

# JEFF BIGLER

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<http://jeffbiglerportfolio.com/>

I am a certified web developer I have skills in HTML, CSS, and JavaScript as well as advanced JavaScript frameworks such as AngularJS and NodeJS. I have a knack for learning new technologies quickly. I am personable, passionate about design, and thrive in a team environment.

## SKILLS

User Experience • Node.js • HTML • CSS • JavaScript • Python  
• AngularJS • Agile • Scrum • Kanban • Github • Customer Service

## EDUCATION

<b>Bachelors of Arts: Digital Technology &amp; Cultures</b>	2017
<i>Seattle University</i>	Magna Cum Laude
<b>Web Development Certificate</b>	2016
<i>Seattle University</i>	
<b>Associates: Digital Filmmaking</b>	2013
<i>Art Institute of Seattle</i>	

## EXPERIENCE

<b>Northern Investors Company</b> <i>Shoreline, WA</i>	2012-2017
<ul style="list-style-type: none"><li>▪ Displayed courtesy and strong interpersonal skills with all customer interactions.</li><li>▪ Constantly improve customer satisfaction through expert resolution of conflict issues and concerns.</li><li>▪ Supported customers with billing and account issues.</li><li>▪ Managed weekly defaulted accounts to collect payments.</li><li>▪ Assisted management with monitoring daily company income.</li><li>▪ Communicated with insurance agents answering questions or making payments.</li></ul>	

## COMMUNITY EXPERIENCE

<b>Ladybug House</b> <i>Seattle, WA</i>	March 2017 – June 2017
<ul style="list-style-type: none"><li>▪ Provided a weekly check in with client to give status on project.</li><li>▪ Gave detailed analysis on accessibility of the Ladybug House website.</li><li>▪ Supplied suggestions on how to improve accessibility of the website.</li><li>▪ Discussed user experience improvements to be implemented.</li><li>▪ Communicated in person with client on status and improvements of their website.</li></ul>	