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HAS TO BE ROBUST TO ALLOW THE DEVELOPMENT OF

[401] **Enterprise Arquitecture**

DEFINES
standardized **processes** and **practices** for

[300] **IT Service Management**

SUPPORTS
(by facilitating the creation, maintenance, and distribution of **organizational knowledge**)

IMPACTS

MANAGES

[420] **Competence**

ENHANCES
(by dealing with **applying knowledge** to achieve intended **results**)

[402] **Knowledge Management**

LEVERAGES

[498] **Technology Research**

BENEFITS FROM

[410] **Digital Transformation**

FACILITATES
(by **providing cloud computing capabilities** to enable IT modernization)

SUPPORTS
(by helping organizations assess the potential **impact** of **technological changes**)

MIGHT SLOW DOWN

[322] **Business Impact Analysis**

AIMS AT REDUCING

[460] **Technical Debt**

[450] **Cloud Service**

AIMS AT REDUCING

NEGATIVELY AFFECTS

GUIDES
the **migration** towards the **adoption** of

REQUIRES
(to develop the **skills** and **capabilities** necessary for **successful cloud adoption**)

[459] **Cloud Adoption Framework**

[401] **EA** defines practices for [300] **ITSM** and needs to be robust to allow for [420] **Competence** development. [402] **Knowledge Management** supports [401] **EA** by guiding the creation and distribution of organizational knowledge and leverages [498] Technology Research. The last impacts [300] ITSM and guides [322] BIA by helping them assess the potential impact of technological changes. [410] **Digital Transformation**, managed by [300] **ITSM**, benefits from [498] **Technology Research** but may be slowed down by [460] Technical Debt, which both [420] **Competence** and [322] BIA aim to reduce. [420] **Competence** enhances [402] **Knowledge Management** by applying knowledge to achieve results and is required for successful [450] **Cloud Service** adoption guided by [459] **CAF**, supporting [410] **Digital Transformation**.