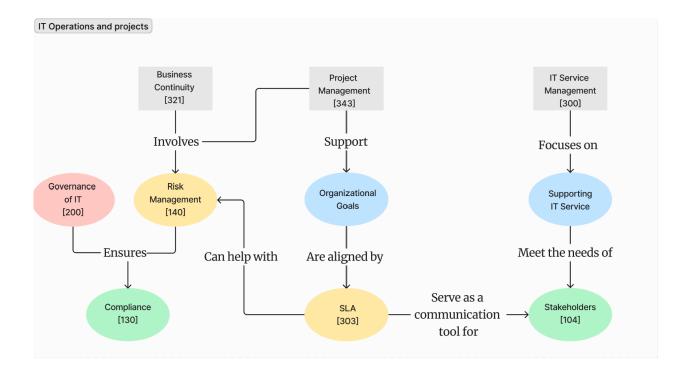
Iracelma Satata – 108083



Business Continuity and **Project management** involve risk management. **Governance of IT** and **Risk management** are essential to guarantee **compliance** of legal regulations.

Project management supports **organizational goals** which are aligned by Service Level Agreements (**SLAs**) and help in accessing, identifying and mitigating risks. Furthermore, SLAs play a crucial role as a means of communication with **stakeholders**. **IT service management** is dedicated to **supporting IT services** and ensuring they meet the requirements of these **stakeholders**.