



[300] IT Service Management contributes to **[140] Risk Management**. It is impacted by **[140] Knowledge Management** and both are essential for **[321] Business Continuity**.

[271] Capacity Management impacts **[270] Human Capital** and influences **[402] Knowledge Management**, which are both essential for **[321] Business Continuity**, and is guided by **[119] Organizational Structure**.

[140] Risk Management impacts **[343] Project Management** which is also essential for **[321] Business Continuity**.

[271] Capacity Management can be a source of **[301] KPIs**, which **[321] Business Continuity** and **[302] Quality** can be considered.