Conceptual Map
It Management
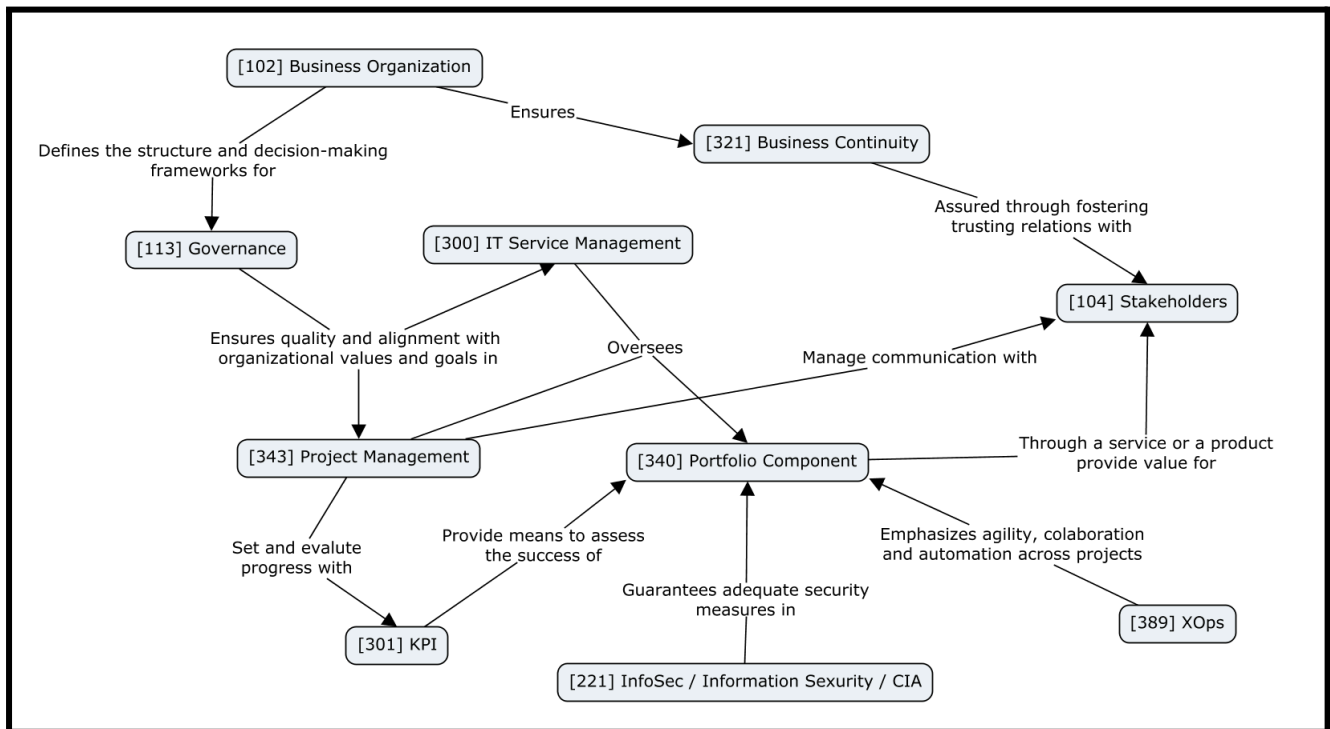
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Fig. 1 Conceptual Map

This CMAP demonstrates how [102] Business Organizations, through management bodies such as [113] Governance, [343] Project Management and, [300] IT Service Management, ensure [104] Stakeholder value is high. They do so by defining [301] KPIs for the [340] Portfolio Component alongside with keeping best practices in [221] Information Security and [389] XOps. Additionally, this CMAP shows how [321] Business Continuity is assured.