![SoftSolution logo] SoftSolution	**PROJECT GHARTER**	01/11	**TAP-241-00-SS**

Project	ChicoWeb – Development of a web-based software system for online ordering of Tio Chico's pizzeria.
Justification	A contract with Tio Chico has been closed at a fixed price of $ 29.000,00 for the project. Within this price, we are expecting a profit of $ 10,000.00. In addition, the project will create the opportunity to sell the system to other pizzerias in the future.
Objective	Develop a web-based system for Tio Chico's pizzeria that allows to order pizzas online by browsing the menu of the pizzeria. The system should allow customers to register as well as to submit orders. Customer should be able to make payments via credit card or in cash during delivery. It will also be implemented a management module to be accessed by the pizzeria's owner and employees. This module will track sales (e.g., most frequently sold pizzas).
Expected results	▪ Executable of the web system. ▪ 2 employees of the pizzeria trained in the system usage.
Assumptions and restrictions	▪ The company SoftSolution has the complete infra-structure required for the execution of the project already in place. ▪ All infra-structure required for the installation and operation of the new web system will be provided by the pizzeria, including two computers and a web server. ▪ The project should be completed on January 1, day of the annual anniversary party of the pizzeria. ▪ The cost of the project is limited to $ 19,000.00.
Budget	The budget of the project is estimated in $ 14.000,00.
Schedule	Start date 01/12 -- End date 30/12 Milestones • Release of version 1.0 of the system on 23/12 • System installed on 24/12 • Training on 26/12
Success criteria	The web system version 1.0 completed, installed and tested (no critical errors remaining) with a total cost of no more than $ 19,000.00.
Stakeholders	Sponsor	Tio Chico	*Tio Chico*
	Project manager	Leonardo	*Leonardo*