

Joshua Cooley

Web Developer

Contact

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[My Portfolio](#)

[LinkedIn](#)

[GitHub](#)

Education

Certificate of completion

Full Stack Web Developer Bootcamp

Michigan State University

Completed April 2023

Associate of Art

Jackson Community College

Completed May 2007

Professional Skills

- Javascript
- HTML
- CSS
- ReactJs
- NodeJs
- ExpressJs
- GIT
- Jest

Kroger **8/17- 10/19, Current**

Cashier/Grocery, Kroger

- o Team lead responsible for daily front end closure and financial closeout
- o Experienced in front and back end operations
- o Adaptable team player experienced in the whole house
- o fast learner able to quickly move departments as necessary
- o Provided customer expert customer support

Sweet Encounters Bakery **11/021 –6/22**

Customer Service Manager,

- o Implemented square POS for our first store front
- o Ran all IT troubleshooting
- o Fast learner adapting quickly to food service industry best practices
- o Managed online and in person special orders including communicating requests to decorators
- o managed social media

PepsiCo **08/19 – 12/21**

Merchandiser

- o Filled Shelves and Displays across the Lansing area
- o Received and sorted orders using proprietary software for inventory management
- o Maintained relationships with 10 client stores
- o Performed Plan-o-gram resets as required by client stores

Williams' Autoworld **12/12 – 4/15**

Service Advisor

- o Provided expert communication and simple troubleshooting regarding auto repairs
- o Lead on warranty repair claims through legacy warranty software system with a 17% increase in first request success rates
- o Consistently met my monthly quota of upselling on maintenance packages
- o Communication of technical aspects of multiple car lines to high end customers and match with vehicle maintenance and repair needs