Pedro Ricardo Mateus 99306
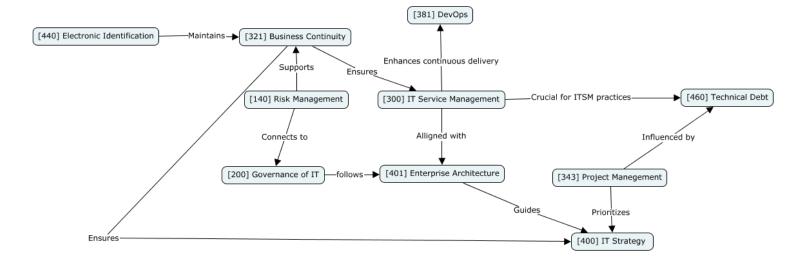

Centered around [300] IT Service Management, this concept map integrates strategic and operational aspects of IT. ITSM is enhanced by [381] DevOps for agility and [460] Technical Debt for sustainable practices, all underpinned by [400] IT Strategy to align with long-term goals. [343] Project Management ensures projects support strategic objectives, while [401] Enterprise Architecture structures IT governance ([200] Governance of IT). [440] Electronic Identification supports [321] Business Continuity, crucial for security during crises, complemented by [140] Risk Management for organizational resilience. This map delineates the cohesive framework of IT operations and strategic planning within a business context.