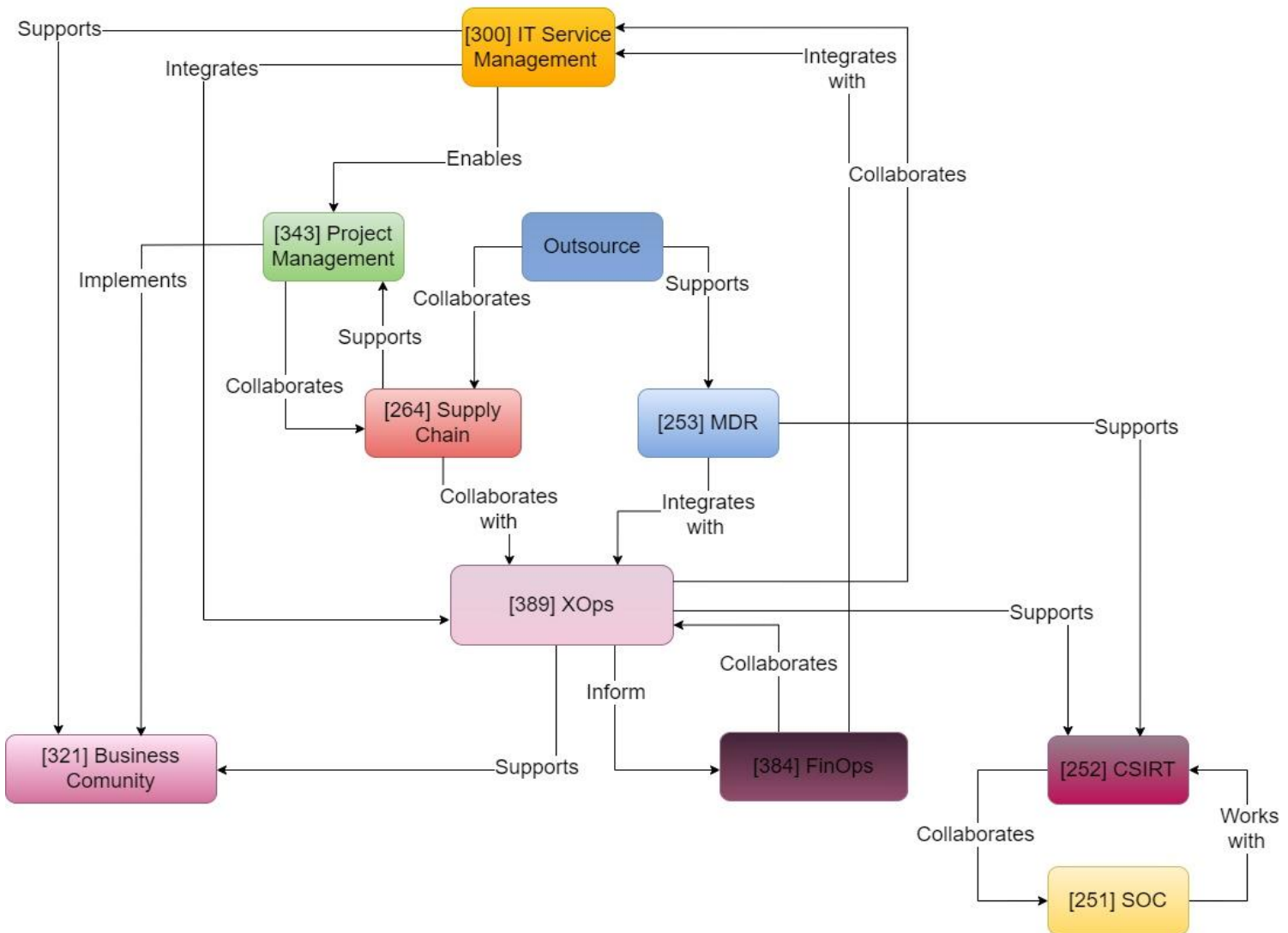


## 1. Concept Map



### Description of Concept Map

The Central is **[300] IT Service Management (ITSM)** which aligns IT services with business needs, enabling **[343] Project Management**, integrating with **[389] XOps**, and supporting **[321] Business Continuity** for effective service delivery. **[343] Project Management** works closely with ITSM to deliver projects and uphold **[321] Business Continuity**. **[389] XOps** integrates various IT operations, collaborating with ITSM and aiding **[384] FinOps** in managing operational costs. **[384] FinOps** optimizes IT financial management. Security elements **[252] CSIRT**, **[253] MDR**, and **[251] SOC** coordinate with ITSM for incident handling and threat mitigation. **[264] Supply Chain** manages IT suppliers and assists in project management, while **[262] Outsource** employs external services to provide managed IT solutions.