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7633168723

JAKE RINGATE

22 years old

PROFESSIONAL SUMMARY

General Manager with a proven track record in leading cross-functional teams to enhance operational efficiency and customer satisfaction. Possesses strong skills in **time management, customer service, and problem-solving**, with a proven ability to implement data-driven solutions and innovative strategies. Passionate about driving growth and quality in diverse industries, leveraging a background in food service and arboriculture.

EMPLOYMENT HISTORY

NOV 2021 - MAY 2022

Baker, Bruegger's Bagels, Wayzata

- Had to maintain a clean and safe food environment while being under **strict time constraints** in order to have specific orders done in a **timely fashion**.
- Had to be able to keep **track of multiple timers** to ensure that the bagels don't burn, **simultaneously** consistently taking/making orders to help the store run.

JAN 2021 - AUG 2021

Arborist, Bratt Tree Company, Minneapolis

- **Maintains** trees and woody plants to ensure their healthy, safe, and attractive condition.
- Includes the labor of dragging brush/lumber and the **operation of specialized heavy machinery** in order to meet the job requirements while remaining under **time constraints**.

AUG 2018 - MAY 2019

Cashier, Target, Medina

- Maintain clean and orderly checkout areas and complete other general cleaning duties, such as mopping floors and emptying trash cans.
- Greeting customers entering and leaving to ensure the customers had a positive experience there. **Fostered positive customer interactions**, ensuring seamless checkout experiences and maintaining a clean, welcoming environment at Target.
- **Executed precise cash handling** procedures, **managed inventory** accuracy, and upheld store cleanliness standards to enhance overall customer satisfaction.

JUN 2023 - PRESENT

General Manager, Dominos, Excelsior, MN

- **Lead cross-functional** teams to **optimize** operations, resulting in measurable improvements in efficiency and customer satisfaction.
- **Analyze key performance indicators** to identify areas for improvement, implementing data-driven solutions for operational excellence.
- **Built a work culture/environment** that promoted to growth of sales, efficiency, and quality product
- Implemented cutting-edge strategies, enhancing team efficiency and customer satisfaction in the fast-paced pizza delivery industry.

EDUCATION

AUG 2016 - JUN 2020

Diploma, Wayzata High School, Plymouth

Graduated in 2020 with a 3.4 gpa

2020 - 2020

architecture, North Dakota State University-Main Campus, Fargo

I attended NDSU im the beginning of fall of 2020. I went at the beginning of the covid virus, which ultimately put my plans for college on hold.

SKILLS

Leadership

Customer Service

Team Collaboration

Time Management

● ● ● ● ●

Problem Solving

● ● ● ● ●

Attention to Detail

● ● ● ● ●

Quality Assurance

● ● ● ● ●

ADDITIONAL AWARDS

Eagle Scout

TROOP 537

Earned the highest rank in boy scouts after 8 years

Black Belt

NATIONAL KARATE

Achieved the rank of black belt in Karate after 3 years

REFERENCES

Connor Walsh

BRATT TREE COMPANY

📞 612-721-4153

Jade

BRUEGGER'S BAGELS

📞 612-232-9057

Caleb

DOMINOS

📞 9524636683