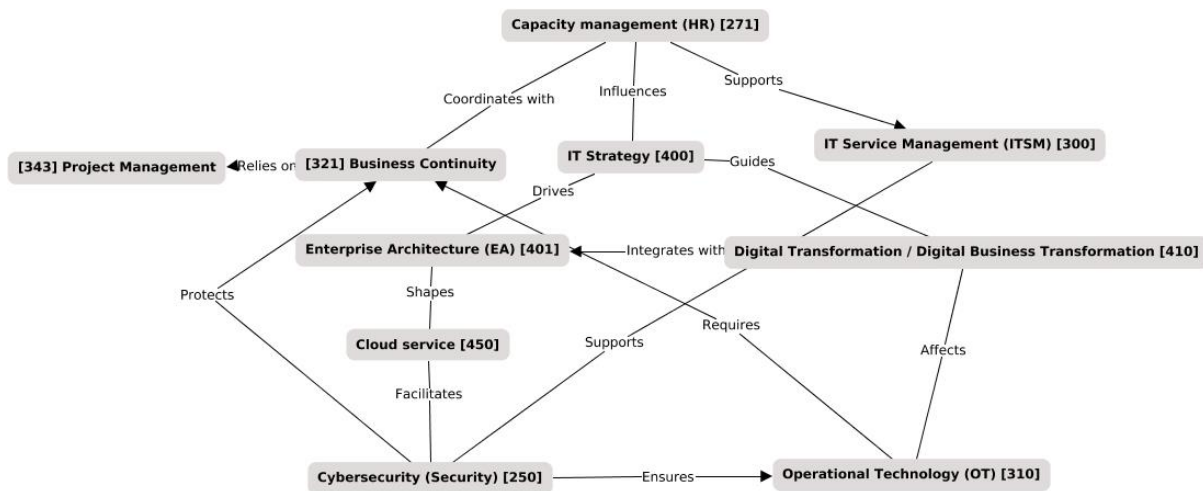


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Conceptual Map



Textual description of the Cmap:

Capacity Management (HR) plays a central role, directly influencing IT strategy and coordinating with business continuity. This IT strategy, in turn, drives digital transformation and guides enterprise architecture, integrating with operational technology. Enterprise architecture shapes the adoption of cloud services, while IT service management is essential for ensuring cybersecurity and operational capacity. Cybersecurity, in turn, protects both business continuity and the integration between operational and IT systems. Business continuity is essentially dependent on effective project management, creating an interconnected cycle where capacity information is informed by business continuity.