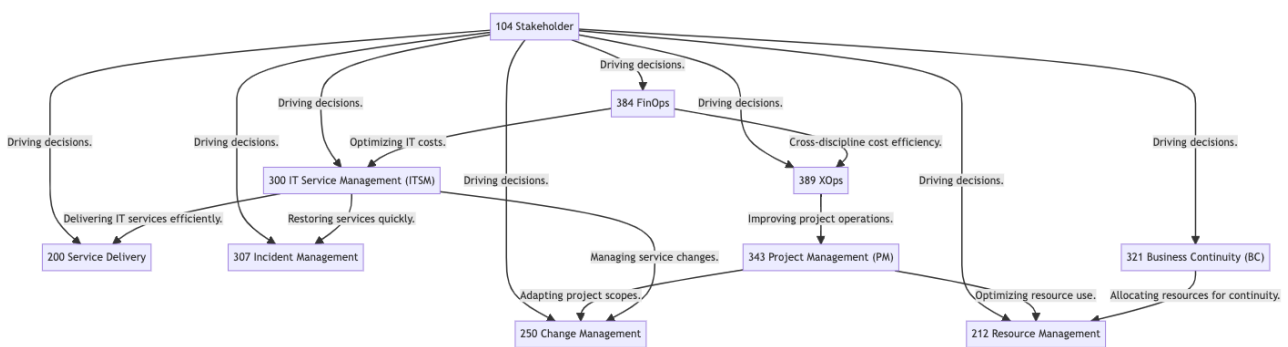


Security and Management of Information Systems

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Essay 3 – IT Operations and Projects

1 – Conceptual Map



This conceptual map links key IT concepts: IT Service Management, Business Continuity, and Project Management, supported by FinOps and XOps for efficiency. [300] ITSM connects to [200] Service Delivery, [307] Incident Management, and [250] Change Management, crucial for robust service operations. [321] Business Continuity uses [212] Resource Management to ensure resilience. [343] Project Management optimizes resources and adapts projects via [212] Resource Management and [250] Change Management. [384] FinOps links cost control from ITSM to [389] XOps, enhancing cross-discipline efficiency. Central to all, [104] Stakeholder drives decision-making across nodes.