## Says

What have we heard them say? What can we imagine them saying?

**Thinks** What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

Our expertise can transform your company."

> "We provide innovative solutions to your business challenges."

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understand my unique business needs?"

Will Bright Ideas

Consulting

Can they really deliver on their promises?"

Visit the Bright Ideas Consulting website.

> Contact them for an initial consultation.

Excitement about the potential for positive change.

Concern about the cost of consulting services.

**Feels** 

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



## Does

What behavior have we observed? What can we imagine them doing?

