JOSHUA LEACH

SHELBY TOWNSHIP, MI

CONTACT

(586) 219-5875 JDLEACH@OUTLOOK.COM

TECHNICAL SKILLS

- HTML/CSS/JavaScript
- Bootstrap, Semantic UI
- jQuery
- ExpressJS, NodeJS, MongoDB, MySQL, PassportJS
- RESTful Routing
- Kotlin
- Java
- C#
- Android Jetpack
- Android Studio
- Unity Game Engine

INTERPERSONAL SKILLS

- Alpha testing of upcoming software releases
- Troubleshooting software and people issues over phone and in person
- Coaching new hires in a "nest" environment

EXPERIENCE

NOC ANALYST

SOLERA HOLDINGS | APRIL 2019 - FEB 2020

- Monitor and resolve server side issues
- Coordinate and manage company wide triage in response to service interruptions
- Facilitate collaboration between integral teams to ensure efficent and consistent processes

TECHNICAL SUPPORT REPRESENTATIVE

AUDATEX US | OCT 2017 - APR 2019

- Troubleshoot issues for multiple applications on an array of devices
- Member of the Alpha Testing team, testing upcoming application releases
- Mentor new team members to foster effective troubleshooting and communication skills

ANDROID DEVELOPER

INDEPENDENT | 4 YEARS EXPERIENCE

- Experience creating Android Applications using Kotlin and Java
- TDD using unit tests
- Experience using GitHub for Version Control

APPLICATIONS

PAY CHECK

ANDROID APPLICATION

- Google Play Store Listing: https://play.google.com/store/apps/details? id=com.cusyas.android.paycheck
- Written in Kotlin
- Uses Navigation from Android Jetpack
- Uses Room from Android Jetpack
- Uses WorkManager to handle notifications

EDUCATION/CERTIFICATION

ASSOCIATE'S OF SCIENCE, GENERAL STUDIES
MACOMB COMMUNITY COLLEGE | GRADUATED DEC 2019

THE WEB DEVELOPER BOOTCAMP
COLT STEELE / UDEMY | CERTIFIED AUG 2020