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# Julmar Figueroa Software Engineer

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## **Technical Expertise**

**Experience in**: JavaScript • HTML5 • CSS3 • Gulp • jQuery • NPM • Bootstrap • Flexbox • Grid • Node.js • Nightwatch.js • Selenium • Puppeteer • Git • Sourcetree

## Experience

### Software Engineer | Pro-Change Behavior Systems

May 2018 - Present

- Helped develop a Selenium (Nightwatch.js) testing framework to automate Front-end component testing. Verified
  the integrity and visual appearance of thousands of components, reducing testing time from several manual hours
  to minutes
- Developed test strategies to ensure that the test cases reflected user needs
- Worked remotely with zero supervision and participated in weekly code reviews

### Senior iOS Chat Advisor | Apple

Apr 2012 - Jul 2016

- Would actively listen while using problem-solving skills to isolate and resolve simple to complicated technical issues in a timely manner
- Received consults as well as escalations from other advisors who needed assistance with their customers technical issue
- Attained and maintained 100% on Customer Satisfaction Surveys from 2013-2015 by providing exceptional customer service

#### iOS Team Manager Backfill | Apple

Jan 2015 - Dec 2015

- Led team meetings on a weekly basis
- Supervised up to 20 employees
- Held one-to-one meetings and check-ins with Advisors to discuss metric reports, coaching opportunities and mentoring
- Worked with Advisors to set career path goals and share interests to create skill development opportunities with the team setting

#### **Recent Applications**

MovieSearch 2019

Movie searching app

- Integrated search functionality, movie posters and movie names using The Movie Database API
- Added ability to view movie trailers on YouTube and to view more movie details on TMDb website

Pixel Art Maker 2018

Coloring grid for creating pixel art

- Allows the user to enter a height and width in order to customize the size of their grid
- Added the ability to pick any color from multiple color palettes

#### Education

Hack Reactor 2016
Community College of Rhode Island: Associate of Arts 2012

#### Personal

If I'm not on my computer, you can catch me with my dogs, at the basketball court or playing games with my friends.