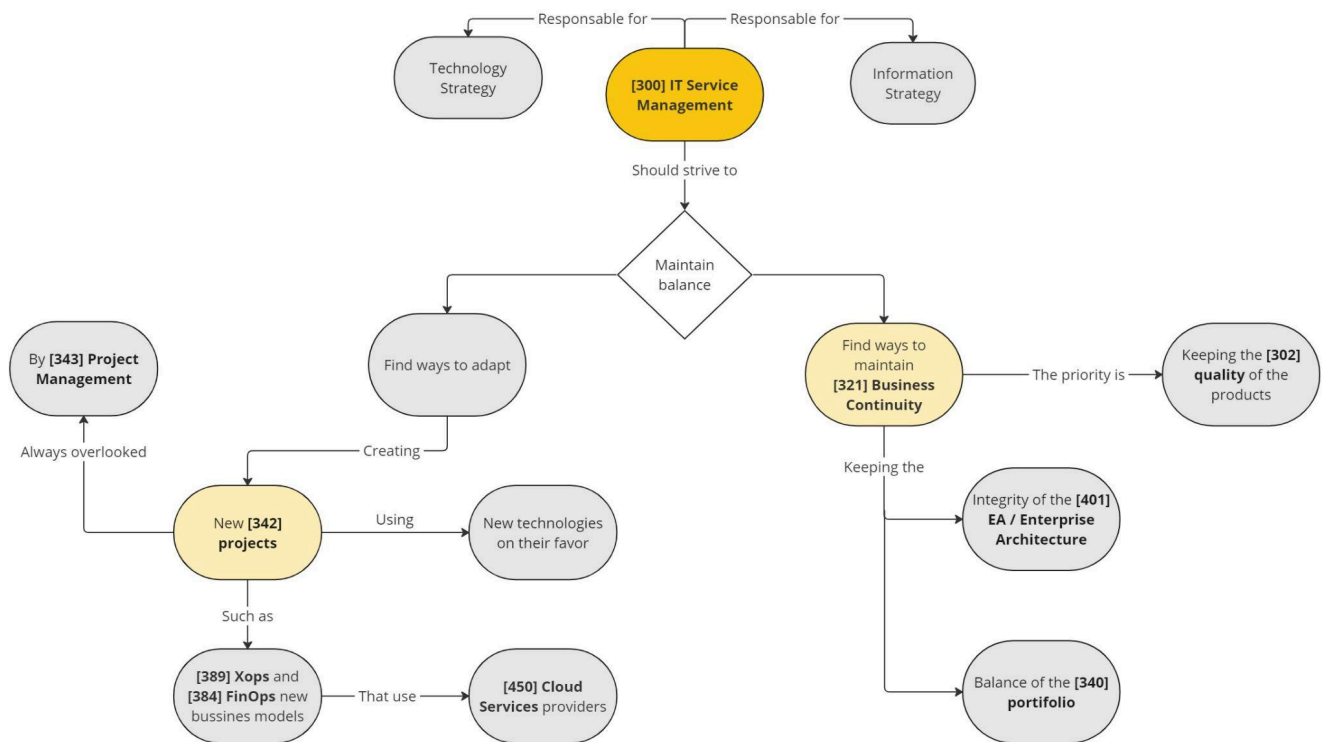# Beatriz Calil - ist1108622

For any company today, it is essential to have an [300] IT Service Management department to find the best ways to put in use the new technologies and information. It is necessary not only to be able to adapt and create new [342] projects - always assisted by [343] Project Management - but also to have a team to control [302] Quality (Organization) that ensures that [321] Business Continuity continues to accompany the progression and development of the business. Ensuring the harmony of [401] EA / Enterprise Architecture and maintaining a balanced [340] portfolio, for example, by adapting to new models of [389] Xops and [384] FinOps to be able to take advantage of [450] Cloud services, but at the same time ensuring that the essence of the company's services and products remains unchanged.