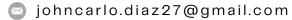
# JOHN CARLO DIAZ

## **SOFTWARE ENGINEER**

**Q** 09913985341

Paragon, Trece Martires, Cavite





## SKILLS

Programmer Proficient in programming languages: C# and Java Rate: Expert

Database Knowledge of databases: SQL and AWS Lightsail database Rate: Expert

IT Support Maintaining computer networks and providing technical support Rate: Expert

Front/Back-End Knowledgeable in front and back-end software and web Rate: Medium

development using C#, ASP.Net, and Javascript

## EDUCATIONS

#### **Bachelor of Science in Information Technology**

August 2019 - September 2023

STI College - Rosario

- Awarded in Code Fest Programming Competition 2022 Overall Champion
- Best in Thesis / Capstone Project (Programmer)

#### **General Academic Strand - Grade 12**

2018 - 2019

Tanza National Comprehensive Highschool

- Awarded as Mr. Personal Development
- · Worked as Personal Teacher's Assistant Encoder

## Science, Technology, Engineering, and Mathematics - Grade 11

2017 - 2018

AMA Computer College - East Rizal

· School's events graphic designer

## WORK IMMERSION

#### **Personal Teacher's Assistant**

2018

Tanza National Comprehensive Highschool

- Strong interpersonal skills and ability to work with diverse student populations
- Experience in classroom management and student support

## WORK EXPERIENCES

#### **EMR - Medical Doctor Support Staff**

April to August 2024

St. Luke's Medical Center - Quezon City

- Provided technical support and maintenance for Electronic Medical Records (EMR) systems, ensuring 99% system uptime and reliability.
- Assisted healthcare providers by troubleshooting EMR issues, leading to a 15% reduction in patient processing time...
- Generated and analyzed EMR reports to facilitate data-driven decision-making for clinical and administrative tasks.
- Ensured the accuracy and confidentiality of patient information, adhering to HIPAA regulations.

P.IMES Corp. - General Trias, Cavite

- Designed and deployed a customized Auditing System Portal, enhancing internal audit efficiency by 30%.
- Led both front-end and back-end development efforts, delivering a user-friendly and robust solution.
- Collaborated with cross-functional teams to gather requirements and translate them into functional specifications, ensuring client satisfaction.
- Provided ongoing support and maintenance for the portal, quickly addressing enhancement requests and bug fixes.

## **Internship - Software Developer (486 Hours)**

April to July 2023

Analog Devices Inc - General Trias, Cavite

- Developed an Automated SYL Calculator using C# .NET Framework, replacing a legacy system and reducing calculation errors by 25%.
- Assisted senior engineers with daily calculations for Final Test Products, improving operational efficiency.
- Conducted comprehensive testing, troubleshooting, and debugging of software applications, ensuring a 95% pass rate on deliverables.
- Documented software development processes, user manuals, and technical specifications to facilitate seamless knowledge transfer.

## Freelance Graphic Designer

2018 - 2019

AMA Computer College - East Rizal

- Collaborated with event planners to design and produce graphics for schoolwide events, including logos, banners, and social media content.
- Ensured all graphics adhered to brand guidelines, contributing to a consistent and professional visual identity for the school.
- Received positive feedback from faculty and students, leading to repeat design requests for future events.

## CERTIFICATES AND AWARDS

STI College - Rosario

September 2023

- Programming Competition Overall Champion
- Best in Thesis / Capstone Project Vapers Creed's Electronic Cigarette: Distributor's Inventory, Sales, Ordering and Management System - Written using C# Programming Language - (Programmer)
- SAP Business One SAP Advance (Implementation and Support)

## CHARACTER REFERENCES

Available upon Request