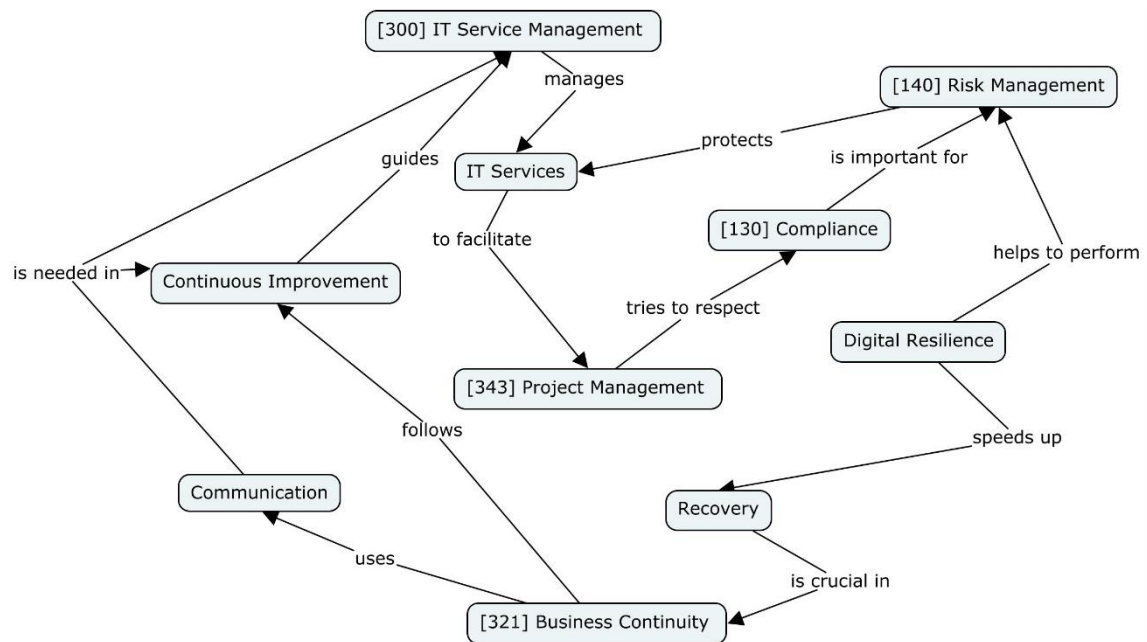


Conceptual Map



In this Cmap, we can see that the **IT Service Management** manages **IT services**, that facilitates **Project Management**. This important concept tries to respect **Compliance**, which is important for **Risk Management**. It can be performed with the help of **Digital Resilience**, that speeds up **Recovery**. **Recovery** is crucial in **Business Continuity**, which uses **Communication** and follows **Continuous Improvement**, to guide **IT Service Management**. **Communication** also is needed in it and in **Continuous Improvement**.