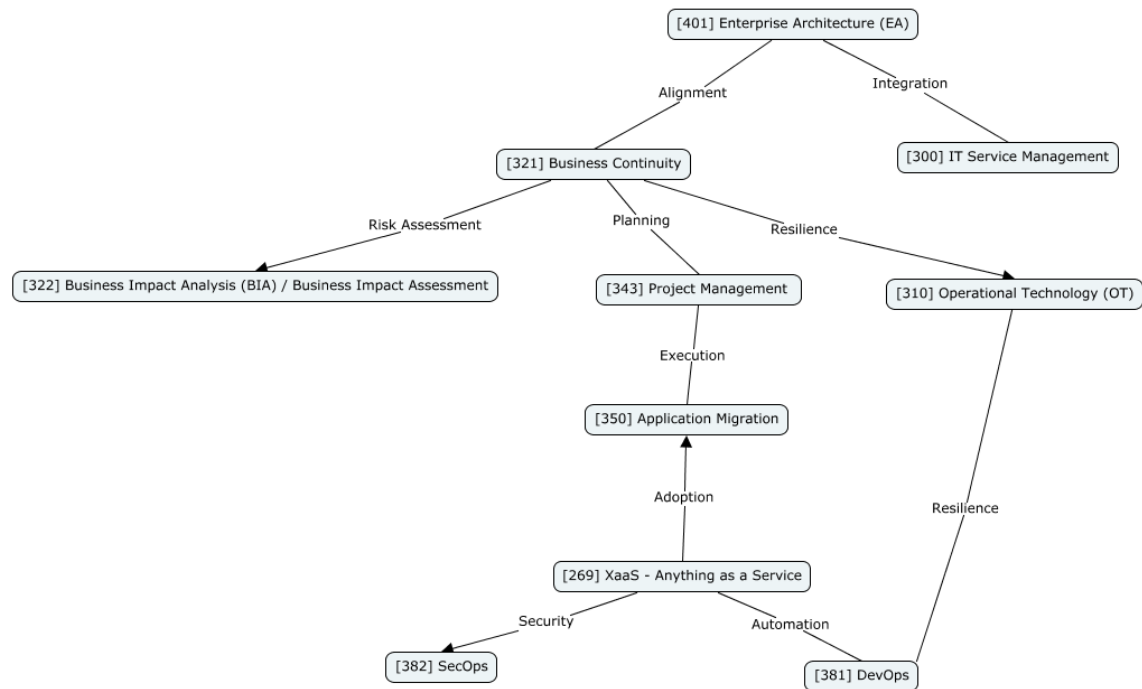Renato Custódio

Nº110948

This concept map illustrates the intricate framework of enterprise IT management. Enterprise Architecture (EA) aligns IT with business goals. IT Service Management ensures effective service delivery. Business Continuity, with Business Impact Analysis, safeguards operations during disruptions. Project Management oversees initiatives like Application Migration for strategic transitions. XaaS enables flexibility and scalability. DevOps and SecOps ensure agile development and robust security. Integrating Operational Technology (OT) enhances industrial operations. Together, these elements integrate planning, risk assessment, execution, adoption, automation, security, resilience, and alignment, optimizing enterprise IT performance and resilience.