JEFF BIGLER

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I am a certified web developer I have skills in HTML, CSS, and JavaScript as well as advanced JavaScript frameworks such as Angualr.JS and Node.JS. I have a knack for learning new technologies quickly. I am personable, passionate about design, and thrive in a team environment.

SKILLS

User Experience • Node.js • HTML • CSS • JavaScript • Python • Angular.JS • Agile • Scrum • Kanban • Github • Customer Service

EDUCATION

Bachelors of Arts: Digital Technology & Cultures   2017
Seattle University

Web Development Certificate   2016
Seattle University

Associates: Digital Filmmaking   2013
Art Institute of Seattle

EXPERIENCE

Northern Investors Company *Shoreline, WA*   2012-2017

- Displayed courtesy and strong interpersonal skills with all customer interactions.
- Constantly improve customer satisfaction through expert resolution of conflict issues and concerns.
- Supported customers with billing and account issues.
- Managed weekly defaulted accounts to collect payments.
- Assisted management with monitoring daily company income.
- Communicated with insurance agents answering questions or making payments.

COMMUNITY EXPERIENCE

Ladybug House *Seattle, WA*   March 2017 – June 2017

- Provided a weekly check in with client to give status on project.
- Gave detailed analysis on accessibility of the Ladybug House website.
- Supplied suggestions on how to improve accessibility of the website.
- Discussed user experience improvements to be implemented.
- Communicated in person with client on status and improvements of their website.