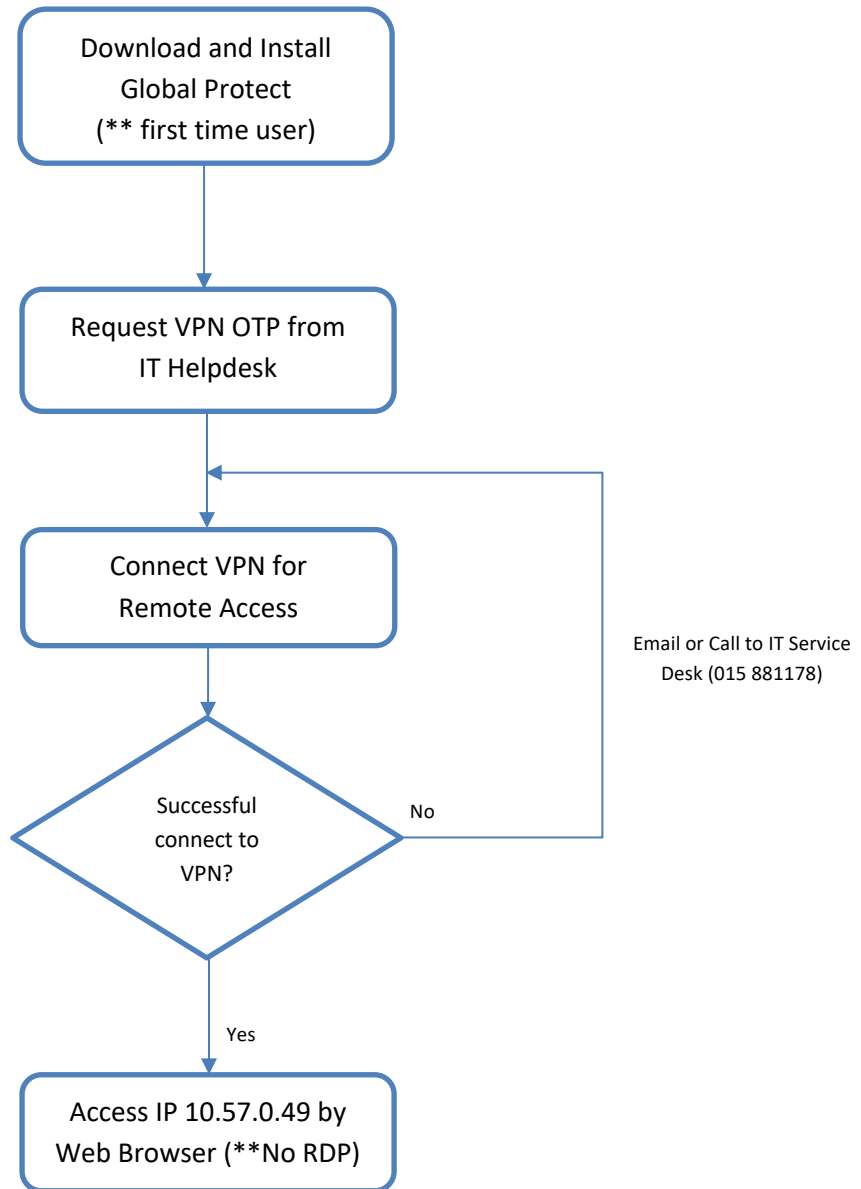


# Remote Access Guide

## 1. Remote Access Flow Chart



## **2. Install GlobalProtect Client**

- Download and Install GlobalProtect from this link:

+ Windows 32bit

<https://filecloud.nagaworld.com/s/sg90KtAbxbliwBH>

+ Windows 64bit

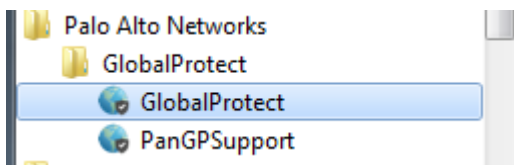
<https://filecloud.nagaworld.com/s/Rok5WmXcx3HQNE>

+ Mac OS

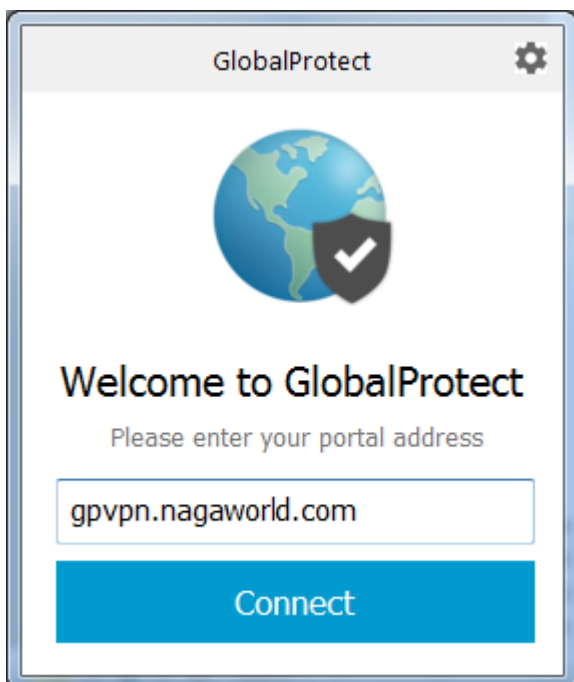
<https://filecloud.nagaworld.com/s/npxBi9xkZWkMt3H>

## **3. Connect VPN for Remote Access**

- Double click application as below:



- Key in gvpn.nagaworld.com as below and click Connect.

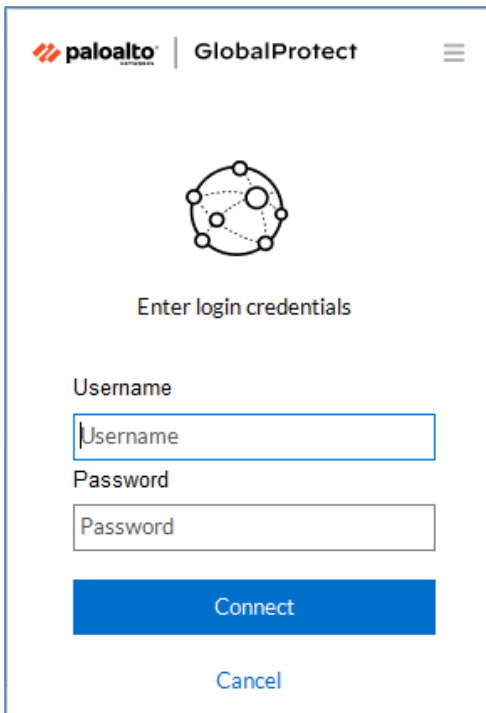


- Type in Username and Password

+ Username : ballytech@nagaworld.com

+ Password :


- Click Connect



The image shows the Palo Alto GlobalProtect login interface. At the top, the Palo Alto logo and 'GlobalProtect' text are visible. Below the logo is a circular icon with nodes. The text 'Enter login credentials' is centered. There are two input fields: 'Username' and 'Password'. The 'Username' field contains the text 'Username'. Below the input fields is a blue 'Connect' button and a blue 'Cancel' link.

- Key in OTP Password

- Click Verify



The image shows the Palo Alto GlobalProtect OTP verification interface. At the top, the Palo Alto logo and 'GlobalProtect' text are visible. Below the logo is a padlock icon with a key. The text 'Enter your TOKEN password' is centered. There is a 'Verification code' input field. Below the input field is a blue 'Verify' button and a blue 'Cancel' link.

Note: 3<sup>rd</sup> Party needs email (Email list below) to request OTP Password and justify reason to remote access

Need approval from IT Casino Application Team then IT Service Desk will release OTP password to vendor

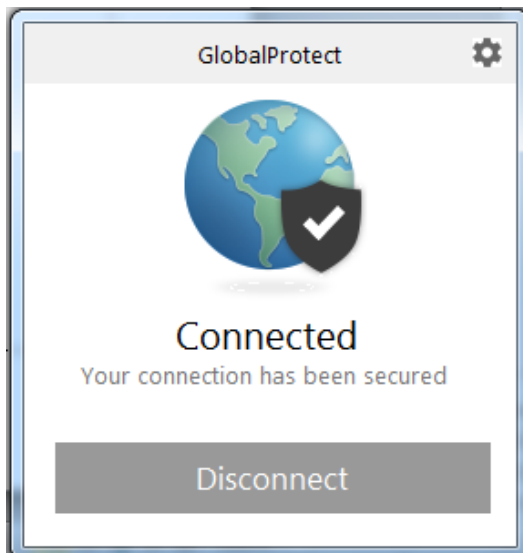
+ Email list:

[casino-it-support@nagaworld.com](mailto:casino-it-support@nagaworld.com)

[itservicedesk@nagaworld.com](mailto:itservicedesk@nagaworld.com)

[is-support@nagaworld.com](mailto:is-support@nagaworld.com)

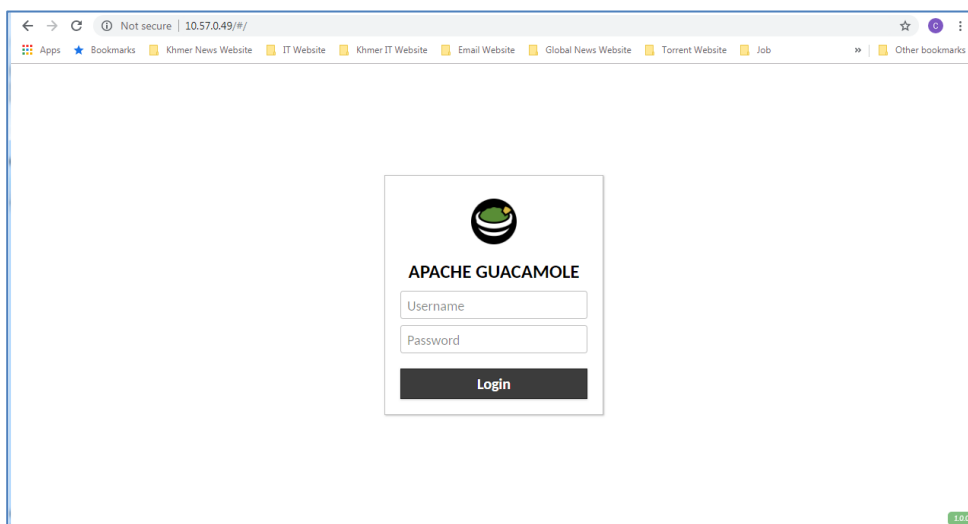
- VPN has been connected



#### 4. Access to Server

##### 4.1 Access to Web Remote

- Access IP **10.57.0.49** in Web browser



-Type in Username and Password

+ Username : [ballyadmin@nagaworld.com](mailto:ballyadmin@nagaworld.com)

+ Password :