



TYRONNE JARRED

IT Support Specialist

CONTACT

☎ 072-202-8609
✉ tyronnenel4@gmail.com
📍 556 Nut avenue, Roodepoort

Entry-level IT support professional; recently completed the Google IT Support Professional Certificate — an eight-month intensive IT support program that covers troubleshooting, customer service, networking, operating systems, system administration, and security, and includes evaluative hands-on assessments

EDUCATION

Information System and Tech
ID: STEI7QDZDVOD - UPI Studies

Google IT Support Professional
Certificate
ID: 6T9VJ1DN5S74 - Google

EXPERIENCE

IT Technician & Customer service South Africa
Advantage Air/ Samsung Mar/2023 - Present

- Setup over 30+ Home automated systems
- Generated R1 000 000+ worth of opportunities with IT customer service
- Maintained 5+ server rooms & 20+ machines

Team Lead Software Project Remote/Online
Jacobus April/2024 - Dec/2024

- Developed #1 Ranking Software (CRM)
- Created, published, and secured a website manually with DNS A/CName records
- Designed 2+ RSDs and successfully fulfilled those requirements

Personal Self
IT Support

Developed elegant solutions using PowerShell, TCP/IP, Subnetting, IP, DNS, DHCP, LAN, and provided IT support work that I provided for my personal community utilizing Internet of things (IoT) technology.

SKILLS

- Linux
- Windows
- Troubleshooting
- Networking
- Directory services
- Cybersecurity
- Customer support
- Project management
- Process Management
- System administration

LANGUAGES

English
Afrikaans
IsiZulu

Tyronne Nel

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Entry-level IT support professional seeking a full-time role in Information Technology. Recently completed the Google IT Support Professional Certificate — an eight-month IT support program that covers troubleshooting, customer service, networking, operating systems, system administration, and security, and includes hands-on labs.

EXPERIENCE

IT Technician + Customer service

South Africa

Advantage Air/ Samsung/ Alliance/ Jet Air

Mar/2023 - Present

- Setup over 30+ Home automated systems
- Generated R1 000 000+ worth of opportunities with IT customer service
- Maintained 5+ server rooms & 20+ machines

Team Lead Software Project

Remote/Online

Jacobus

[April/2024 - Dec/2024]

- Developed #1 Ranking Software (CRM)
- Created, published, and secured a website manually with DNS A/CName records
- Designed 2+ RSDs and successfully fulfilled those requirements

EDUCATION

Google IT Support Professional Certificate [02/2025]

Eight-month IT support program, developed by Google, that covers troubleshooting, customer service, networking, operating systems, system administration, and security, and includes hands-on labs

TECHNICAL & BUSINESS PROFICIENCIES

Technical: Linux, Windows, troubleshooting, networking, directory services, cybersecurity

Business: Customer support, project management, process improvement, system administration

PROJECTS

IT Support

Aug. 2024 - Present

Developed elegant solutions using PowerShell, TCP/IP, Subnetting, IP, DNS, DHCP, LAN, and provided IT support work that I provided for my personal community utilizing Internet of things (IoT) technology.

ADDITIONAL SKILLS

- Competitive dancer
- Creative artist and software architectural designer

TYRONNE NEL

COVER LETTER

February 11, 2025

Tyronne Nel
IT professional
educated by
Experience & Courses.

556 Nut avenue,
Horizon view,
Roodepoort, JHB

Dear Employer,

I am writing to express my interest in the IT position at your organization, as advertised on Jobs with Jacky. With a strong background in Networking, Operating Systems, and System Administration, I am eager to contribute to the smooth running of your office and support your team's success.

In my previous roles, I gained valuable experience in Virtual Machines, database management, active directory services, and general IT support. I have a keen eye for detail and am proficient in Microsoft Office, which I used to manage tasks like testing security, maintaining software, and setting up preferred OSs. My ability to handle multiple tasks simultaneously and prioritize efficiently will enable me to thrive in a busy office environment.

I am enthusiastic about the opportunity to contribute my skills and work alongside a dynamic team at your organization. I am confident that my organizational abilities, strong communication skills, and eagerness to learn will make me a valuable asset to your company.

Thank you for considering my application. I would welcome the opportunity to discuss how I can contribute to your team. Please feel free to contact me at 072-202-8609 or via email at tyronnenel4@gmail.com to schedule an interview.

Sincerely,
Tyronne
