



[390]COO oversees and directs **[343]Project Management** strategies and **[340]Portfolio** align the project objectives and deliverables. The **[343]Project Management** ensures **[302]Quality**, just like **[300]IT Service Management**; collaborates with **[300]IT Service Management** for project execution; and integrates **[321]Business Continuity** for operational resilience that guides **[322]BIA** within project risk assessments, supporting the **[343]Project Management**.

The **[343]Project Management** success and the IT service performance within **[300]IT Service Management** are monitored by **[301]KPI**. This indicators are used by **[389]XOps** and **[384]FinOps** for measuring their performance that affects **[343]Project Management**.