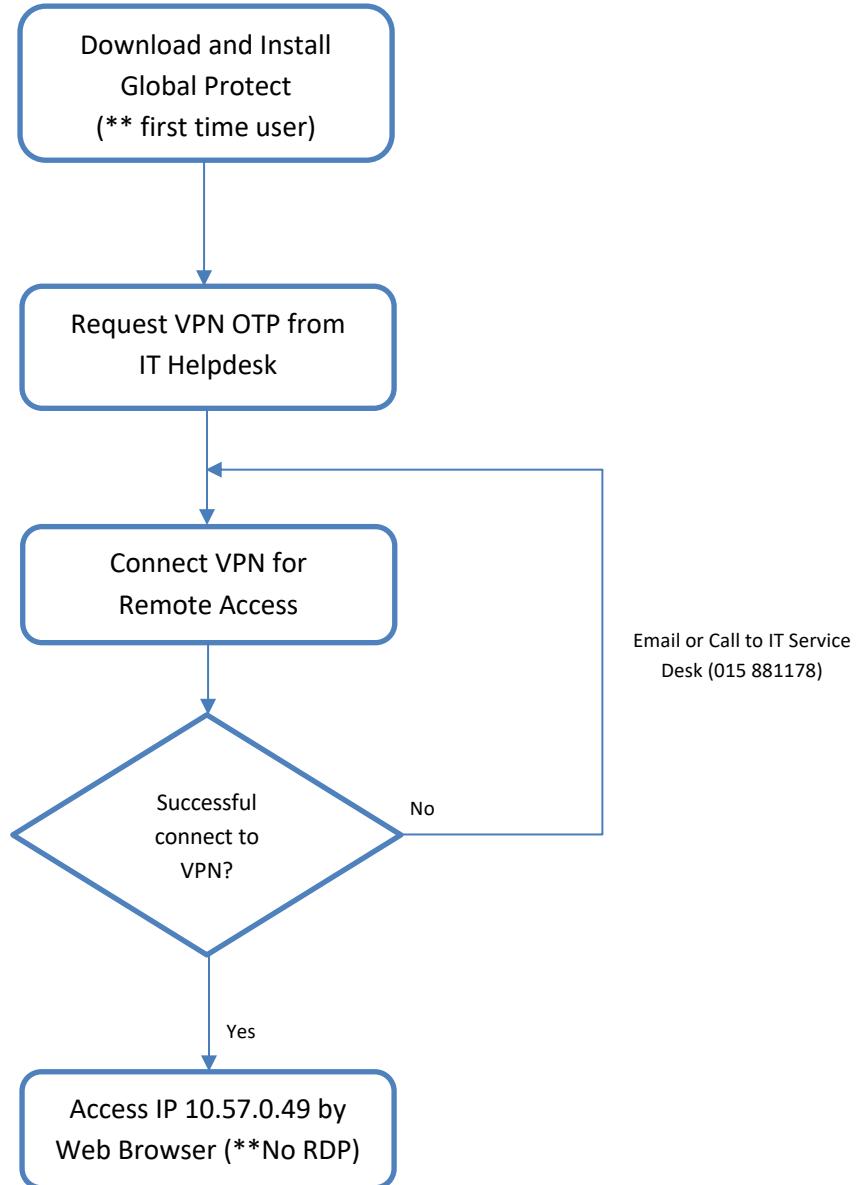


Remote Access Guide

1. Remote Access Flow Chart



2. Install GlobalProtect Client

- Download and Install GlobalProtect from this link:

+ Windows 32bit

<https://filecloud.nagaworld.com/s/sg90KtAbxbliwBH>

+ Windows 64bit

<https://filecloud.nagaworld.com/s/Rok5WmXcf3HQNE>

+ Mac OS

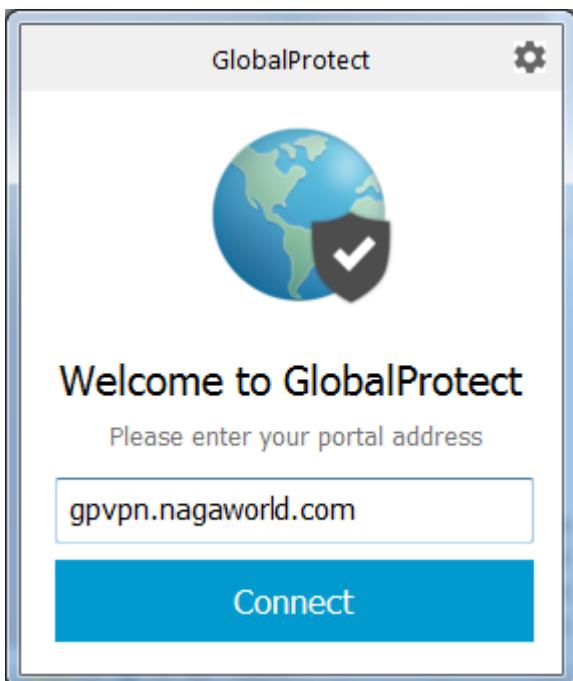
<https://filecloud.nagaworld.com/s/npxBi9xkZWkMt3H>

3. Connect VPN for Remote Access

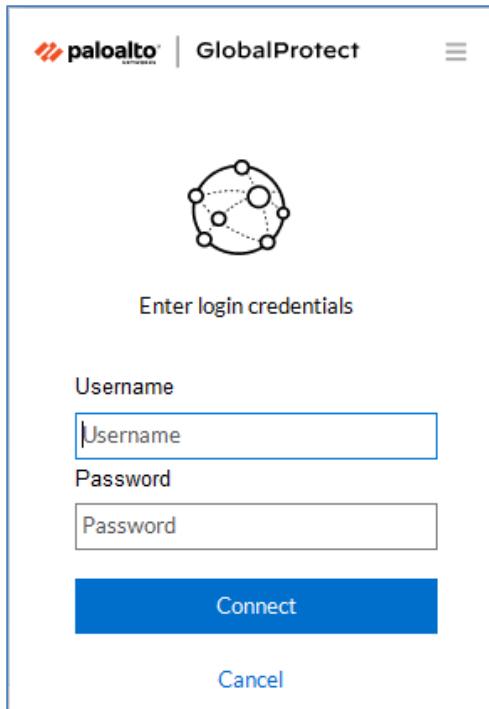
- Double click application as below:



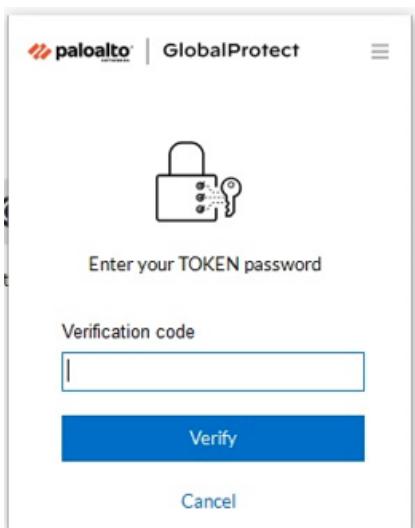
- Key in gpvpn.nagaworld.com as below and click Connect.



- Type in Username and Password
 - + Username : ballytech@nagaworld.com
 - + Password :
- Click Connect



- Key in OTP Password
- Click Verify



Note: 3rd Party needs email (Email list below) to request OTP Password and justify reason to remote access

Need approval from IT Casino Application Team then IT Service Desk will release OTP password to vendor

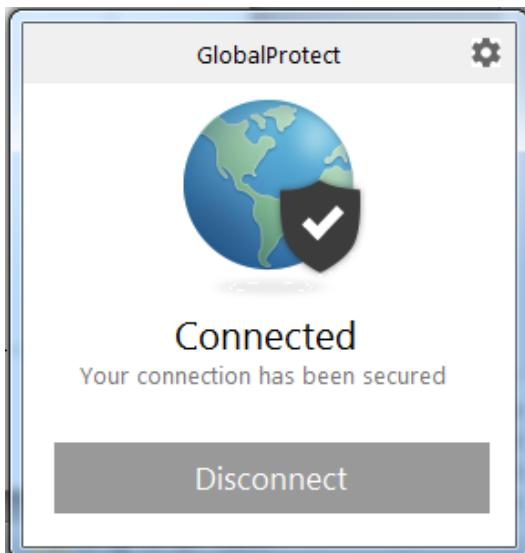
+ Email list:

casino-it-support@nagaworld.com

itservicedesk@nagaworld.com

is-support@nagaworld.com

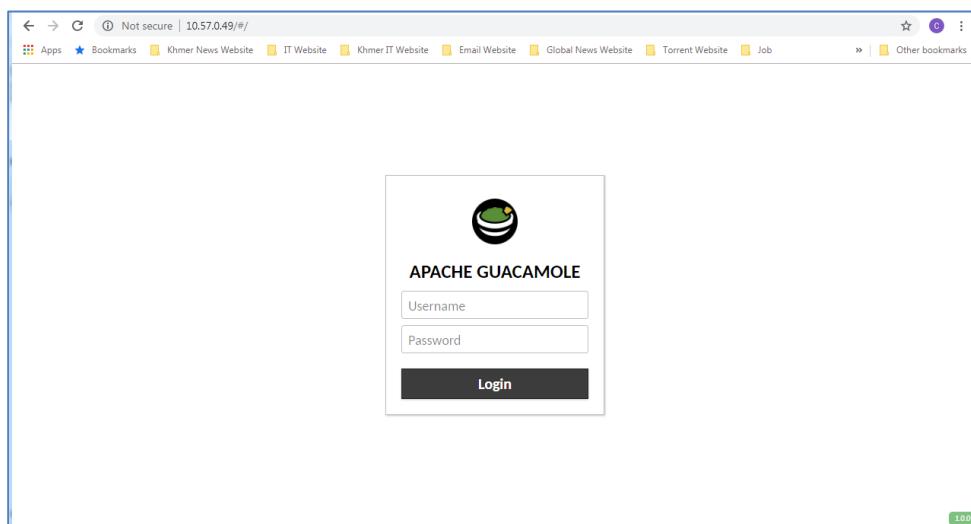
- VPN has been connected



4. Access to Server

4.1 Access to Web Remote

- Access IP **10.57.0.49** in Web browser



- Type in Username and Password

+ Username : ballyadmin@nagaworld.com

+ Password :