John Albert T. Presentacion
Address : 753 Leyte St., Pitogo, Makati
Mobile Phone: +639667689427
Email:
johnalbertpresentacion@gmail.com
Birthday : September 7, 1997
Birthplace : Manila

Professional Experience:

PriceWaterHouseCoopers(PWC) Acceleration Center Manila

Senior Software Engineer
Dec 2024 – Present
BGC, Taguig
Key Responsibilities:

- **Guidewire Configuration & Integration**: Develop and configure Guidewire applications, focusing on PolicyCenter, BillingCenter, and ClaimCenter, to meet the specific needs of clients.
- **Customization & Enhancement**: Implement custom solutions and enhancements using Gosu, Java, and Guidewire APIs to improve functionality and user experience.
- **Bug Fixes & Feature Development**: Address system bugs and implement new features to enhance the overall performance and usability of Guidewire applications.
- **Collaboration**: Work closely with cross-functional teams, including business analysts, project managers, and other developers, to ensure seamless project execution and delivery.
- **Code Review & Quality Assurance**: Conduct thorough code reviews to maintain high standards of code quality, performance, and adherence to best practices.
- **Stakeholder Engagement**: Collaborate with stakeholders to gather requirements, provide technical guidance, and ensure the delivered solutions align with business goals.
- **Mentorship & Training**: Mentor junior developers, fostering their growth by sharing knowledge, best practices, and guiding them through complex problem-solving scenarios.

Projects Accomplished:
Project: Encova PolicyCenter
Type of Industry: Insurance
Project Overview: Development of functionalities for PolicyCenter configuration for the insurance client Encova, ensuring alignment with business requirements and system performance expectations.
Job Role: Senior Software Engineer
Duration of Project: Dec 2024 – Present
Project Responsibilities:

- Collaborated with counterpart developers from PwC Shanghai to implement PolicyCenter configurations.
- Developed and customized insurance product models within Guidewire PolicyCenter to support Encova's business needs.
- Participated in joint analysis and design sessions to ensure accurate interpretation of client requirements.
- Conducted unit testing and troubleshooting to ensure robust and error-free implementations.
- Ensured adherence to best practices in Guidewire development and integration.
  Technology Stacks Used: Guidewire PolicyCenter, Contact Manager, Billing Center and Claim Center, Gosu, XML, Agile Methodologies

Pan Asia Resources

Senior Software Engineer
Jan 2024 – Dec 2024 BGC,
Taguig
Key Responsibilities:

- Develop and maintain the ACRA system for the Government of Singapore, focusing on bug fixes and new feature implementations.
- Utilize Java Spring Boot MVC and TypeScript React to create robust and scalable solutions.
- Collaborate with a team of developers to ensure timely delivery of software enhancements and updates.
- Conduct code reviews to ensure high standards of code quality and performance.
- Engage with stakeholders to understand project requirements and translate them into technical solutions.
- Provide mentorship to junior developers, enhancing their understanding of software development practices.

Projects Accomplished:
Project: ACRA System Development
Type of Industry: Government
Project Overview: Development and maintenance of the ACRA system for the Government of Singapore, ensuring reliable and efficient operation.
Job Role: Senior Software Engineer
Duration of Project: Jan 2024-Dec 2024
Project Responsibilities:

- Implemented new features and resolved bugs to improve system functionality.
- Worked closely with the client to gather requirements and provide custom solutions.
- Optimized code for better performance and reduced system downtime.
- Participated in Agile development cycles, ensuring continuous improvement and delivery.
  Technology Stacks Used: Java, Spring Boot, TypeScript, React, Agile Methodologies

---

Yondu

Senior Software Engineer
May 2023 – Dec 2023
Makati
Key Responsibilities:

- Developed and enhanced features for Entrego, Ayala's delivery app, focusing on the ride
- Utilized Spring Boot and Java for backend development to ensure a scalable and reliable application.
- Worked with cross-functional teams to define and implement project requirements.
- Conducted testing and debugging to ensure high-quality software delivery.
- Assisted in deploying the application and provided post-deployment support.

Projects Accomplished:
Project: Entrego Rider Tracking Feature
Type of Industry: Logistics/Delivery
Project Overview: Developed a rider tracking feature for Entrego, Ayala's logistics app, to improve delivery operations.
Job Role: Senior Software Engineer
Duration of Project: May 2023 – Dec 2023
Project Responsibilities:

- Implemented real-time rider tracking using Spring Boot and integrated it with existing systems.
- Ensured seamless data flow and accurate tracking by optimizing backend processes.
- Coordinated with the UI/UX team to align the rider tracking feature with user interface requirements.
- Provided technical support during the testing phase to resolve issues promptly.
  Technology Stacks Used: Java, Spring Boot, Microservices, RESTful API

Collabera Tech Inc.

Senior Software Engineer
Jan 2022 – May 2023
Makati
Key Responsibilities:

- Developed Gcrypto, a cryptocurrency platform for Gcash, enabling users to buy and sell cryptocurrencies and tokens.
- Worked with Mulesoft to build secure and efficient backend services for crypto transactions.
- Ensured the platform's security by implementing advanced encryption and security protocols.
- Collaborated with cross-functional teams to integrate the Gcrypto platform with existing Gcash services.
- Conducted regular system checks and troubleshooting to maintain platform stability.

Projects Accomplished:
Project: Gcrypto Development
Type of Industry: Financial Technology
Project Overview: Developed the Gcrypto platform for Gcash, focusing on cryptocurrency trading capabilities.
Job Role: Senior Software Engineer
Duration of Project: Jan 2022 – May 2023
Project Responsibilities:

- Designed and implemented APIs to handle crypto transactions and account management.
- Integrated blockchain technology for secure transaction verification and recording.
- Developed automated monitoring systems to track transaction activity and prevent fraud.
- Worked closely with the QA team to ensure thorough testing of the platform.
  Technology Stacks Used: Mulesoft, Java, Blockchain, API Integration, Security Protocols

---

Novare Tech Inc.

Senior Software Engineer
Jan 2021 – Jan 2022
Taguig
Key Responsibilities:

- Managed and maintained Metrobank's mobile banking app, focusing on bug fixes and feature enhancements.
- Utilized Spring Boot, Java, and Node.js for backend development and troubleshooting.
- Led the development of new features, such as the easy loan application functionality.
- Coordinated with business analysts to align technical solutions with business objectives.
- Provided 24/7 support for critical issues affecting the mobile app.

Projects Accomplished:
Project: Metrobank Mobile Banking App Enhancement
Type of Industry: Banking
Project Overview: Enhanced and maintained Metrobank's mobile banking app, ensuring seamless customer experience.
Job Role: Senior Software Engineer
Duration of Project: Jan 2021 – Jan 2022
Project Responsibilities

- Developed new app features to improve user experience and functionality.
- Conducted root cause analysis and implemented solutions to fix bugs and performance issues.
- Optimized backend services to improve response times and app reliability.
- Collaborated with the IT security team to enhance the app's security features.

Technology Stacks Used: Java, Spring Boot, Node.js, Mobile Development, Security Enhancement

---

Manulife Philippines

Backend Java Software Engineer / DevOps Support
May 2020 – Jan 2021
Makati
Key Responsibilities:

- Supported Manulife's E-Insurance application, EPOS, by fixing bugs and enhancing system stability.
- Monitored system performance and provided DevOps support using Jenkins and AWS.
- Collaborated with development teams to deploy application updates and new features.
- Conducted regular system health checks and implemented preventive maintenance measures.
- Provided technical support to end-users and resolved issues in a timely manner.

Projects Accomplished:
Project: EPOS E-Insurance Application Support
Type of Industry: Insurance
Project Overview: Provided backend support for Manulife's E-Insurance application, ensuring its reliability and performance.
Job Role: Backend Java Software Engineer / DevOps Support
Duration of Project: May 2020 – Jan 2021
Project Responsibilities:

- Troubleshot and fixed issues reported by users, ensuring smooth operation of the EPOS system.
- Deployed updates using Jenkins and managed system infrastructure on AWS.
- Developed monitoring scripts to automate system health checks.
- Worked with cross-functional teams to implement new features and enhancements.
  Technology Stacks Used: Java, Jenkins, AWS, DevOps, Monitoring Tools

---

NovaSolutions Technology

Junior Java Developer
Jan 2019 – May 2020
Ortigas
Key Responsibilities:

- Led the migration of the Corenet1 website to Corenet2, enhancing application submission and

project approval processes for Singaporean government departments and LGUs.
- Developed backend services to support the new Corenet2 functionalities using Java.
- Conducted testing and validation to ensure seamless migration and functionality.
- Collaborated with team members to identify and implement improvements.
- Provided technical support during the deployment phase to resolve issues.

Projects Accomplished:
Project: Corenet Website Migration
Type of Industry: Government/Technology
Project Overview: Migrated Corenet1, a project submission and approval system, to the more efficient and user-friendly Corenet2 version.
Job Role: Junior Java Developer
Duration of Project: Jan 2019 – May 2020
Project Responsibilities:

- Designed and developed backend components to support the migration process.
- Conducted system testing to ensure all functionalities met user requirements.
- Worked with UI/UX teams to improve the user interface and overall user experience.
- Documented technical specifications and user guides to support system use and maintenance.
  Technology Stacks Used: Java, Web Development, System Integration

---

Education:

Far Eastern University Institute of Technology
Bachelor's in Computer Science with Specialization in Software Engineering
May 2014 – Aug 2019
Manila

Skills:

- Java, Spring Boot, Node.js, Mulesoft, OAuth2
- AWS, Jenkins, DevOps, Microservices, React
- RESTful APIs, SQL, Angular, TypeScript
- Agile Methodologies, System Integration, Blockchain, Security Protocol
- Guidewire Policy Center, Gosu, Billing Center, Claim Center, Contact Manager