

Jack Biggs

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EDUCATION

Brigham Young University— Marriott School of Business
Business

Provo, Utah
Sep 2025 - Present

East High School
Highschool Diploma

Salt Lake City, Utah
Aug 2019 - Jun 2023

- 3.8/4.0
- AP Capstone Diploma Recipient (Awarded to top □21% of program participants) Achieved a college-level certification demonstrating expertise in advanced research, critical thinking, and collaborative problem-solving through a two-year, interdisciplinary project sequence.

EXPERIENCE

Level 9 Sports
Retail Salesman

Salt Lake City, Utah
Sep 2022 - Jul 2023

- Drove customer satisfaction and sales by providing in-depth, technical expertise on optimal ski/snowboard tuning, bike sizing, and equipment component selection.
- Managed daily store operations, including inventory stocking, visual merchandising, and point-of-sale transactions, ensuring a smooth and efficient shopping experience.
- Conducted hands-on demonstrations and fittings for a variety of products, including ski boots and bike helmets, ensuring customer safety and satisfaction.
- Maintained a deep knowledge of current industry trends and product specifications for leading ski, snowboard, and bike brands.

Gold Coast Skateboards
Manufacturing and Fulfillment

Salt Lake City, Utah
Jun 2021 - Mar 2022

- Maintained 100% quality control over custom builds, thorough assembling all longboards and skateboards with precise bearing installation, wheel seating, and torque-specific truck mounting.
- Executed daily order fulfillment for domestic and international shipments, optimizing packing methods to minimize shipping damage and cost.
- Collaborated with the retail team to manage and stage inventory, ensuring immediate availability of core components for high-demand builds.

LEADERSHIP & SERVICE

Sydney Australia Mission
Assistant to the Mission President

Sydney, New South Wales
Mar 2025 - Jul 2025

- Organized comprehensive logistical and operational support for over 200 young adult missionaries, encompassing housing assignments, vehicle fleet management (e.g., maintenance, allocation, and tracking), and real-time problem resolution.
- Served as a key liaison and direct report to the Mission President, providing timely reports and strategic problem-solving to ensure efficiency and safety of mission operations.

Sky Mountain Ranch
Ranch Counselor

Victor, Idaho
Jun 2022

- Counseled in organizing activities, teaching classes, daily cooking and cleaning, caring for animals and doing local service projects such as painting fences, removing trees, and making food packets for homeless children.

LANGUAGES

English (Native)
Mandarin Chinese (Proficient)