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Julmar Figueroa
Software Engineer

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Technical Expertise

Experience in: JavaScript • HTML5 • CSS3 • Gulp • jQuery • NPM • Bootstrap • Flexbox • Grid • Node.js • Nightwatch.js • Selenium • Puppeteer • Git • Sourcetree

Experience

Software Engineer | Pro-Change Behavior Systems   May 2018 - Present

- Helped develop a Selenium (Nightwatch.js) testing framework to automate Front-end component testing. Verified the integrity and visual appearance of thousands of components, reducing testing time from dozens of manual hours to seconds
- Developed test strategies to ensure that the test cases reflected user needs
- Worked remotely with zero supervision and participated in weekly code reviews

Senior iOS Chat Advisor | Apple   Apr 2012 - Jul 2016

- Would actively listen while using problem-solving skills to isolate and resolve simple to complicated technical issues in a timely manner
- Received escalations from other advisors who needed assistance resolving their customers technical issues
- Maintained 100% on Customer Satisfaction Surveys from 2013-2015 by providing exceptional customer service

iOS Team Manager Backfill | Apple   Jan 2015 - Dec 2015

- Led team meetings on a weekly basis
- Supervised up to 20 employees
- Held one-to-one meetings and check-ins with Advisors to discuss metric reports, coaching opportunities and mentoring

Applications

MovieSearch   2019

Movie searching app
- Integrated search functionality, movie posters and movie names using The Movie Database API
- Added ability to view movie trailers on YouTube and to view more movie details on TMDb website

Pixel Art Maker   2018

Coloring grid for creating pixel art
- Added the ability for the user to enter a height and width in order to customize the size of their grid as well as the ability to pick any color from multiple color palettes

Education

Hack Reactor   2016
Community College of Rhode Island: Associate of Arts   2012

Personal

If I'm not on my computer, you can catch me with my dogs, at the basketball court or playing games with my friends.