

JUSTIN CHAPMAN

Passionate Full Stack Developer, motivated by complex problem solving and creatively simple solutions. Bringing forth expertise in planning, installation, testing and maintenance of web systems.

PROJECTS

MyCoin

- A cryptocurrency price alert app that shows real-time, searchable cryptocurrency data.

<https://my-coin-v1.herokuapp.com>

React, Javascript, MongoDB, JWT, BCrypt, Websocket/API

Table Time

- A restaurant finder app that uses the Yelp API to populate a list of restaurants in any given area and book a table.

Python, Django, PostgreSQL, Materialize

Shift + Click

- A scheduling system to be used in the service industry to add employees and create schedules.

Javascript, Node.JS, Express, MongoDB

EXPERIENCE

General Assembly, Toronto — Teaching Assistant

Mar 2022 - Present

- Support students through code reviews, debugging, and answering questions to meet learning objectives.
- Organize and facilitate weekly sessions for students - reviewing topics and general Q&A
- Demonstrate fundamental understanding of material by grading deliverables.

L'Oréal Canada, Toronto — Flagship Retail Operations Manager

Oct 2020 - Oct 2021

- Worked alongside Digital Services team and Chief Digital Officer to implement website rollout of appointment scheduling system for online and in store customers.
- Found operational gaps at store level and created tools launched nationwide to support scheduling/guidelines/best practices, leading to a reduction of 8% in overall labour cost.

L'Occitane En Provence, Toronto — Flagship General Manager

Mar 2019 - Aug 2020

- Empowered management team and associate team through means of coaching and development to exceed LY sales, ending with increase of 5%.
- Developed leadership training program that enhanced leadership capabilities of Store Manager and Assistant Manager, leading to a 40% reduction in staff turnover.

Starbucks, Toronto — Retail Operations Manager

Nov 2017 - Mar 2019

- Devised, deployed and monitored processes to boost long-term business success and increase profit levels of 9% annually.
- Created and executed action plan to improve overall customer experience, bringing store to rank #1 in overall district.

Toronto, ON

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EDUCATION

University of Toronto, Toronto

— Agile Project Management

Certificate - March 2022

General Assembly, Toronto —

Software Engineering

Diploma - January 2022

SKILLS

Express

Node.JS

Javascript

jQuery

Python

React

Socket.IO

HTML & CSS

Django

Django REST Framework

MongoDB

SQL Databases

Sass

Figma

