Juan Camilo Morales Lopez

Computer Engineer

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Tunja, Boyacá, Colombia
https://jcamilomorales19.github.io/Web/

PROFESSIONAL PROFILE

I am a proactive, respectful, and adaptable leader, always eager to acquire new knowledge to face complex challenges with enthusiasm and dedication. I am committed to the pursuit of excellence, teamwork, and continuous improvement, ensuring high quality in every task.

I have certified knowledge in cybersecurity, information security, Fortinet, IT auditing, IT security risk management, and networking. My occupational interest lies in systems technical support, with the ability to perform preventive and corrective maintenance on equipment, assist in the installation and configuration of equipment, operating systems, programs, and applications, evaluate new applications before implementation, and diagnose hardware and software functionality. I also have occupational interest in IT security administration. My skills include programming languages such as Python and Java, SQL and MySQL databases, the Linux operating system, and development tools such as Apache.

WORK EXPERIENCE

Ene. 2025 - Ago. 2025
Bogota, Colombia

Technical Lead | Support and Service Management - Service Point S:A
Leadership and management of daily tasks for technical teams nationwide, ensuring operational efficiency.
Administration and configuration of Windows Server, Active Directory, and Group Policies.
Firewall configuration and management of IT infrastructure security.
Quality audits, customer experience (CX) metrics monitoring, and technical escalation to vendors.
Office 365 oversight, including account, permissions, and service management.

Ene. 2024 - Ene. 2025
Bogota, Colombia

Systems Technician - Service Point S.A
Diagnosis, repair, and replacement of hardware components in equipment from multiple brands.
Preventive maintenance, configuration of security systems, antivirus software, and regulatory compliance.
On-site and remote technical support for end users, with a focus on customer service.

Dic. 2020 - Currently
Tunja, Boyacá, Colombia, Colombia

Autonomous Software Development - Independent
Web and desktop application development, applying secure development best practices and fundamental cybersecurity concepts.
Management of relational databases (MySQL, PostgreSQL) and use of version control tools such as Git and GitHub.
Website development, business applications, and independent learning of new tools.

Dic. 2021 - Dic. 2022
Tunja, Boyacá, Colombia, Colombia

Systems Technician - Gasco Companies
I provided technical support to internal users on the use of computer equipment, applications, and systems.

I performed preventive and corrective maintenance on hardware (PCs, printers, routers) and software.
I administered and supported the local area network (LAN) and connectivity services to ensure the operational continuity of the offices.
I performed regular backups, guaranteeing data integrity and applying best practices in cybersecurity.
I trained employees on the use of digital tools and basic cybersecurity protocols.

FORMACIÓN

Ene. 2021 - Currently
Logroño, Spain

Computer Engineering
UNIR

Feb. 2024 - Feb. 2024
Bogota, Colombia

Authorized Technical Tertificate
Lenovo
150-hour course

Introduction to Cybersecurity

| Tunja, Boyacá, Colombia, Colombia | Cisco |
| | 100-hour course |

Sound the alarm: Detection and response

| Tunja, Boyacá, Colombia, Colombia | Cisco |
| | 70-hour course |

Play it safe: They manage security risks

| Tunja, Colombia | Cisco |
| | 70-hour course |

Cybersecurity Fundamentals

| Tunja , Colombia | Cisco |
| | 70-hour course |

More courses completed

The website can be found at: https://jcamilomorales19.github.io/Web/

HABILIDADES

Python ● ● ● ● ●	Java ● ● ● ● ●	HTML/CSS ● ● ● ● ●
JavaScript ● ● ● ● ●	Linux ● ● ● ● ●	Windows Server ● ● ● ● ●
SQL/MySQL ● ● ● ● ●	Cybersecurity ● ● ● ● ●	Fortinet ● ● ● ● ○
Audit IT ● ● ● ● ●	Risk Management ● ● ● ● ○	Networks LAN/WAN ● ● ● ● ●
Leadership ● ● ● ● ●	Effective communication ● ● ● ● ●	
Problem solving ● ● ● ● ○	Teamwork ● ● ● ● ○	critical thinking ● ● ● ● ●
Adaptabilidad ● ● ● ● ○	Adaptability ● ● ● ● ●	Results-oriented ● ● ● ● ○
Decision Making ● ● ● ● ○	Continuous learning ● ● ● ● ●	

IDIOMAS

English ● ● ● ○ ○	Portuguese ● ● ○ ○ ○	Italian ● ○ ○ ○ ○

REFERENCIAS

José Armando Benavides	Yesuara Noriega	Juan David Morales
Ceo - Articolor	**Coordinator** - Service Point	**Master** - Secretary of Bogota
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REDES

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Website: https://jcamilomorales19.github.io/Web/
Github: https://github.com/jcamilomorales19