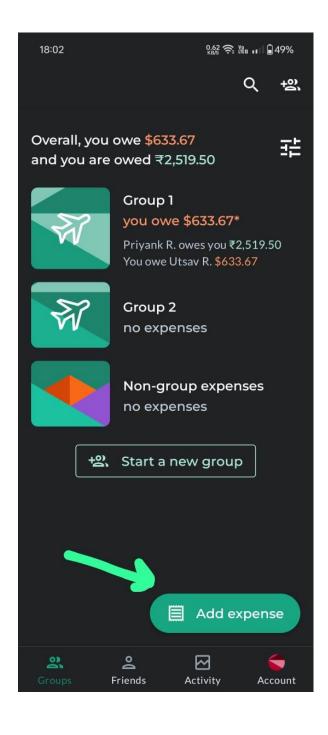
Simplifying options helps users make quicker decisions. Splitwise organizes complex financial data into categorized views such as "Groups," "Friends," and "Activity."



2. Fitts's Law (Make it easy to click)

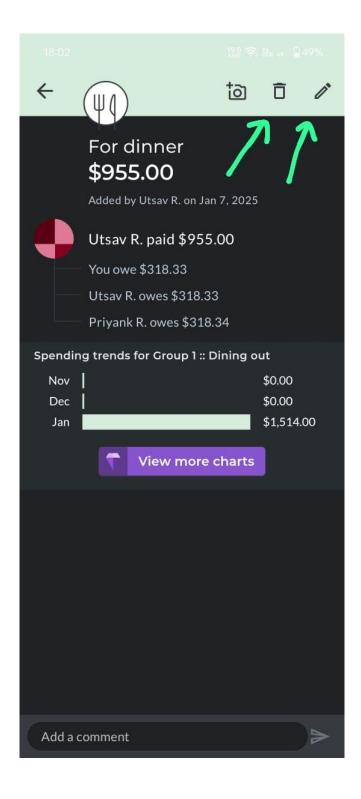
Good Aspects:

The floating "Add Bill" button is large and prominent, ensuring quick accessibility.



Bad Aspects:

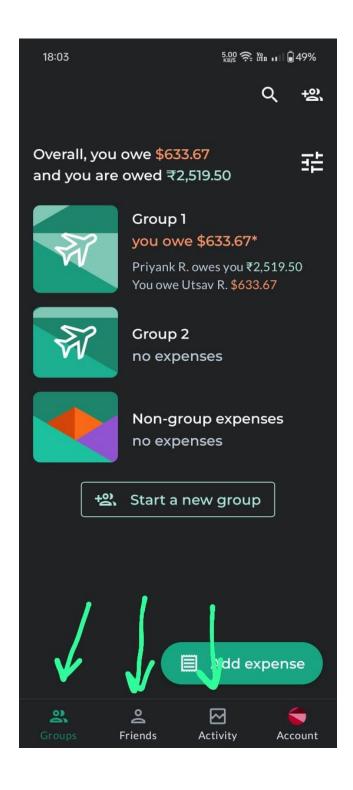
Small buttons for the "delete" and "edit" buttons and also have less gape between those two.



3. Jakob's Law (Users prefer familiar patterns)

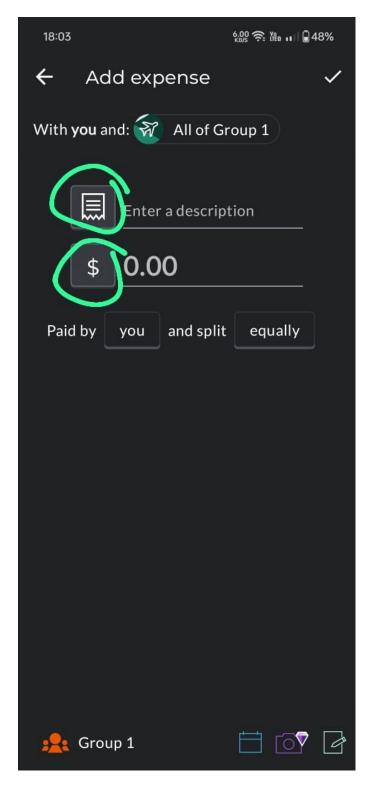
Good Aspects:

Bottom navigation bar follows common design conventions, making it easy to locate "Groups" and "Activity." This represents the use of familiar icons.



Bad Aspects:

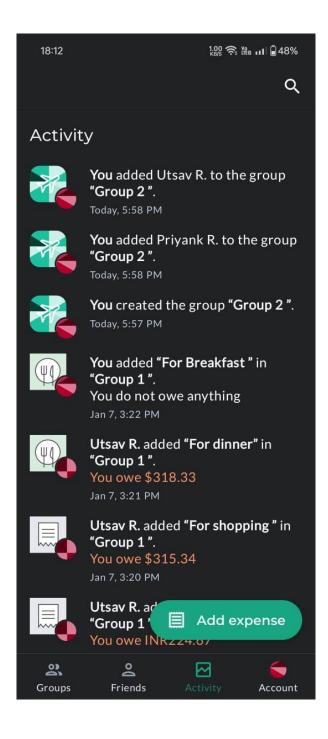
Some features, like splitting expenses unequally or converting currencies, are hidden under menus, making them less intuitive.



4. Miller's Law (Users can keep 5-7 items in memory)

Good Aspects:

Expenses are grouped into manageable chunks, such as by person or group. Notifications and summaries simplify tracking outstanding balances.



5. Tesler's Law (Some complexity is unavoidable)

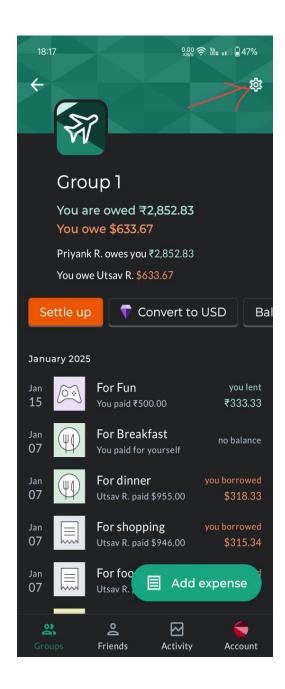
Good Aspects:

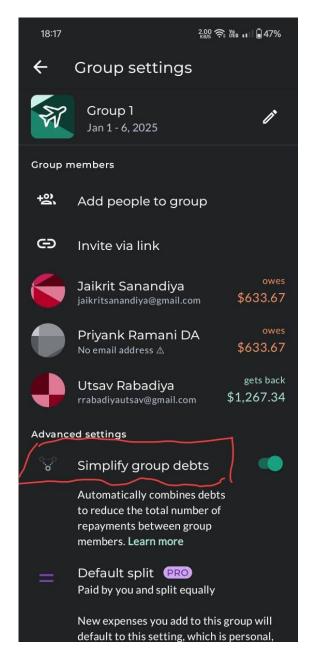
Splitwise automates complex calculations like currency conversion and percentage splits, reducing load.



Bad Aspects:

The option for "simplify debts" is very hidden feature and hard to find for a normal or new user.

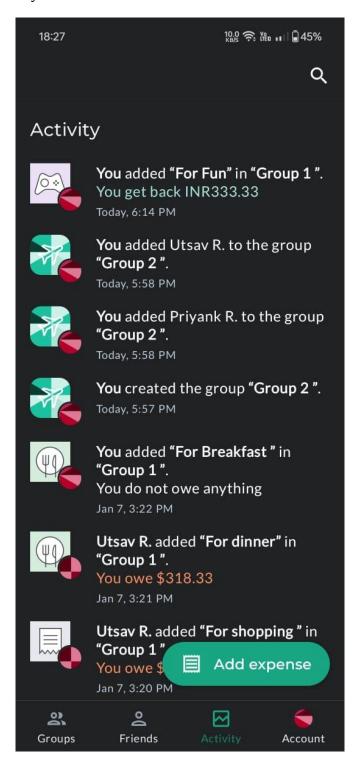




6. Law of Proximity (Group related items together)

Bad Aspects:

In the activity section, elements are represented very closely hence it is hard for the user to difference between any two activities.



7. Peak-End Rule (Users remember the peak and the end)

Good Aspects:

Notifications like "Debt Settled!" leave a positive impression and provide closure.





Love the feeling of being settled up with someone? Why not share it?



8. Aesthetic-Usability Effect (Beauty improves usability)

Bad Aspects:

Some of the options like white mode is unavailable in the app that can add to the beauty of the usability.

