



The Cmap shows the affiliation of [300] IT Service Management, [321] Business Continuity and [343] Project Management in an organizational framework. At the core, [300] IT Service Management is linked to [321] Business Continuity and [343] Project Management, enhancing the role of ITSM in securing service delivery and developing business resilience. [200] Governance of IT and [140] Risk Management form key nodes, underlining their influence in shaping policies for risk assessment and control. [220] Data Protection and [440] Electronic Identification highlight the security measures for IT operations. The map integrates [310] Operational Technology and [420] Competence, reflecting the need of technical resources and skilled personnel in managing IT projects, ensuring operational continuity.