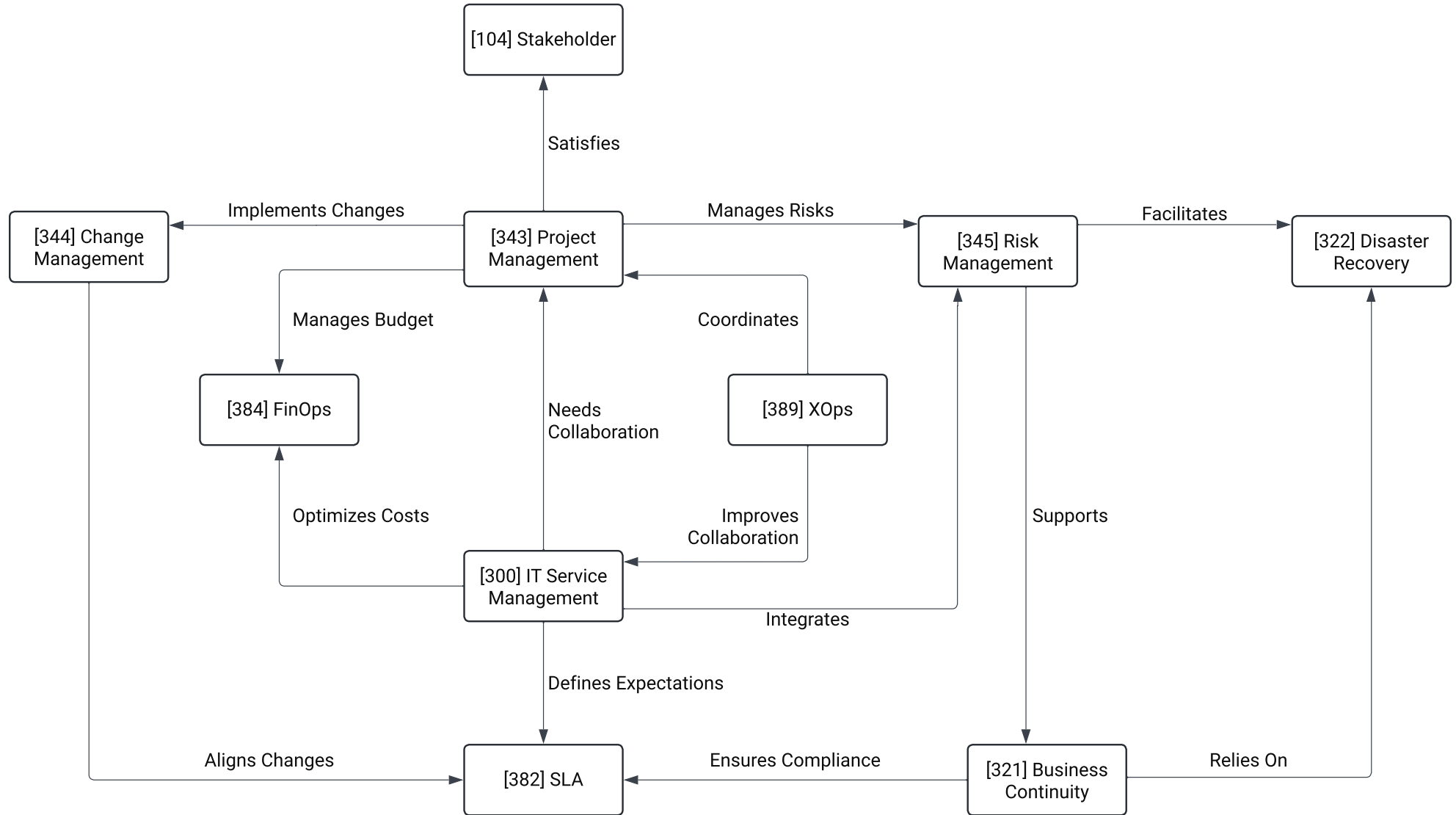# 99069 - Francisco Guilherme

The concept map presents a comprehensive view of 10 key concepts in IT Operations and Projects. [300] IT Service Management integrates [345] Risk Management to minimize disruptions and aligns with [382] SLA for service expectations. [343] Project Management ensures risk management, implements [344] Change Management, and satisfies [104] Stakeholder needs. [321] Business Continuity relies on [322] Disaster Recovery to maintain essential functions and ensures SLA compliance. [384] FinOps manages project budgets and optimizes service costs, while [389] XOps coordinates operational teams to improve project management and collaboration in IT services.