

Juan Camilo Morales Lopez

Computer Engineer

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<https://jcamilomorales19.github.io/Web/>



PROFESSIONAL PROFILE

I am a proactive, respectful, and adaptable leader, always eager to acquire new knowledge to face complex challenges with enthusiasm and dedication. I am committed to the pursuit of excellence, teamwork, and continuous improvement, ensuring high quality in every task.

I have certified knowledge in cybersecurity, information security, Fortinet, IT auditing, IT security risk management, and networking. My occupational interest lies in systems technical support, with the ability to perform preventive and corrective maintenance on equipment, assist in the installation and configuration of equipment, operating systems, programs, and applications, evaluate new applications before implementation, and diagnose hardware and software functionality. I also have occupational interest in IT security administration. My skills include programming languages such as Python and Java, SQL and MySQL databases, the Linux operating system, and development tools such as Apache.

WORK EXPERIENCE

Ene. 2025 - Ago. 2025 Bogota, Colombia	Technical Lead Support and Service Management - Service Point S:A Leadership and management of daily tasks for technical teams nationwide, ensuring operational efficiency. Administration and configuration of Windows Server, Active Directory, and Group Policies. Firewall configuration and management of IT infrastructure security. Quality audits, customer experience (CX) metrics monitoring, and technical escalation to vendors. Office 365 oversight, including account, permissions, and service management.
Ene. 2024 - Ene. 2025 Bogota, Colombia	Systems Technician - Service Point S.A Diagnosis, repair, and replacement of hardware components in equipment from multiple brands. Preventive maintenance, configuration of security systems, antivirus software, and regulatory compliance. On-site and remote technical support for end users, with a focus on customer service.
Dic. 2020 - Currently Tunja, Boyacá, Colombia, Colombia	Autonomous Software Development - Independent Web and desktop application development, applying secure development best practices and fundamental cybersecurity concepts. Management of relational databases (MySQL, PostgreSQL) and use of version control tools such as Git and GitHub. Website development, business applications, and independent learning of new tools.
Dic. 2021 - Dic. 2022 Tunja, Boyacá, Colombia, Colombia	Systems Technician - Gasco Companies I provided technical support to internal users on the use of computer equipment, applications, and systems. I performed preventive and corrective maintenance on hardware (PCs, printers, routers) and software. I administered and supported the local area network (LAN) and connectivity services to ensure the operational continuity of the offices. I performed regular backups, guaranteeing data integrity and applying best practices in cybersecurity. I trained employees on the use of digital tools and basic cybersecurity protocols.

FORMACIÓN

Ene. 2021 - Currently Logroño, Spain	Computer Engineering UNIR
Feb. 2024 - Feb. 2024 Bogota, Colombia	Authorized Technical Tertificate Lenovo 150-hour course Introduction to Cybersecurity

Tunja, Boyacá, Colombia, Colombia

Cisco

100-hour course

Sound the alarm: Detection and response

Tunja, Boyacá, Colombia, Colombia

Cisco

70-hour course

Tunja, Colombia

Cisco

70-hour course

Play it safe: They manage security risks

Tunja , Colombia

Cisco

70-hour course

Cybersecurity Fundamentals

More courses completed

The website can be found at: <https://jcamilomorales19.github.io/Web/>

HABILIDADES

Python

JavaScript

SQL/MySQL

Audit IT

Leadership

Problem solving

Adaptabilidad

Decision Making

Java

Linux

Cybersecurity

Risk Management

Effective communication

Teamwork

Adaptability

Continuous learning

HTML/CSS

Windows Server

Fortinet

Networks LAN/WAN

critical thinking

Results-oriented

IDIOMAS

English

Portuguese

Italian

REFERENCIAS

José Armando Benavides

Ceo - Articolor

+ 57 3107942201

Yesuara Noriega

Coordinator - Service Point

+ 57 3043738491

Juan David Morales

Master - Secretary of Bogota

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REDES

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Github: <https://github.com/jcamilomorales19>