JEREMY GONZALEZ PIZARRO

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SUMMARY

Computer Science student pursuing a career in IT, with experience in data analysis, computer software and languages, customer service, and working with diverse groups.

EDUCATION

AUGUST 2020 - MAY 2024

BACHELOR OF SCIENCE IN COMPUTER SCIENCE -- POLYTECHNIC UNIVERSITY OF PUERTO RICO

WORK EXPERIENCE

MAY 2023 - AUG 2023

DATA ANALYST (MCRP INTERNSHIP) - CRANE ARMY AMMUNITION ACTIVITY

Collaborate with diverse interns in a 10-week internship program in a military installation. Utilize Power Automate and Power Query to move data from different sources into PowerBI for visual data reports, discover data flaws, and assist in new asset documentation. Brief One-star General/CEO of federal installation in charge of over 8,000 personnel.

MAR 2023 - MAY 2023

DATA ENTRY CLERK (INTERNSHIP) – DYNAMICS PAYMENTS

Move, manage, and store sensitive data from third party system to company owned system. Use Excel to clean and analyze data for discrepancies. Investigate support tickets in Customer Relations Manager application (SalesForce) to ensure accurate data entry.

IUI 2023

SALES ASSOCIATE (PART-TIME) – FIVE BELOW, BLOOMINGTON

Performed tasks regarding re-stocking, housekeeping, and cashier operations. Engage with customers enthusiastically to drive bag sales and backpack donations. Process cash and card payments using point-of-sale (POS) systems. Keep operations flowing with continuous productivity. Achieve Employee of the Month in the month of July 2023.

VOLUNTARY WORK

JULY 2021 - OCTOBER 2021

MUSIC TEACHER -- PENTECOSTAL CHURCH MI

Teach basic music theory, drums, and latin percussion to people of all ages utilizing dynamic group or individual exercises.

SKILLS/CERTIFICATIONS

- Bilingual (Spanish, English)
- Power Platform Applications (PowerBl, Power Automate, Power Query)
- Currently Studying for CompTIA A+ Certification
- SQL, C++
- Microsoft Office Applications (Word, PowerPoint, Excel)
- Customer service