# John Tweddle

Adept at using Cloud services and applying DevOps principles. I enjoy tackling challenges and driving business success with a good foundation in solutions architecture. I excel at communication and working collaboratively with teams.

Please feel free to visit my Online CV @ <a href="https://johntweddle.net">https://johntweddle.net</a>

#### **EXPERIENCE**

# **Openreach (BT)** — Advanced Engineer

2017 - PRESENT

Operating both independently and in teams to plan, commission, repair, and maintain the Openreach Fiber and Telecommunications networks.

Lead "Brickwall-case" handler, focusing largely on the business and corporate sectors.

Working on networks for the BBC, Jaguar-LandRover, the Ministry of Defence, the US Air Force, and the estates of some influential people.

## **Shell Energy** — Broadband Specialist

2015 - 2017

Headhunted by Shell to join their new team as a specialist when a pilot campaign I was spearheading for them became successful.

Investigating unresolved technical issues and working with stakeholders to resolve long-standing faults.

Collaborating with sales teams to help grow the company's new product.

## **Sitel** — Campaign Supervisor

2013 - 2015

Assisting sales and technical advisers with tricky queries as well as training new staff.

Responsible for day-to-day reports and supervision of the support center.

Selected to spearhead a small Broadband pilot campaign for one of our largest stakeholders.

Additional employment history available upon request.

### **EDUCATION**

BTEC - Person - 2019

Solutions Architect Associate - AWS -2024

## **CONTACT ME**

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## **CORE COMPETENCIES**

- Cloud Engineering
- DevOps
- AWS
- Cloud Migration
- Agile Methodologies
- Continuous Delivery
- Serverless
- Problem-Solving
- Team Collaboration

## **SKILLS**

- Thorough
  Documentation
- Containerization
- Infrastructure as Code
- Programming ( js/ts, py, html, css, yaml, react )
- Automation and Scripting
- CI/CD Pipelines
- Identity and Access Management
- Cybersecurity Awareness
- Monitoring and Logging