# Jonathan Dikteruk

(DIK – ter – OOK)

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## I provide technical solutions resolving your business challenges

## Technical Skills:

**Languages:** C#, ASP.NET, API/MVC Development, HTTP Methods, VBA, Batch, Python
**CI/CD:** Agile, Scrum, Git
**Testing Tools:** Unit Testing
**Database:** Oracle, MySQL, Microsoft SQL Server, PostgreSQL, MongoDB, IBM DB2
**Web Technologies:** HTML, CSS, JS, APIs, Bootstrap, SASS

## Non-Technical Skills:

**Communication:** Effectiveness with Technical & Non-Technical Audiences
**Knowledge:** Passion for Learning & Sharing of Information
**Teamwork:** Team Success / Individual failure, Promotes Accountability
**Resolve:** Logical Problem-Solving & Critical Thinking, Conflict Resolution, Adaptable

## Experience:

Bloomerang – Indianapolis, IN
**Data Migration Specialist**, *2021 – Current*
SaaS for non-profits focusing on donor management & retention.
As a DMS, managed data validation & mapping to target fields
*2022 Founding Member*: Mentorship Committee – New hire OTJ trainer; design & publish standardized training process & materials
*2022 Member*: Implementation Standardization project


Eleven Fifty Academy – Indianapolis, IN
**Student**, *2020-2021*
24-week immersive learning program for Software Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training
*Received special recognition for work on team programming project*

Indiana Auditor of State – Indianapolis, IN
**Data Center Manager**, *2019 – 2020*
Managed team of 6, responsible for seamless delivery of Indiana payroll, child support/entitlement payments, and State vendor payments.
*Recognized for reducing processing errors, fostering accountability, and improving audit tools.*
**Application Analyst**, *2018 – 2020*
Analyze, enhance, suggest improvements for financial software processing
*Acknowledge for saving 22 man-hours per month by automating ETRC processing.*


Freedom Mortgage – Fishers, IN
**Business Analyst: Commissions**, *2017 - 2018*
Mortgage Loan Servicer
Analyze business processes, develop & implement solutions to improve processes and reduce calculation errors
*Reduced bi-weekly commission audit time by 60%*


Anthem – Indianapolis, IN
**Financial Operations Specialist**, *2013 – 2016*
Insurance Provider
Analysis of all aspects related to finance and broker commission payments from multiple data sources across various business lines and regions
*Successfully reduced ticket wait times & corrective adjustments resulting in overall broker satisfaction*

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## Education:

Eleven Fifty Academy, 2020 - 2021
**Full Stack Software Development Certification**

DeVry University, 2010 – 2013
**Completed 83 hours towards Bachelor**

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## Personality Assessments

### Plum:

https://secure.plum.io/en/p/TEJm1vzdvTiA9V35v05pYw

### Strengths Based Resilience:

https://strengthsbasedresilience.com/assessments/feedback/RzJL8BGJbr