

Juan Camilo Morales Lopez

Computer Engineer

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Tunja, Boyacá, Colombia

<https://jcamilomorales19.github.io/Web/>



PROFESSIONAL PROFILE

I am a proactive, respectful, and adaptable leader, always eager to acquire new knowledge to face complex challenges with enthusiasm and dedication. I am committed to the pursuit of excellence, teamwork, and continuous improvement, ensuring high quality in every task.

I have certified knowledge in cybersecurity, information security, Fortinet, IT auditing, IT security risk management, and networking. My occupational interest lies in systems technical support, with the ability to perform preventive and corrective maintenance on equipment, assist in the installation and configuration of equipment, operating systems, programs, and applications, evaluate new applications before implementation, and diagnose hardware and software functionality. I also have occupational interest in IT security administration. My skills include programming languages such as Python and Java, SQL and MySQL databases, the Linux operating system, and development tools such as Apache.

WORK EXPERIENCE

Ene. 2025 - Ago. 2025

Bogota, Colombia

Technical Lead | Support and Service Management - Service Point S:A

Leadership and management of daily tasks for technical teams nationwide, ensuring operational efficiency.

Administration and configuration of Windows Server, Active Directory, and Group Policies.

Firewall configuration and management of IT infrastructure security.

Quality audits, customer experience (CX) metrics monitoring, and technical escalation to vendors.

Office 365 oversight, including account, permissions, and service management.

Ene. 2024 - Ene. 2025

Bogota, Colombia

Systems Technician - Service Point S.A

Diagnosis, repair, and replacement of hardware components in equipment from multiple brands.

Preventive maintenance, configuration of security systems, antivirus software, and regulatory compliance.

On-site and remote technical support for end users, with a focus on customer service.

Dic. 2020 - Currently

Tunja, Boyacá, Colombia, Colombia

Autonomous Software Development - Independent

Web and desktop application development, applying secure development best practices and fundamental cybersecurity concepts.

Management of relational databases (MySQL, PostgreSQL) and use of version control tools such as Git and GitHub.

Website development, business applications, and independent learning of new tools.

Dic. 2021 - Dic. 2022

Tunja, Boyacá, Colombia, Colombia

Systems Technician - Gasco Companies

I provided technical support to internal users on the use of computer equipment, applications, and systems.

I performed preventive and corrective maintenance on hardware (PCs, printers, routers) and software.

I administered and supported the local area network (LAN) and connectivity services to ensure the operational continuity of the offices.

I performed regular backups, guaranteeing data integrity and applying best practices in cybersecurity.

I trained employees on the use of digital tools and basic cybersecurity protocols.

FORMACIÓN

Ene. 2021 - Currently

Logroño, Spain

Computer Engineering

UNIR

Feb. 2024 - Feb. 2024

Bogota, Colombia

Authorized Technical Certificate

Lenovo

150-hour course

Introduction to Cybersecurity

Tunja, Boyacá, Colombia, Colombia Cisco
100-hour course

Sound the alarm: Detection and response

Tunja, Boyacá, Colombia, Colombia Cisco
70-hour course

Play it safe: They manage security risks

Tunja, Colombia Cisco
70-hour course

Cybersecurity Fundamentals

Tunja , Colombia Cisco
70-hour course

More courses completed

The website can be found at: <https://jcamilomorales19.github.io/Web/>

HABILIDADES

Python	● ● ● ● ●	Java	● ● ● ● ●	HTML/CSS	● ● ● ● ●
JavaScript	● ● ● ● ● ●	Linux	● ● ● ● ●	Windows Server	● ● ● ● ●
SQL/MySQL	● ● ● ● ● ●	Cybersecurity	● ● ● ● ●	Fortinet	● ● ● ● ○
Audit IT	● ● ● ● ●	Risk Management	● ● ● ● ○	Networks LAN/WAN	● ● ● ● ●
Leadership	● ● ● ● ● ●	Effective communication	● ● ● ● ●	critical thinking	● ● ● ● ●
Problem solving	● ● ● ● ● ○	Teamwork	● ● ● ● ○	Results-oriented	● ● ● ● ○
Adaptabilidad	● ● ● ● ○	Adaptability	● ● ● ● ●	Continuous learning	● ● ● ● ●
Decision Making	● ● ● ● ○				

IDIOMAS

English	● ● ● ○ ○	Portuguese	● ● ○ ○ ○	Italian	● ○ ○ ○ ○
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REFERENCIAS

José Armando Benavides Ceo - Articolor + 57 3107942201	Yesuara Noriega Coordinator - Service Point + 57 3043738491	Juan David Morales Master - Secretary of Bogota + 57 3143399906
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REDES

LinkedIn: <https://www.linkedin.com/in/camilo-morales-lopez/>

Website: <https://jcamilomorales19.github.io/Web/>

Github: <https://github.com/jcamilomorales19>