

Question 1

Which of the following are stakeholder communication best practices? Select all that apply. 1 / 1 point

They should be precise

Correct

Communications with stakeholders should be precise, avoid unnecessary technical terms, and have a clear purpose.

They should have a clear purpose

Correct

Communications with stakeholders should be precise, avoid unnecessary technical terms, and have a clear purpose.

They should avoid unnecessary jargon

Correct

Communications with stakeholders should be precise, avoid unnecessary technical terms, and have a clear purpose.

They should be urgent in order to gain the stakeholders' attention.

Question 2

Fill in the blank: Information that is communicated to stakeholders is _____. 1 / 1 point

sensitive

classified

trivial

public knowledge

Correct

Information that is communicated to stakeholders is sensitive. It is important to be cautious when exchanging emails with stakeholders. Always make sure you are sending emails to the correct address.

Question 3

What actions can a security analyst take to learn what matters to the stakeholders they communicate with? 1 / 1 point

Send emails to the same stakeholder throughout the day to learn which email the stakeholder responds to.

Wait for the stakeholder to provide information about what matters to them.

Ask stakeholders questions about the data and assets they are responsible for protecting.

Reach out to the stakeholders' immediate supervisor for better clarity on the needs of the stakeholder.

Correct

Asking stakeholders questions about the data and assets they are responsible for protecting is a great way to learn what matters most to them. Directly asking the stakeholders what data and assets they are responsible for protecting gives more personal insight into their technological needs and prompts a more immediate response from them.

Question 4

Fill in the blank: Graphs, charts, videos, and dashboards are examples of _____ communications that are created to provide and compare important data and metrics with stakeholders. 1 / 1 point

visual

cybersecurity

audio

technical

Correct

Graphs, charts, videos, and dashboards are examples of visual communications. Visual communications are helpful in situations where various numbers and data sets are being compared or reviewed.