

# Juan Camilo Morales López

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**Subject:** Cover Letter – Information Technology / IT Support

Dear Hiring Manager,

I am writing to express my interest in opportunities related to Information Technology, IT Support, Systems Administration, or Junior Cybersecurity roles. I am currently a Computer Engineering student with hands-on experience in technical support, infrastructure management, team leadership, and software development, which has allowed me to build a well-rounded technical profile.

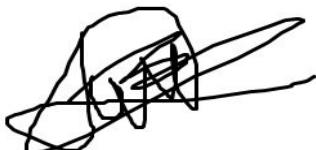
During my professional experience at Punto de Servicios S.A., I worked as a Technical Lead, where I was responsible for coordinating technical teams, administering Windows Server environments, Active Directory, and Group Policies, configuring firewalls, supervising Microsoft 365 services, and managing the resolution of complex technical incidents. This role strengthened my leadership, organization, and decision-making skills, always with a strong focus on service quality and continuous improvement.

Previously, I worked as a Systems Technician, where I developed solid skills in hardware diagnostics and repair, operating system installation and configuration, preventive maintenance, remote support, and basic network configuration. In parallel, I have worked as a freelance software developer, contributing to the development of web and desktop solutions for small businesses while applying good development practices and fundamental cybersecurity concepts.

I consider myself a responsible, proactive, and adaptable professional with a strong willingness to learn and collaborate. I am motivated by environments where I can continue strengthening my technical skills, contribute reliable solutions, and grow professionally alongside experienced teams.

Thank you for your time and consideration. I would welcome the opportunity to further discuss how my background and motivation can contribute to your organization.

Sincerely,



Juan Camilo Morales López