

## WORK EXPERIENCE

2021 Present – [Warehouse Manager](#). Renewal by Andersen Salt Lake City [www.rbaslc.com](http://www.rbaslc.com).

- Reorganized the warehouse and improved the management of inventory. The ERP didn't cover all requirements, so I created new tools to cover those gaps. I Developed and implemented new tools that vastly improved the inventory management, and made scheduling process easier, faster, and more accurate. These tools used: Microsoft Excel for BI (Power Query, Data Modeling, DAX), and VBA Language.
- I obtained a recognition from the company.

2020– [Personal Improvement](#).

- I took different online courses to improve my career.

2012 - 2019. - [Freelance Web Development](#).

- Improving my career continuously. Added knowledge about web development like HTML, CSS, JavaScript.
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- Developed front end websites for different companies and independent people. [www.camport.cl](http://www.camport.cl), [www.dsic.pucv.cl](http://www.dsic.pucv.cl), [www.arte.ucv.cl](http://www.arte.ucv.cl), [www.ximenacuadra.cl](http://www.ximenacuadra.cl).

2005 -2019. – [Newspaper Distributor](#).

Media One / Wasatch Newspaper Distributor.

- In charge of newspaper distribution.
- Carrier's supplies provider.

2005 -2005. – Migrated to United States of America.

- Retained relationship with some customers in Chile doing software maintenance.

2000 -2005. - [Freelance Software Development](#).

- Developed Apps for handheld Symbols, Palm PDA, and Pocket PC.
- Mobile Wallet": Achieved 100% of success avoiding overdraft on bank accounts.
- "Inventory Counting", used by large warehouses to count inventory. Used by Mattel Chile , and Ernst & Young S.A. to count "Jumbo Supermarket" [www.jumbo.cl](http://www.jumbo.cl) and Easy Home Store [www.easy.cl](http://www.easy.cl) Inventory between other.
- And other for company like [www.turbus.cl](http://www.turbus.cl), [www.chilepost.cl](http://www.chilepost.cl), [www.whirlpool.cl](http://www.whirlpool.cl), [www.din.cl](http://www.din.cl), [www.fruitonline.com](http://www.fruitonline.com), and other.
- Minimarket Store Owner.

1990 -1999. - [Systems and Communication Department Manager](#). - LDS Church Office, Santiago, Chile.

- In Charge of purchases, computers inventory, backup, documentation, and extract information about Church Membership from an Oracle database.
- Covered a range of different tasks like management, IT, software development, training, networking, hardware maintenance, etc. Assisted more than one hundred users on hardware and application use.
- The most important achievement was the installation of the Local Area Network. With little knowledge at the beginning and after self-learning we installed network cards, hubs, switches, router, PC's setup, etc.

1989 -1990 - Project Manager

EuroAmerica S.A. (Insurance Company). Santiago, Chile. [www.euroamerica.cl](http://www.euroamerica.cl)

- Lead project to migrate systems programmed in COBOL and RPG from mainframe IBM S/36 to IBM AS/400.
- Programmed and implemented new procedures in COBOL and RPG.

1988 -1989 - [Project Manager, Analyst, Programmer S.T.Computacion](#), Santiago, Chile. [www.st.cl](http://www.st.cl)

- Lead a development team achieving a high level of commitment and integration. Also, doing multiple tasks. Analyzing, designing, programming, and documenting integrated administrative systems (Purchases, Sales, Inventory, Clients, Providers, Accounting and Payroll).
- Replaced a documentation based on text by a new one, mixing text and graphics, more didactic, and easier to be understood by developers and users.
- Technology used: COBOL and implemented in IBM S/36 and IBM AS/400 mainframes.

1986 -1988 - [Project Manager, Analyst, Programmer DGTm \(Navy\)](#). Valparaíso, Chile. [www.directemar.cl](http://www.directemar.cl)

- Managed a programmer team, for maintenance of software to control Commercial Navy traffic, Government Accounting, and Payroll.
- Trained staff in applications running on PC's.
- Technology used: COBOL language, IBM S/36, PC's, Macintosh.

1985 -1986 - [Teacher and Trainer](#)

Technical Training Center C.E.I.M.A. (No longer active). Viña del Mar, Chile

## REFERENCES

**Rich Hawkes** – Attorney at Salt Lake Legal Defender Association.

**Guillermo Antivilo** – Director of Production and Distribution Division  
Welfare and Reliance Department, Salt Lake City.

**Rosalie Pederson** - Chisl Inc. (Current Company).

## EDUCATION

*03/1980 - 11/1984 - Informatics Engineer* Federico Santa Maria

University. Valparaiso, Chile, [www.usm.cl](http://www.usm.cl).

U.S. Equivalence, **BA Computer Science**. Evaluated by Educational  
Credential Evaluators (ECE) in U.S., [www.ece.org](http://www.ece.org). Reference:  
C88408. <https://jecisternas.github.io/img/cert/ECE.jpeg>.

*2019 Fall Semester - Courses (On-Campus)* Salt Lake

Community College, Taylorsville, Utah. [www.slcc.edu](http://www.slcc.edu).

Java / HTML-CSS-JavaScript / Linux.

### Online courses

IBM Courses, HTML, CSS, JavaScript, Git, GitHub, Testing, Data  
Science

## TECHNICAL SKILLS

Management, Structured Analysis. Database Modeling. IT, Apps  
Development.

*Programming Languages and Databases* COBOL, Visual Basic,  
Java, HTML, CSS, JavaScript, SQL, React.

### Tools

Data Science Tools, Data Modeler, Visual Studio Code,  
Eclipse, Visual Paradigm, Adobe Illustrator, Adobe Acrobat,  
Git, GitHub. Microsoft Products, Windows and MacOS.

## SOFT SKILLS

Attention to detail, Research & Analysis. Creativity to find  
solutions. Curiosity. Adaptability, Dedication, Confidence,  
Commitment and Concentration at work.

**LANGUAGES.** English, Spanish.