



Julio César Yañez Mejía

JUNIOR WEB DEVELOPER

Personal Data

Lerma de Villada, Estado de
México
México
7221828896
jcesar206@hotmail.com - jcesary06@gmail.com

Links

Personal Web:
<https://jcesar206.github.io/myPersonalBlog/>
Github:
<https://github.com/JCesar206>
LinkedIn:
<https://www.linkedin.com/in/jcesar206>

Skills

HTML
CCS
JavaScript
React
Tailwind CSS
MySQL
Node.js
Vue
TypeScript
Azure
Git
Github

Languages

Spanish (Native)

English (B2)

Profile

Web developer with experience creating optimized and accessible websites and applications. Specialized in **HTML, CSS, JavaScript** and frameworks such as **React, Vue and TypeScript**, with knowledge of **UX/UI, backend** design using technologies such as **Node.js, MySQL, Azure Cloud** and responsive design. Looking for opportunities with companies that value innovation and the development of efficient digital solutions.

Professional Summary

Web developer freelance, Freelance, Lerma de Villada

MAR 2025 — PRESENTE

Deploy a fully functional RESTful app.
Development of functional and intuitive websites and web applications.
Complete website design, creation, and maintenance.
Implementation of intuitive and visually appealing interfaces.
Front-end and back-end development with multiple tools.
Cloud management.

Customer Service Specialist, Afore XXI Banorte SA de CV, San Mateo Atenco

NOV 2024 — FEB 2025

I worked as part of a team to achieve the company's goals.
I guided customers through the acquisition of services.
I efficiently resolved problems.
I contributed ideas to increase the number of positive customer ratings for the service and attention received.

Customer Service Specialist, Seguros Inbursa SA de CV, Toluca

MAYO 2024 — JUL 2024

Assisted customers with company services.
Managed communications and coordinated tasks to meet deadlines.
Resolved incidents and improved service efficiency.
Provided ideas for improvements to services provided to customers, consistently exceeding their expectations.

Customer Service Specialist, Atento SA de CV, Toluca

OCT 2023 — ABR 2024

I managed client portfolios and generated strong customer relationships.
I contacted clients to offer them products and services.
I fostered teamwork and maintained service quality, exceeding the expectations of internal and external customers.

Team Supervisor, CitiBanamex SA de CV, Metepec

JUL 2017 — AGO 2023

Supervised a team of 20 employees.

Directed and planned the team's activities.
Maintained the client base and achieved company objectives.
Ensured compliance with protocols.

Efficiently managed the use of resources for the team under my supervision.

Junio Account Execute, HSBC SA de CV, Cuajimalpa de Morelos CDMX

ENE 2012 — ENE 2017

Supervised a team of 4 employees.

Directed the team's activities and ensured the achievement of objectives.

Maintained the client base and met company standards.

Managed the growth of employees under my charge, encouraging their professional development under high quality standards.

Education

**Bachelor's Degree in Administrative Informatics Computer Science,
Universidad Insurgentes., Naucalpan, Estado de México.**

SEP 2007 — SEP 2010

Bachelor's Degree in Administrative Informatics.

**Technical High School Certificate in Informatics Computing, CONALEP
Santa Fe., Cuajimalpa de Morelos CDMX.**

SEP 2000 — SEP 2003

Technical High School Certificate in Informatics.