Joshua Cooley

Web Developer

Contact

517-610-9922

jcool2939@gmail.com

My Portfolio

LinkedIn

GitHub

Education

Certificate of completion

Full Stack Web Developer Bootcamp

Michigan State University

Completed April 2023

Associate of Art

Jackson Community College

Completed May 2007

Professional Skills

- Javascript
- HTML
- CSS
- ReactJs
- NodeJs
- ExpressJs
- GIT
- Jest

Kroger   8/17- 10/19, Current

Cashier/Grocery, Kroger

- o Team lead responsible for daily front end closure and financial closeout
- o Experienced in front and and back end operations
- o Adaptable team player experienced in the whole house
- o fast learner able to quickly move departments as necessary
- o Provided customer expert customer support

Sweet Encounters Bakery 11/021 –6/22

Customer Service Manager,

- o Implemented square POS for our first store front
- o Ran all IT troubleshooting
- o Fast learner adapting quickly to food service industry best practices
- o Managed online and in person special orders including communicating requests to decorators
- o managed social media

PepsiCo   08/19 – 12/21

Merchandiser

- o Filled Shelves and Displays across the Lansing area
- o Received and sorted orders using proprietary software for inventory management
- o Maintained relationships with 10 client stores
- o Performed Plan-o-gram resets as required by client stores

Williams' Autoworld   12/12 – 4/15

Service Advisor

- o Provided expert communication and simple troubleshooting regarding auto repairs
- o Lead on warranty repair claims through legacy warranty software system with a 17% increase in first request success rates
- o Consistently met my monthly quota of upselling on maintenance packages
- o Communication of technical aspects of multiple car lines to high end customers and match with vehicle maintenance and repair needs