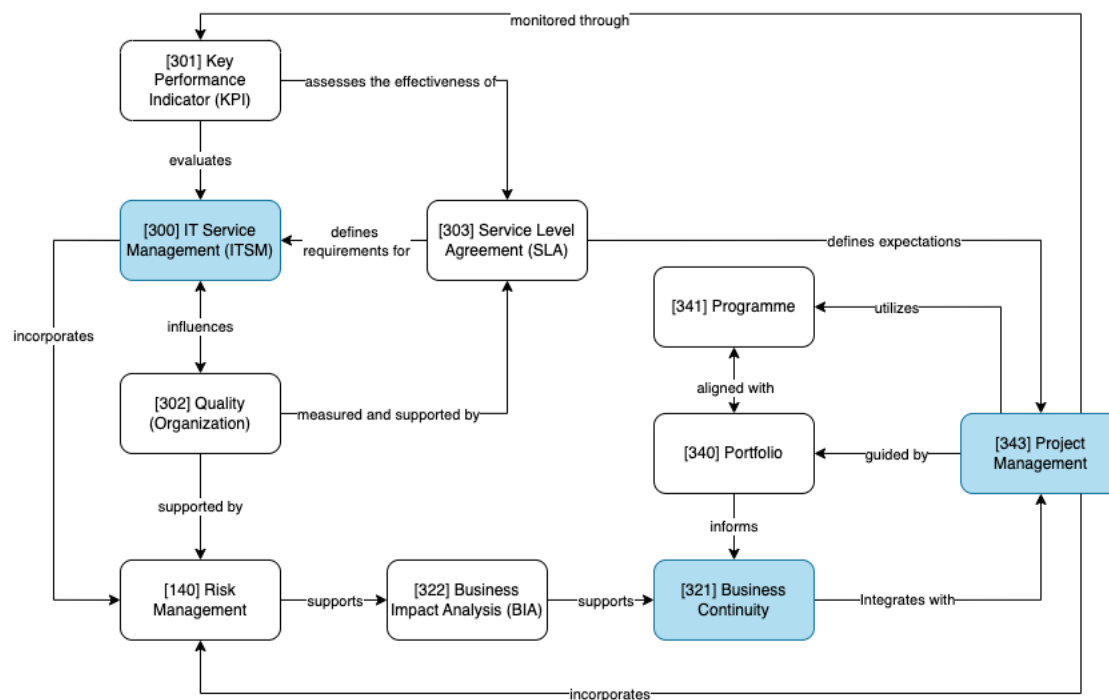


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[300] IT Service Management (ITSM) influences and is influenced by **[302] Quality**. Besides that, it incorporates **[140] Risk Management**.

[303] SLA defines requirements for **ITSM**, defines expectations for **[343] Project Management**, and measures and supports **Quality**. **Quality** is also supported by **Risk Management**.

Project Management utilizes **[341] Programme** component and is guided by **[340] Portfolio**, which align with each other. **Project Management** also incorporates **Risk Management**.

[321] Business Continuity integrates with **Project Management**, is informed by **Portfolio**, and is supported by **[322] Business Impact Analysis (BIA)**, which, in turn, is supported by **Risk Management**.

[301] Key Performance Indicator (KPI) monitors **Project Management**, assesses the effectiveness of **SLA** and evaluates **ITSM**.