

Project Design Phase Proposed Solution Template

Date	01 November 2025
Team ID	NM2025TMID01639
Project Name	Optimizing User, Group and Role Management with Access Control and Workflows
Maximum Marks	2 Marks

Proposed Solution Template:

Project team shall fill the following information in the proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	Unclear roles, no access controls, manual workflows in small project teams
2.	Solution description	ServiceNow user/group/role management with ACLs and Flow Designer workflows
3.	Novelty	Custom ServiceNow implementation for small project teams
4.	Social Impact	Better collaboration, project success, team trust
5.	Scalability	Extends to larger teams with more roles and workflows