



[300] IT Service Management is a type of [151] Management System, but specific to IT. It is handled by either the [198] CTO or the [199] CIO. The [300] IT Service Management is executed according to a [400] IT Strategy, also defined by either the [198] CTO or the [199] CIO. [300] IT Service Management may include [343] Project Management, which manages [342] Projects, selected by the [400] IT Strategy, and executed by [381] DevOps or [382] SecOps, depending on the nature of the project. [300] IT Service Management also needs to ensure [321] Business Continuity.