## Subject: Identified Data Quality Concerns: Receipts, Users, and Brands Data

## Hello Todd,

I hope this email finds you well. Following a comprehensive exploratory analysis of our Receipts, Users, and Brands data, I've unearthed several significant data quality concerns that warrant our attention. I believe addressing these issues is crucial for maintaining the integrity and accuracy of our database.

## 1. Missing Data:

- a. finishedDate: Approximately 49% of receipts lack information on their completion date, which impacts our understanding of their validity status.
- b. pointsEarned: Concerning 45% of receipts have missing values for points earned, potentially affecting our ability to accurately track rewards.
- c. purchasedItemCount: The absence of data in this field complicates our ability to assess eligibility for promotional offers or bonus points tied to purchase quantities.
- d. totalSpent, rewardsReceiptItemList: The absence of transaction amounts and item details hinders our analysis of points earned for these transactions.
  - e. topBrand: Boolean indicators for featuring top brands are absent.
  - f. categoryCode: Missing category codes impair our ability to categorize brands effectively.

#### 2. Outliers

The presence of unusually large values in 'pointsEarned,' 'purchasedItemCount,' and 'totalSpent' suggests potential anomalies. Investigating the processes generating these values is advisable to ensure data accuracy.

### 3. Duplicate Records:

More than half of the Users data contains duplicate entries, highlighting a need for database cleanup to eliminate redundancy and prevent future occurrences.

# 4. Inconsistent Date Formats:

I observed inconsistencies in date formats across the database. Aligning our date capture and storage procedures with standard formats like MM/DD/YYYY will enhance data consistency.

I have devised a plan to address these issues comprehensively and would appreciate the opportunity to discuss it with you in detail. Please let me know a convenient time for you, and I will gladly arrange a meeting. Thank you for your attention to these matters. I look forward to our discussion.

### Best regards,

### Janki