



IT Service Management (ITSM) upholds Service Level Agreements (SLA) and integrates IT Infrastructure (ITI), which supports strategic planning for Enterprise Architecture (EA). EA defines ITSM frameworks and coordinates with SLA. In Project Management, Project Management (PM) employs Change Management (CM) which affects SLA and relies on Stakeholders (SH) who are also engaged by PM. EA aligns projects with PM objectives. Business Continuity (BC) is assessed via Risk Management (RM), which enforces PM practices. SLA is crucial for Compliance (C), foundational to BC. Stakeholders support ITI, linking project execution with service management for effective compliance and continuity.