



This concept map displays the integration of IT operations and project management within an organization. [300] ITSM / IT Service Management aligns with [150] Management (Organization) and [151] Management System / MSS / Management System Standard, establishing a framework for IT service delivery. [321] Business Continuity, indispensable for project resilience, is supported by [151] Management System / MSS / Management System Standard and essential for [342] Project. [343] Project Management, governed by [200] Governance of IT / EGIT, aligns with [400] IT Strategy to accomplish strategic objectives. [104] Stakeholder input and [240] Privacy / Data Privacy / Information Privacy are vital for influencing outcomes and ensuring data integrity and compliance.