



This network explores how various IT practices work together to deliver efficient and high-quality IT Project. **300.ITSM** establishes best practices that feed into **303.SLAs** defining service expectations, accordingly, the IT **342.Projects** managed by **343.Project Management** leverage these best practices to ensure services are delivered according to established standards and meet user needs. **381.DevOps**, integrating with **ITSM**, automates processes and fosters continuous delivery. The **390.COO** oversees all these functions, ensuring alignment with strategic goals and Business **320.Continuity**. **302.Quality** is a key factor influencing service success, while **322.BIAs** identify critical services for continuity planning. **301.KPIs** measure service performance.