



[113] Governance ensures that the process of defining and creating an [119] Organizational Structure is up to the organization's standards. This structure (generally speaking) encompasses an [300] IT Service Management, which establishes a set of practices and processes, constituting a service management system, and a [342] Project Management, which coordinates activities to direct and control the accomplishment of agreed objectives. The [300] ITSM must design and establish an [400] IT Strategy, as well as ensure [321] Business Continuity through [246] DPIAs, [322] BIAs and [140] Risk Management. In turn, the [343] PM is responsible for initiating, planning, executing, controlling, and closing [342] Projects.