

[340]Portfolios are collections of [342]Projects that are managed as a group to achieve certain objectives. The way they are managed can influence the general [302]Quality of the organization they belong to. [301]Key Performance Indicators assess the success of [340]Portfolios, and provide insights on [302]Quality status.

[343]Project Management uses [300]IT Service Management tools in its activities. It performs [140]Risk Management, oversees [342]Projects and provides a structured approach to [321]Business Continuity related aspects (which are responsible for guaranteeing the [320]Continuity of the organization's internal mechanisms' work).

[322]Business Impact Analysis provides critical information for [140]Risk Management and guides [321]Business Continuity strategies.