



## Student Khris Novak

### Demographic profile

Student: Khris Novak  
From Czech Republic  
3rd year student at Charles University, Prague  
21 years old  
Bachelor's in Biochemistry  
Lives in a student residence in Prague  
Originally from Ostrava

Khris is a hardworking student. He's used to living alone and without much financial support. He's excited for his next chapter of studying in Lisbon for a year with the Erasmus program.

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### Learning:

4 year public university  
Average student that works hard

### Erasmus program:

Coming to Lisbon to study at FCUL  
Enrolled in 10 courses  
Has Erasmus Scholarship of 400€/month

### Finding a house experience:

Has some experience renting a house because had to do it when he moved to Prague  
Used university sponsored websites to find a student residence.

### Living in a new city experience:

Has only lived in one new city, Prague, but enjoys the thrill of it.

### Personal goals:

Living and working abroad after finishing his bachelor's, preferably in Europe.

### Interests:

Football  
Going out with friends  
Picnics  
Drinking



## Student Helena Lidell

### **Demographic profile**

Student: Helena Lidell

2nd year student at University of Helsinki,  
Helsinki

23 years old

Bachelor's in Sociology

Lives in a student residence in Helsinki

Originally from Helsinki

Helena is a hardworking student. She lives in a big and well-equipped shared apartment with other students, with financial help from her parents. She's thrilled to start her exchange semester in Porto.

### **Learning:**

3 year public university

Top student that works hard

### **Erasmus program:**

Coming to Porto to study at Universidade  
do Porto

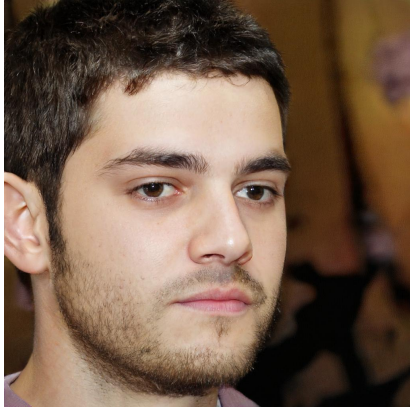
Enrolled in 4 courses

### **Finding a house experience:**

Does not have much experience finding a house, found a place through family friends.

### **Living in a new city experience:**

Has lived only in her home city, Helsinki yet in the last years she has not lived with her family.



## Student Barnabé Pato

### Demographic profile

Student: Barnabé Pato

From Portugal

4rd year student at Universidade Católica de Lisboa

22 years old

Bachelor's in Law

Lives with his parents

Originally from Amadora

Barnabé is a hardworking student. He lives with his parents but has money saved from summer jobs. He's excited for his next chapter of studying in Brussels for a year with the Erasmus program.

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### Learning:

4 year public university

Average student

### Erasmus program:

Going to Brussels to study Law at UBL

Enrolled in 9 courses

Has Erasmus Scholarship of 350€/month

### Finding a house experience:

Has no experience finding a house

### Living in a new city experience:

Has never lived in a new city

### Personal goals:

Living and working abroad after finishing his degree.

### Interests:

Reading

Football

Going to the beach

Every summer goes to his grandparent's village to watch bullfights

## Say

"I'm so stressed out, but I can't take a break or I'll be homeless"

"I thought Portugal was supposed to be cheap."

## Do

Lives alone

Search for work

Searching for a dorm in housing websites



## Think

Why is it so hard to find an affordable house?

Why is Porto so expensive?!

Will the paperwork be complicated?

## Feel

Excited for studying abroad

Is angry at how hard it is to find a house

Is concerned he won't find a house on time

## **Say**

"I want to live in a nice place"  
"Porto seems like a beautiful place"  
"I hope I stay in a good location"

## **Do**

Has good grades  
Searching for tips about living in Porto  
Searching for a dorm in housing websites



## **Think**

I should live in a safe zone of the city  
Not sure if I have all my paperwork ready  
Is there a website that makes this easier?

## **Feel**

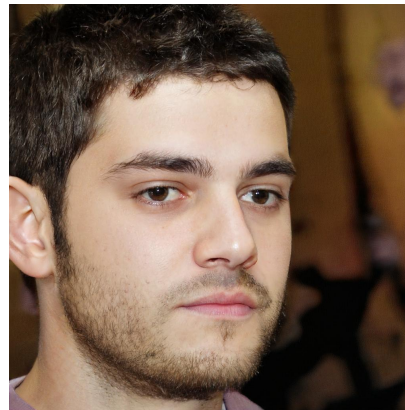
Nervous to live abroad for the first time  
Excited for the Erasmus experience in Portugal

## Say

"I want to make friends and feel at home in Brussels."  
"I'm a little nervous, I've never lived in a new city before"  
"I've been looking at different listings online, but it's hard to know which ones are good."

## Do

Saves money from summer jobs to help cover living expenses  
Searching for a dorm in housing websites  
Talk to other students who have studied abroad to get their advice and recommendations



## Think

I hope I can make friends and feel at home in Brussels.  
I'm worried I won't find a good place in time  
What if the place I find is a scam?

## Feel

Excited to experience a new culture and city  
Nervous about living on his own for the first time  
Is concerned he won't find a house on time

## Scenario 1

Khris Novak, 21, is a Czech student who needs to find an accommodation to live in his abroad year in Lisbon because he's taking part in the Erasmus study program. He's an above average student but, due to parents' difficulties, he has some financial problems and intends to work a part-time job to help pay his bills, meaning that a cheap accommodation is a top priority. However, he also wants to live close to university so he doesn't lose too long in commuting. He will search for accommodation online and wants a website that allows him to filter what he needs and pay the least as possible. He doesn't mind sharing a room/house with other students.

## Scenario 2

Helena Lindell, 23, is a Finish student who needs to find an accommodation to live in her abroad semester in Porto because she's taking part in the Erasmus study program. Helena is a hardworking student with no financial difficulties. She wants to find an accommodation in a safe area and close to public transports, preferably in the center of the city where student parties and hangouts happen, because she enjoys social interactions. She will search for accommodation online and wants a website that allows her to filter what she needs and avoid scammers. She would prefer to have a big appartement/room so she could invite friends over.

## Scenario 3

Barnabé Pato, 22, is a Portuguese student who needs to find an accommodation to live in his abroad year in Brussels because he's taking part in the Erasmus study program. Barnabé is a hardworking student who lives with his parents and has some money saved from summer jobs to help him in his abroad year. He wants to find an accommodation close to Brussels University, preferably in a student building that's cheap but also safe. He will search for accommodation online and wants a website that allows him to filter what he needs and have a suitable accommodation. He would prefer to have a room for himself but doesn't mind sharing.