

# Josh Bishop

Phone: 905 872 8349  
Email: [joshuabishop@protonmail.com](mailto:joshuabishop@protonmail.com)  
LinkedIn: [JBishopTO](#)  
GitHub: [github.com/JEBishop](https://github.com/JEBishop)

## EXPERIENCE

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**Senior Technical Systems Analyst (Automation)** Toronto, ON  
Royal Bank of Canada August 2020 – Present

**Technical Systems Analyst (Automation)** Toronto, ON  
Royal Bank of Canada March 2019 – August 2020

- Designed and developed robust ETL applications using .NET Core to replace antiquated manual processes.
- Developed intuitive full-stack MVC web applications using .NET Framework.
- Worked closely and continuously with clients to outline requirements, develop user stories, and steer project direction.
- Promoted in August 2020 after successfully leading multiple projects from inception to production, within budget and free of defects.

**Technical Systems Analyst (Digital Cheque Processing)** Toronto, ON  
Royal Bank of Canada January 2018 – March 2019

- Developed and maintained both server-side and desktop Java applications to automate manual processes, saving hundreds of person-hours per week.
- Automated a resource-intensive manual hygiene process, significantly reducing the impact to production resources and saving approximately 20 person-hours per week.
- Supported and maintained an enterprise application that facilitates millions of transactions everyday.

**Technical Systems Analyst Co-op (Mainframe Operations)** Toronto, ON  
Royal Bank of Canada May 2017 – August 2017

- Rolled out upgrades to mainframe system utilities across multiple environments.

**Technical Services Specialist Co-op** Mississauga, ON  
Bond Brand Loyalty January 2016 – December 2016

- Developed efficient stored procedures, functions, and SQL queries to fit growing business needs and fulfill client requests.
- Created dashboards to monitor internal processes and automate daily tasks.

## PERSONAL PROJECTS

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- **MaybeLater** (NodeJS, PostgreSQL, Web, Chrome Ext.)  
Chrome extension to save hyperlinks to a PostgreSQL database through a NodeJS API for later viewing.

## EDUCATION

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**Computer Systems Technology: Systems Analyst** Brampton, Ontario  
Sheridan College January 2015 – December 2017

- Received the Academic Award of Excellence for the 2016 – 2017 academic year.