

Josh Bishop

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EXPERIENCE

Senior Technical Systems Analyst (Automation)

Royal Bank of Canada

Toronto, ON

August 2020 – Present

Technical Systems Analyst (Automation)

Royal Bank of Canada

Toronto, ON

March 2019 – August 2020

- Designed and developed robust ETL applications using .NET Core to replace antiquated manual processes.
- Developed intuitive full-stack MVC web applications using .NET Framework.
- Worked closely and continuously with clients to outline requirements, develop user stories, and steer project direction.
- Promoted in August 2020 after successfully leading multiple projects from inception to production, within budget and free of defects.

Technical Systems Analyst (Digital Cheque Processing)

Royal Bank of Canada

Toronto, ON

January 2018 – March 2019

- Developed and maintained both server-side and desktop Java applications to automate manual processes, saving hundreds of person-hours per week.
- Automated a resource-intensive manual hygiene process, significantly reducing the impact to production resources and saving approximately 20 person-hours per week.
- Supported and maintained an enterprise application that facilitates millions of transactions everyday.

Technical Systems Analyst Co-op (Mainframe Operations)

Royal Bank of Canada

Toronto, ON

May 2017 – August 2017

- Rolled out upgrades to mainframe system utilities across multiple environments.

Technical Services Specialist Co-op

Bond Brand Loyalty

Mississauga, ON

January 2016 – December 2016

- Developed efficient stored procedures, functions, and SQL queries to fit growing business needs and fulfill client requests.
- Created dashboards to monitor internal processes and automate daily tasks.

PERSONAL PROJECTS

- **MaybeLater** (NodeJS, PostgreSQL, Web, Chrome Ext.)
Chrome Extension to save hyperlinks to a PostgreSQL database through a NodeJS API for later viewing.

EDUCATION

Computer Systems Technology: Systems Analyst

Sheridan College

Brampton, Ontario

January 2015 – December 2017

- Received the Academic Award of Excellence for the 2016 – 2017 academic year.