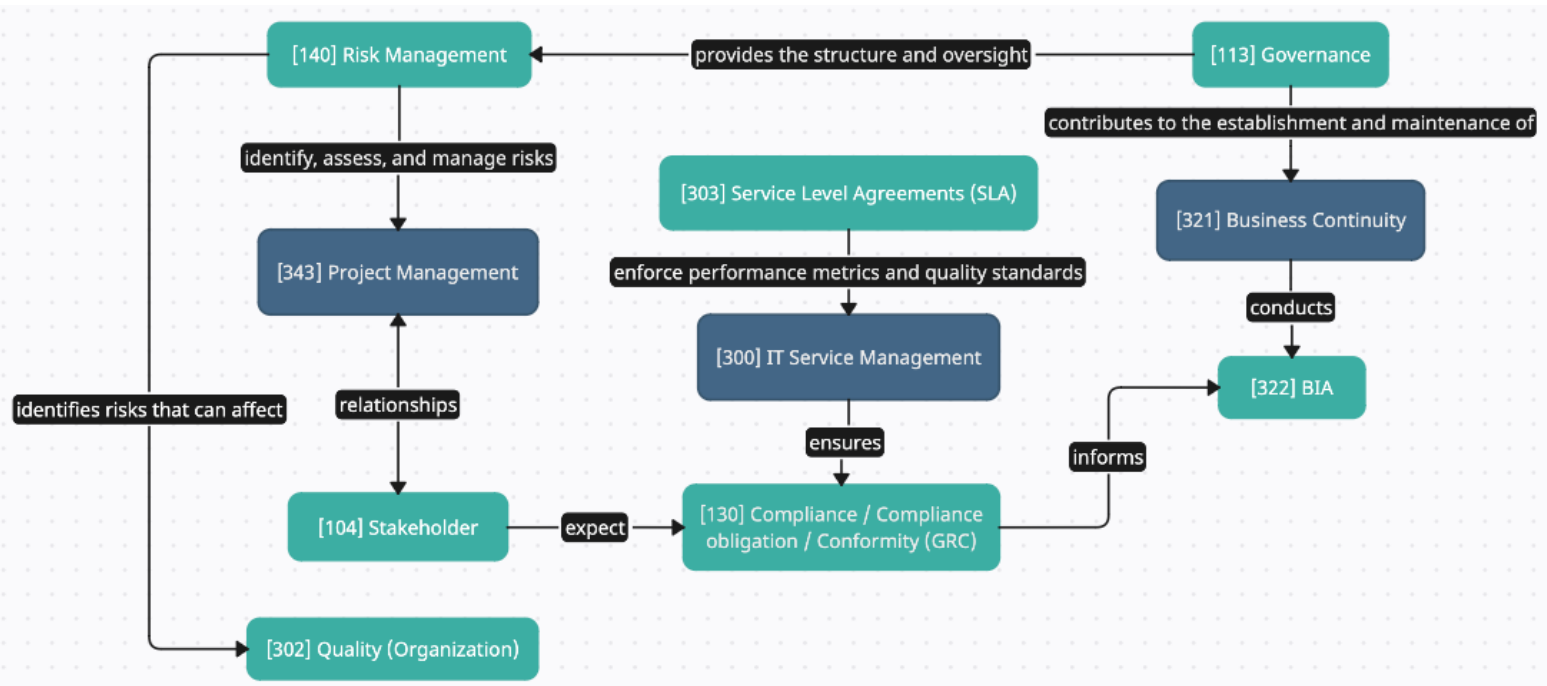


Student: Gonalo Silva / 96925



The following diagram was made using creately since Cmap is not available to M3 Macbooks

In organizations, governance ([113]) structures decision-making and aligns with stakeholder interests ([104]). Risk management ([140]) identifies and mitigates threats, ensuring compliance ([130]) and maintaining quality ([302]) standards. IT Service Management ([300]) efficiently delivers IT services, governed by Service Level Agreements ([303]). Project Management ([343]) and Business Continuity ([321]) planning ensure operational smoothness and resilience during crises. Business Impact Analysis ([322]) guides continuity efforts, assessing potential disruptions. By integrating these functions, organizations enhance their resilience, compliance, and stakeholder satisfaction, fostering a robust foundation for sustained success.