



[300]ITSM relies on [321]BC to make sure IT can recover from disruptions, both rely on [322]BIA to identify critical services and their impact.

[300]ITSM uses [343]PM methodologies to implement improvements and deliver new services.

[300]ITSM focuses on delivering IT services that meet the needs of the business.

[343]PM helps [300]ITSM improve and deliver new services.

[343] PM uses [301]KPIs to measure success.

[302]Quality is a focus for [300]ITSM and [343]PM.

[321]BC impacts [342]Project selection and prioritization,that address critical business functions and enhance resilience to disruptions.

[321]BC informs [342]project requirements to address them, identifies potential risks and vulnerabilities.

[321]BC is supported by [300]ITSM to ensure systems and data are part of the recovery strategy.