



## Josh Dbluehosh

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### Profile

Highly motivated individual seeking a challenging and rewarding position to utilize and improve my skills while helping the company progress.

### Experience

#### **LIGHTING CONTROLS SPECIALIST, PERFORMANCE LIGHTING SYSTEMS; IRVINE, CA – 2015-2018**

- Oversaw lighting controls programming on many large scale projects for high end clients such as Google, Sony, SnapChat, and Facebook.
- Met with contractors prior to product installation to provide information on proper methods and documentation practices.
- Worked with contractors onsite during installation to provide troubleshooting techniques and ensure system stability and functionality.
- Carried out startup programming services for various systems including nLight, LC&D, and Fresco.
- Provided clients with onsite post sales support to adjust, customize, and troubleshoot lighting system programming.

#### **TECHNICAL ANALYST, OPENTEXT; TUCSON, AZ – 2014-2015**

- Provided professional technical support for the enterprise FolP software RightFax via RDP and Voice Calls.
- Worked with various telephony systems, databases, and 3<sup>rd</sup> party software, such as EPIC, that integrated with RightFax.
- Recorded extensive notes on all troubleshooting steps and wrote articles to document findings for future use.

#### **SERVER, SUSHI GARDEN; TUCSON, AZ – 2014-2015**

- Politely took customers orders and entered them into the system.
- Attempted to build rapport with customers to enhance eating experience and encourage return visits.
- Bussed tables, ran food, and cleaned restaurant.
- Processed customers payments.

**SALES SPECIALIST, OFFICE MAX; TUCSON, AZ – 2013-2014**

- Specialized in customer service and sales, provided key information about products and available protection plans.
- Tech expert at "ctrlcenter," diagnosed issues and fixed customers computers on a daily basis.
- Key carrier, primarily closing manager. Responsible for counting cash drawers, bank deposit, closing store, etc.

**TUTOR, SOUTH STUDENT LEARNING CENTER; FLAGSTAFF, AZ – 2009-2012**

- Held one on one tutoring sessions with a multitude of students from different backgrounds.
- Thoroughly reviewed course materials with students to build a lasting understanding.
- Patiently listened to student questions and assisted them in a polite, professional manner.

## Education

Northern Arizona University, Flagstaff, AZ – B.S. Electronic Media and Film, 2012

- Minor in Business - Emphasis on Computer Information Systems
  - Dean's List Fall 2007, Fall 2008, and Spring 2011.

## Skills

- Operating systems knowledge of Mac OS, Windows, Windows Server, and Linux.
- Proficiency in Microsoft Word, PowerPoint, Excel, Access, OneNote, Outlook, and Exchange.
- Programming experience in C#, C++, JavaScript, Swift, Ruby, CSS, XML and HTML.
- Experience creating and managing databases using SQL.
- Extensive editing experience using Final Cut Pro.

## Extracurricular Activities and Community Involvement

- Tau Kappa Epsilon Social Fraternity Founding Father, Epsilon Rho Chapter at Northern Arizona University.
- Relay for Life Volunteer Participant 2009 - 2011.
- Children's Hospital of Orange County Walk Participant 2009 - 2010.