



[300] IT Service Management delivers technology services essentials for [321] Business Continuity, relying on [322] Business Impact Analysis (BIA) outcomes to drive decisions.

The [390] COO oversees quality assurance processes, including the implementation and testing of Business Continuity plans, leveraging insights from Business Impact Analysis (BIA) to drive improvements in organizational [302] quality and ensure effective [343] Project Management based on established [301] KPIs.

The adoption of [389] XOps fosters cross-functional collaboration by integrating [381] DevOps methodologies to enhance service delivery speed and reliability, while also leveraging [384] FinOps principles to optimize cloud spending and resource utilization within IT Service Management environments.