



At the core of the concept map is IT Service Management[300], which ensures that IT services meet business requirements. Involved in ITSM[300] is Service Strategy, which is involved in designing and implementing service management as an asset for a company. Project Management[343] is another central concept, and it can be applied to ITSM[300], and it oversees both Project Planning and Project Execution. FinOps[384] and XOps[389] support and improve ITSM[300], and they are strategies that improve processes across various domains. Business Continuity[321] incorporates Disaster Recovery and Risk Management[140], and aims to safeguard operations.