



Says
What have we heard them say?
What can we imagine them saying?



Thinks
What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

Offering Of
Loans and
transactions

Connecting
Globally

Interraction
section with
mentors

Is this hard
to connect
with this
center?

As any
resources
available for
utilizing?

What order
of payments
were there?

Convenient
to learn

Updated and
advanced
learning

learning and
collaboration

Is eligibility
given
importance?

What sort of
enhancement
facilities
available?

Is there any
age limit to
join any
course?

EduConnect
Learning
Center

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Manage
donations

Track
expenses

Financial
transperancy

Fear when
reliably
problem
happen

Anxious in
developing
skills

Frustrated
during
system
corruption

Handle grant
finances

Generate
financial
reports

Create
donor
receipts

Challenging
while
learning

Confused
when
synchronized
error occurs

Enrichment
may
enlighten
many lives



Does
What behavior have we observed?
What can we imagine them doing?



Feels
What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?

[See an example](#)