Jaime Cisternas Riquelme
Informatic Engineer

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WORK EXPERIENCE

2021 Present – Warehouse Manager. Renewal by Andersen Salt Lake City www.rbaslc.com.

- Reorganized the warehouse and improved the management of inventory. The current ERP didn't cover all requirements, so I created new tools to cover those gaps. I Developed and implemented new tools that vastly improved the inventory management, and scheduling process making it easier, faster, and more accurate. These tools use the power of Microsoft Excel, like Power Query, Data Modeling, DAX, and VBA Language.
- I obtained a recognition from the company.

2020– Personal Improvement .
- I took different online courses to improve my career.

2012 - 2019. - Freelance Web Development.
- Improving my career continuously. Added knowledge about web development like HTML, CSS, JavaScript.
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- Developed front end websites for different companies and independent people. www.camport.cl, www.dsic.pucv.cl, www.arte.ucv.cl, www.ximenacuadra.cl.

2005 -2019. – Newspaper Distributor.
Media One / Wasatch Newspaper Distributor.
- In charge of newspaper distribution.
- Carrier's supplies provider.

2005 -2005. – Migrated to United States of America.
- Retained relationship with some customers in Chile doing software maintenance.

2000 -2005. - Freelance Software Development.
- Developed Apps for handheld Symbols, Palm PDA, and Pocket PC.
- Mobile Wallet": Achieved 100% of success avoiding overdraft on bank accounts.
- "Inventory Counting", used by large warehouses to count inventory. Used by Mattel Chile , and Ernst & Young S.A. to count "Jumbo Supermarket" www.jumbo.cl, and Easy Home Store www.easy.cl. Inventory between other.
- And other for company like www.turbus.cl, www.chilepost.cl, www.whirlpool.cl, www.din.cl, www.fruitonline.com, and other.
- Minimarket Store Owner.

1990 -1999. - Systems and Communication Department Manager. - LDS Church Office, Santiago, Chile.
- In Charge of purchases, computers inventory, backup, documentation, and extract information about Church Membership from an Oracle database.
- Covered a range of different tasks like management, IT, software development, training, networking, hardware maintenance, etc. Assisted more than one hundred users on hardware and application use.
- The most important achievement was the installation of the Local Area Network. With little knowledge at the beginning and after self-learning we installed network cards, hubs, switches, router, PC's setup, etc.

1989 -1990 - Project Manager
EuroAmerica S.A. (Insurance Company). Santiago, Chile. www.euroamerica.cl
- Lead project to migrate systems programmed in COBOL and RPG from mainframe IBM S/36 to IBM AS/400.
- Programmed and implemented new procedures in COBOL and RPG.

1988 -1989 - Project Manager, Analyst, Programmer
S.T.Computacion, Santiago, Chile. www.st.cl
- Lead a development team achieving a high level of commitment and integration. Also, doing multiple tasks. Analyzing, designing, programming, and documenting integrated administrative systems (Purchases, Sales, Inventory, Clients, Providers, Accounting and Payroll).
- Replaced a documentation based on text by a new one, mixing text and graphics, more didactic, and easier to be understood by developers and users.
- Technology used: COBOL and implemented in IBM S/36 and IBM AS/400 mainframes.

1986 -1988 - Project Manager, Analyst, Programmer
DGTM (Navy). Valparaíso, Chile.   www.directemar.cl
- Managed a programmer team, for maintenance of software to control Commercial Navy traffic, Government Accounting, and Payroll.
- Trained staff in applications running on PC's.
- Technology used: COBOL language, IBM S/36, PC's, Macintosh.

1985 -1986 - Teacher and Trainer
Technical Training Center C.E.I.M.A. (No longer active). Viña del Mar, Chile

REFERENCES
Rich Hawkes – Attorney at Salt Lake Legal Defender Association.
Guillermo Antivilo – Director of Production and Distribution Division
Welfare and Reliance Department, Salt Lake City.
Rosalie Pederson - Chisl Inc. (Current Company).

EDUCATION
03/1980 - 11/1984 - Informatics Engineer Federico Santa Maria
University. Valparaiso, Chile, www.usm.cl.
U.S. Equivalence, **BA Computer Science**. Evaluated by Educational
Credential Evaluators (ECE) in U.S., www.ece.org. Reference:
C88408. https://jecisternas.github.io/img/cert/ECE.jpeg.

2019 Fall Semester - Courses (On-Campus) Salt Lake
Community College, Taylorsville, Utah. www.slcc.edu.
Java / HTML-CSS-JavaScript / Linux.

 Online courses
IBM Courses, HTML, CSS, JavaScript, Git, GitHub, Testing,   Data
Science

TECHNICAL SKILLS

Management, Structured Analysis. Database Modeling. IT, Apps
Development.

Programming Languages and Databases COBOL, Visual Basic,
Java, HTML, CSS, JavaScript, SQL, React.

Tools
Data Science Tools, Data Modeler, Visual Studio Code,
Eclipse, Visual Paradigm, Adobe Illustrator, Adobe Acrobat,
Git, GitHub. Microsoft Products, Windows and MacOS.

SOFT SKILLS
Attention to detail, Research & Analysis. Creativity to find
solutions. Curiosity. Adaptability, Dedication, Confidence,
Commitment and Concentration at work.

LANGUAGES. English, Spanish.