

Jose Avalos

Technical Support Analyst

Following in the words of Martin Luther King Jr. - "Life's most persistent and urgent question is, 'What are you doing for others?'"

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WORK EXPERIENCE

Technical Support Representative Trimble Transportation

08/2018 - 07/2021

Minnetonka

Trimble is connecting and simplifying the world's supply chain with transportation solutions.

Achievements/Tasks

- ELD Migration Project
- Troubleshooted outbound calls from all sorts of Customer on their ELD equipment
- Worked on casing loads and special project throughout the company

Technical Support Analyst Trimble TMW

07/2021 - Present

TMW Systems is a developer of enterprise management software for the surface transportation services industry

Achievements/Tasks

- Supported Company's IT, and admins with technical issue of our software.
- Documented and cased inbound and outbound calls and emails.
- Assisting the team.

EDUCATION

Coding Boot Camp University of Minnesota

06/2021 - Present

A.A. S Electronic Technology Hennepin Technical College

08/2016 - 06/2018

SKILLS

bilingual

Call Center Experience

CSS

HTML

JAVASCRIPT

PERSONAL PROJECTS

National Parks Searcher

- Allowing you to find National Parks within your state
- <https://cumar-khalif.github.io/U.S.-National-Parks/>

LANGUAGES

Spanish

Full Professional Proficiency

English

Native or Bilingual Proficiency

INTERESTS

Biking

Magic the Gathering

Cinema

Pump it up

Hispanic History

BLM