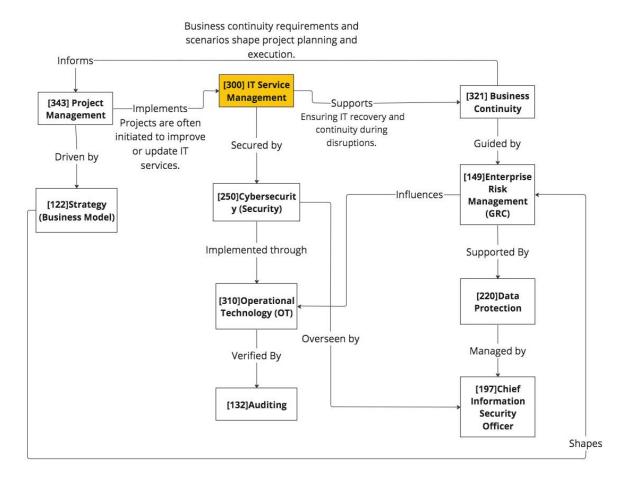**Number:** 110945
Name: Maria Vera Gonçalves Rodrigues de Carvalho Duarte

It illustrates how **[300]IT Service Management (ITSM)** is linked to **[250]Cybersecurity** and **[310]Operational Technology (OT),** both crucial for maintain robust IT operations and are assessed through **[132]Auditing processes** to ensure their effectiveness and compliance. The role of **[300]ITSM** in **ensuring [321]Business Continuity** is critical, especially as it is influenced by **[149]Enterprise Risk Management**, which helps mitigate potential disruptions. Protection of sensitive data is overseen by the **[197]Chief Information Security Officer**, who ensures that **[220]Data Protection** measures are in place and effective. Lastly, **[343]Project Management utilizes [122]Strategy (Business Model)** to steer projects that enhance ITSM capabilities, aligning project outcomes with the broader business objectives.