The concept map illustrates the relationships between IT Service Management (ITSM), Business Continuity, and Project Management under the context of an Organization / System. IT Service Management (ITSM) requires Information Security Management Systems (ISMS) to ensure data security and Key Performance Indicators (KPIs) to measure service effectiveness. Business Continuity requires good Risk Management (GRC) for proactive risk mitigation and Regulatory Compliance to adhere to legal and industry standards.

Project Management involves Governance (GRC) for effective oversight and Strategy (Business Model) alignment to achieve project objectives. These domains are interlinked within the broader organizational framework and are crucial to ensure operational resilience.