

# JOSE FELIX ZAVALA

## GRAPHIC DESIGNER

### CAREER SUMMARY

Creative at heart with over 4 years of experience in digital design and multimedia marketing.

Professionally trained and competent in a wide range of design software including Adobe Creative Suite, web design, and photography

### SPECIALIZATIONS

-- Adobe Creative Cloud  
(InDesign, Illustrator, Photoshop, Premier Pro & Animate)  
- Microsoft Suite  
(Word, Excel, Acrobat, & Outlook)  
- HTML, CSS, Wordpress  
- Photo Editing & Retouching  
- YouTube Experience

### GET IN TOUCH WITH ME

Email: Jfelixzavala@yahoo.com  
Phone: (956) 266-4892  
Portfolio: www.felixzavala.com  
Arlington, Texas 76016

### WORK EXPERIENCE

#### Freelance Graphic Designer

<http://www.felixzavala.com> | March 2016 - Present

- Assist with art direction for Youtube Video content
- Design and execute web-ready digital content
- Design logos, graphics, and social media campaigns to support client objectives
- Develop & maintain strong social media and brand presence across multiple platforms

#### IT Mobility Support Technician

Buchanan Technologies | Oct 2019 - Present

- Provisions and maintains all end-user equipment, such as PC hardware, mobile devices, and peripherals in accordance with IT policy
- Monitors open tickets for accuracy, urgency and problem resolution within prescribed SLA's
- Tracks and manages IT assets in accordance with IT operations policy and procedures

#### IT Associate Consultant

Wipro Technologies | March 2016 - October 2019

- Provide weekly reports to the business.
- Remedy on Demand ticket management.
- Transformed IT Asset inventory accuracy to 90+%

### EDUCATION

#### Associate of Arts, Graphic Communications

Tarrant County College | January 2015 - May 2020

#### Social Media Marketing Certificate

eMarketing Institute - CERT001122415-EMI | July 2020

#### Computer Graphics Certificate

Tarrant County College | August 2018 - May 2020

#### Adobe Indesign CC Certificate

Brainbench.com Transcript: 14231996 | August 2019

#### Photographic Retouching Certificate

Tarrant County College | May 2018