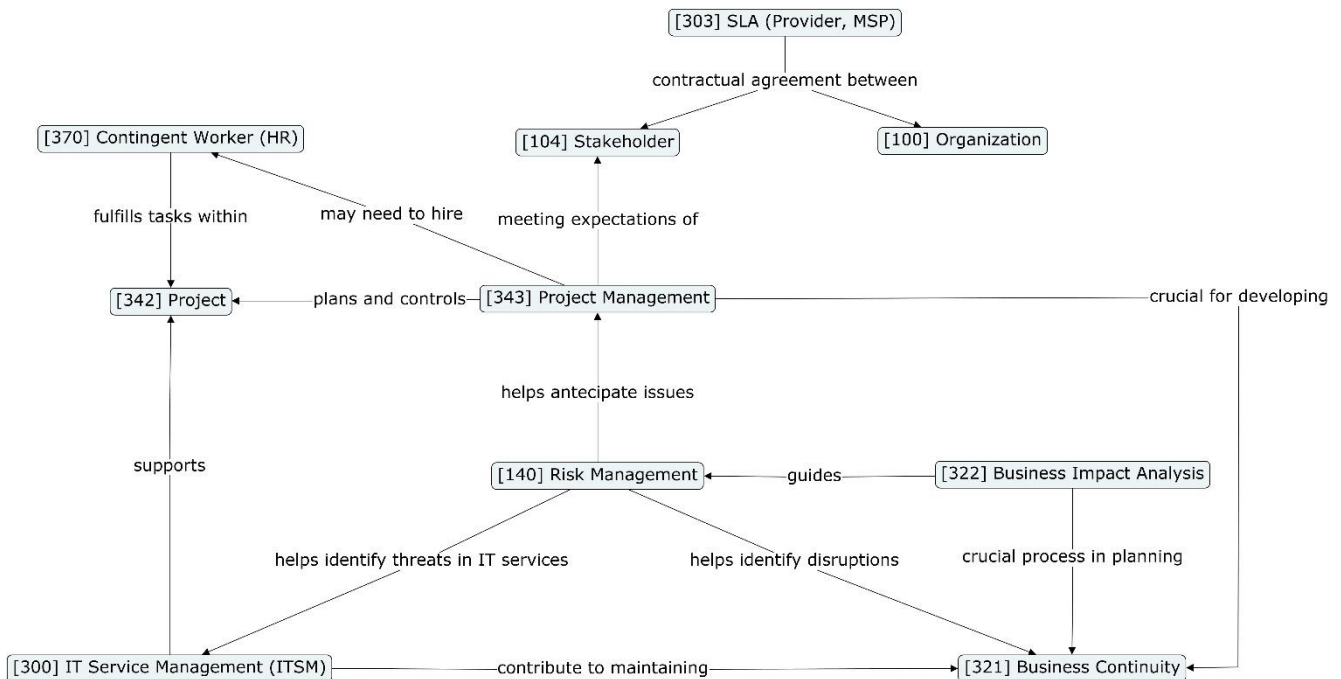# 93691 - Beatriz Cruz Alves

[343] Project Management involves planning and controlling resources to achieve **[342] Project** objectives. It ensures that projects are completed efficiently and effectively, meeting **[104] Stakeholder** expectations. To fulfil tasks within [342] projects, [343] Project Management may need to hire **[370] Contingent Workers**.

[300] IT Service Management focuses on aligning IT services with business objectives, contributing to maintaining **[321] Business Continuity**. It also supports the [342] projects.

[322] Business Impact Analysis is a crucial process in planning [321] Business Continuity and guides **[140] Risk Management** in identifying issues, threats, and disruptions.

An **[303] SLA** is a contractual agreement between [104] stakeholders and the **[100] Organization** to define the service.