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# Julmar Figueroa

## Software Engineer

Providence, RI  
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### Technical Expertise

**Experience in:** JavaScript • HTML5 • CSS3 • Gulp • jQuery • NPM • Bootstrap • Flexbox • Grid • jQuery • Node.js • Nightwatch.js • Selenium • Puppeteer • Git • Sourcetree

### Experience

#### Software Engineer | Pro-Change Behavior Systems

May 2018 - Present

- Helped develop a Selenium (Nightwatch.js) testing framework to automate Front-end component testing. Verified the integrity and visual appearance of thousands of components, reducing testing time from several manual hours to minutes
- Developed test strategies to ensure that the test cases reflected user needs
- Worked remotely with zero supervision and participated in weekly code reviews

#### Senior iOS Chat Advisor | Apple

Apr 2012 - Jul 2016

- Would actively listen while using problem-solving skills to isolate and resolve simple to complicated technical issues in a timely manner
- Received consults as well as escalations from other advisors who needed assistance with their customers technical issue
- Attained and maintained 100% on Customer Satisfaction Surveys from 2013-2015 by providing exceptional customer service

#### iOS Team Manager Backfill | Apple

Jan 2015 - Dec 2015

- Led team meetings on a weekly basis
- Supervised up to 20 employees
- Held one-to-one meetings and check-ins with Advisors to discuss metric reports, coaching opportunities and mentoring
- Worked with Advisors to set career path goals and share interests to create skill development opportunities with the team setting

### Recent Applications

#### MovieInfo

2018

*Movie searching app*

- Integrated search functionality, movie posters and movie names using OMDB API
- Added ability to also view more movie details such as ratings and genres by visiting IMDB

#### Pixel Art Maker

2018

*Coloring grid for creating pixel art*

- Allows the user to enter a height and width in order to customize the size of their grid
- Added the ability to pick any color from multiple color palettes

### Education

#### Hack Reactor

2016

Community College of Rhode Island: Associate of Arts

2012

### Personal

If I'm not on my computer, you can catch me with my dogs, at the basketball court or playing games with my friends.