

## Business Class Customer Service Order

Account Executive: Dawan Jones  
 Phone: 1.866.967.7510 X 1722706 ext:  
 Cell Phone:  
 Fax: 1-704-945-5278  
 Email: dawan.jones@twcable.com

**Order # 3662059**

<b>Business Name</b> SYNHAK			<b>Customer Type:</b>		
<b>Federal Tax ID</b> *****1370			<b>Tax Exempt Status</b>		
<b>Billing Address</b> 21 West North St. Akron OH 44304			<b>Account Number</b>		
<b>Billing Contact</b> Trever Fischer		<b>Billing Contact Phone</b> (440) 858-3382		<b>Billing Contact Email Address</b> wm161@wm161.net	
<b>Authorized Contact</b> Chris Egeland			<b>Authorized Contact Email Address</b>		
<b>Technical Contact</b>			<b>Technical Contact Email Address</b>		

<b>Internet and Video Order Information For</b> 21 W North St Akron OH 44304	
<b>Service Type</b>	<b>Customer Requested Due Date</b>
High Speed Internet (HSD)	

<b>Internet and Video Order Information For</b> 48 S Summit St Akron OH 44308	
<b>Service Type</b>	<b>Customer Requested Due Date</b>
High Speed Internet (HSD)	
High Speed Internet (HSD)	

One Time fees At 48 S Summit St , Akron OH 44308			
Description	Quantity	Sales Price	Total
Installation Charge - TWCBC HSD Service	1	\$125.00	\$125.00
<b>Total</b>			<b>\$125.00</b>
*Prices do not include taxes and fees.			

**Torrie Fischer**  
 eSigned 2014-01-23 09:16PM EST  
 wm161@wm161.net  
 SYNHAK, Inc  
 Champion

**Dawan Jones**  
 eSigned 2014-01-24 12:04PM EST  
 dawan.jones@twcable.com  
 Time Warner Cable Business Class  
 Account Manager

**New and Revised Services and Monthly Charges for products being Moved To** 48 S Summit St , Akron OH 44308

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Broadband HSD 7M x 768K-1 Yr Discount	1	(\$10.00)	(\$10.00)	
Broadband High Speed Data - 7M x 768K	1	\$99.99	\$99.99	
<b>*Total</b>			<b>\$89.99</b>	

\*Prices do not include taxes and fees.

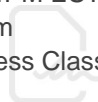
**Torrie Fischer**

eSigned 2014-01-23 09:16PM EST  
wm161@wm161.net  
SYNHAK, Inc  
Champion



**Dawan Jones**

eSigned 2014-01-24 12:04PM EST  
dawan.jones@twcable.com  
Time Warner Cable Business Class  
Account Manager



**Special Terms**

The services, products, prices and terms identified on this Service Order constitute Time Warner Cable's offer to provide such services on such terms. Until Customer has accepted this offer by signing as appropriate below, Time Warner Cable reserves the right to rescind this offer at any time, at its sole discretion.

The Agreement shall be renewable for successive terms unless at least thirty (30) days prior to the expiration of the then-current term, either party notifies the other party of such party's intent not to renew this Agreement. Agreement term and corresponding monthly billing will commence on actual service installation date. Cable television and Work-at-home services are subject to annual price change.

**Electronic Signature Disclosure**

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

---

**Authorized Signature for Time Warner Cable**

---

**Authorized Signature for Customer**

---

**Printed Name and Title**

---

**Printed Name and Title**

---

**Date Signed**

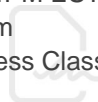
---

**Date Signed****Torrie Fischer**

eSigned 2014-01-23 09:16PM EST  
wm161@wm161.net  
SYNHAK, Inc  
Champion

**Dawan Jones**

eSigned 2014-01-24 12:04PM EST  
dawan.jones@twcable.com  
Time Warner Cable Business Class  
Account Manager





## Service Agreement

This Time Warner Cable Business Class Service Agreement ("**Service Agreement**") in addition to the Time Warner Cable Business Class Terms and Conditions ("**Terms and Conditions**") and any Time Warner Cable Business Class Service Orders (each, a "**Service Order**"), constitute the **Master Agreement** by and between customer identified below ("**Customer**") and Time Warner Cable ("**TWC**" or "**Operator**") and is effective as of the date last signed below.

### Time Warner Cable Information

Time Warner Cable Inc.

Street:

Contact: Dawan Jones

City:

Telephone: 1.866.967.7510 X 17

State:

Facsimile: 1-704-945-5278 ext:

Zip Code:

### Customer Information

Customer Name (Exact Legal Name):

SYNHAK

Federal ID No:

\*\*\*\*\*1370

Billing Address:

21 West North St.

Suite:

City:

Akron

State:

OH

Zip Code:

44304

Billing Contact Name:

Trever Fischer

Phone:

(440) 858-3382

E-mail:

wm161@wm161.net

Authorized Contact Name:

Chris Egeland

Phone:

(440) 476-9066

E-mail:

### Agreement

THIS SERVICE AGREEMENT HEREBY INCORPORATES BY REFERENCE THE TERMS AND CONDITIONS (AVAILABLE AT [WWW.TWBCB.COM/LEGAL](http://WWW.TWBCB.COM/LEGAL)), A COPY OF WHICH WILL BE PROVIDED TO CUSTOMER UPON REQUEST. BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS AND CONDITIONS, INCLUDING SECTION 21 THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE DISPUTES RELATING TO THE TIME WARNER CABLE BUSINESS CLASS SERVICES AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

### Electronic Signature Disclosure

Authorized Signature for Time Warner Cable Inc.	Authorized Signature for Customer
By: <u>Dawan Jones</u> <small>Dawan Jones (Jan 24, 2014)</small>	By: <u>Torrie Fischer</u> <small>Torrie Fischer (Jan 23, 2014)</small>
Name (printed): Dawan Jones	Name (printed): Torrie Fischer
Title: Account Manager	Title: Champion
Date: Jan 24, 2014	Date: Jan 23, 2014

**Torrie Fischer**

eSigned 2014-01-23 09:16PM EST

wm161@wm161.net

SYNHAK, Inc

Champion

**Dawan Jones**

eSigned 2014-01-24 12:04PM EST

dawan.jones@twcable.com

Time Warner Cable Business Class

Account Manager

**Signature:** Torrie Fischer  
Torrie Fischer (Jan 23, 2014)

**Email:** wm161@wm161.net

**Title:** Champion

**Company:** SYNHAK, Inc

**Signature:** Dawan Jones  
Dawan Jones (Jan 24, 2014)

**Email:** dawan.jones@twcable.com

**Title:** Account Manager

**Company:** Time Warner Cable Business Class

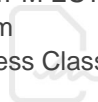
**Torrie Fischer**

eSigned 2014-01-23 09:16PM EST  
wm161@wm161.net  
SYNHAK, Inc  
Champion



**Dawan Jones**

eSigned 2014-01-24 12:04PM EST  
dawan.jones@twcable.com  
Time Warner Cable Business Class  
Account Manager













# SYNHAK - move

EchoSign Document History

January 24, 2014

Created:	January 23, 2014
By:	Dawan Jones (dawan.jones@twcable.com)
Status:	SIGNED
Transaction ID:	X4VZSJ6V3H7Z4R

## “SYNHAK - move” History

-  Document created by Dawan Jones (dawan.jones@twcable.com)  
January 23, 2014 - 4:53 PM EST - IP address: 70.61.50.68
-  Document emailed to Torrie Fischer (wm161@wm161.net) for signature  
January 23, 2014 - 4:53 PM EST
-  Document viewed by Torrie Fischer (wm161@wm161.net)  
January 23, 2014 - 6:30 PM EST - IP address: 23.113.238.66
-  Document viewed by Torrie Fischer (wm161@wm161.net)  
January 23, 2014 - 6:30 PM EST - IP address: 23.113.238.66
-  Document signing delegated to treasurer@synhak.org by wm161@wm161.net  
January 23, 2014 - 6:30 PM EST - IP address: 23.113.238.66
-  Document emailed to treasurer@synhak.org for signature  
January 23, 2014 - 6:30 PM EST
-  Document esigned by Torrie Fischer (wm161@wm161.net)  
Signature Date: January 23, 2014 - 9:16 PM EST - Time Source: server - IP address: 23.113.238.66
-  Document emailed to Dawan Jones (dawan.jones@twcable.com) for signature  
January 23, 2014 - 9:16 PM EST
-  Document esigned by Dawan Jones (dawan.jones@twcable.com)  
Signature Date: January 24, 2014 - 12:04 PM EST - Time Source: server - IP address: 70.61.50.68
-  Signed document emailed to Dawan Jones (dawan.jones@twcable.com), Torrie Fischer (wm161@wm161.net) and treasurer@synhak.org  
January 24, 2014 - 12:04 PM EST