

Business Class Customer Service Order

Account Executive: Kenneth Gray
 Phone: (866) 967-7510 ext:1724252
 Cell Phone:
 Fax: 704-945-5151
 Email: kenneth.gray@twcable.com

Business Name SYNHAK			Customer Type:		
Federal Tax ID *****1370			Tax Exempt Status		
Billing Address 21 West North St. Akron OH 44304			Account Number		
Billing Contact Trever Fischer		Billing Contact Phone (440) 858-3382		Billing Contact Email Address wm161@wm161.net	
Authorized Contact			Authorized Contact Email Address		
Authorized Contact Phone Trever Fischer			Authorized Contact Email Address wm161@wm161.net		
Technical Contact			Technical Contact Email Address		
Technical Contact Phone			Technical Contact Email Address		

Internet and Video Order Information For 21 W North St Akron OH 44304	
Service Type	Customer Requested Due Date
High Speed Internet (HSD)	

New and Revised Services and Monthly Charges At 21 W North St , Akron OH 44304				
Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Broadband HSD - 7M x 768K - 1Yr	1	\$89.99	\$89.99	12 Months
*Total			\$89.99	
*Prices do not include taxes and fees.				

One Time fees At 21 W North St , Akron OH 44304			
Description	Quantity	Sales Price	Total
Installation Charge - TWCBC HSD Service	1	\$125.00	\$125.00
Total			\$125.00
*Prices do not include taxes and fees.			

Trever Fischer
 e-Signed 2012-12-14 05:16PM EST
 wm161@wm161.net
 SYNHAK, Inc.
 Champion

Kenneth Gray
 e-Signed 2012-12-14 05:37PM EST
 kenneth.gray@twcable.com
 Time Warner Cable Business Class
 Account Consultant

Special Terms

The services, products, prices and terms identified on this Service Order constitute Time Warner Cable's offer to provide such services on such terms. Until Customer has accepted this offer by signing as appropriate below, Time Warner Cable reserves the right to rescind this offer at any time, at its sole discretion.

The Agreement shall be renewable for successive terms unless at least thirty (30) days prior to the expiration of the then-current term, either party notifies the other party of such party's intent not to renew this Agreement. Agreement term and corresponding monthly billing will commence on actual service installation date. Cable television and Work-at-home services are subject to annual price change.

Electronic Signature Disclosure

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Authorized Signature for Time Warner Cable

Authorized Signature for Customer

Printed Name and Title

Printed Name and Title

Date Signed

Date Signed**Trever Fischer**

e-Signed 2012-12-14 05:16PM EST
wm161@wm161.net
SYNHAK, Inc.
Champion

Kenneth Gray

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Time Warner Cable Business Class
Account Consultant



Service Agreement

This Time Warner Cable Business Class Service Agreement ("**Service Agreement**") in addition to the Time Warner Cable Business Class Terms and Conditions ("**Terms and Conditions**") and any Time Warner Cable Business Class Service Orders (each, a "**Service Order**"), constitute the **Master Agreement** by and between customer identified below ("**Customer**") and Time Warner Cable ("**TWC**" or "**Operator**") and is effective as of the date last signed below.

Time Warner Cable Information

Time Warner Cable Inc.

Street:

Contact: Kenneth Gray

City:

Telephone: (866) 967-7510

1724252

State:

Facsimile: 704-945-5151

ext:

Zip Code:

Customer Information

Customer Name (Exact Legal Name):

SYNHAK

Federal ID No:

*****1370

Billing Address:

21 West North St.

Suite:

City:

Akron

State:

OH

Zip Code:

44304

Billing Contact Name:

Trever Fischer

Phone:

(440) 858-3382

E-mail:

wm161@wm161.net

Authorized Contact Name:

Trever Fischer

Phone:

(440) 858-3382

E-mail:


wm161@wm161.net

Agreement

THIS SERVICE AGREEMENT HEREBY INCORPORATES BY REFERENCE THE TERMS AND CONDITIONS (AVAILABLE AT WWW.TWCBC.COM/LEGAL), A COPY OF WHICH WILL BE PROVIDED TO CUSTOMER UPON REQUEST. BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS AND CONDITIONS, INCLUDING SECTION 21 THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE DISPUTES RELATING TO THE TIME WARNER CABLE BUSINESS CLASS SERVICES AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Electronic Signature Disclosure

Authorized Signature for Time Warner Cable Inc.	Authorized Signature for Customer
By:	By:  Trevier Fischer (Dec 14, 2012)
Name (printed):	Name (printed):
Title:	Title: Champion
Date:	Date: Dec 14, 2012

Trever Fischer

e-Signed 2012-12-14 05:16PM EST

wm161@wm161.net

SYNHAK, Inc.

Champion

Kenneth Gray

e-Signed 2012-12-14 05:37PM EST

kenneth.gray@twcable.com

Time Warner Cable Business Class

Account Consultant

Signature: 
Trever Fischer (Dec 14, 2012)

Email: wm161@wm161.net

Title: Champion

Company: SYNHAK, Inc.

Signature: 
Kenneth Gray (Dec 14, 2012)

Email: kenneth.gray@twcable.com

Title: Account Consultant

Company: Time Warner Cable Business Class

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